



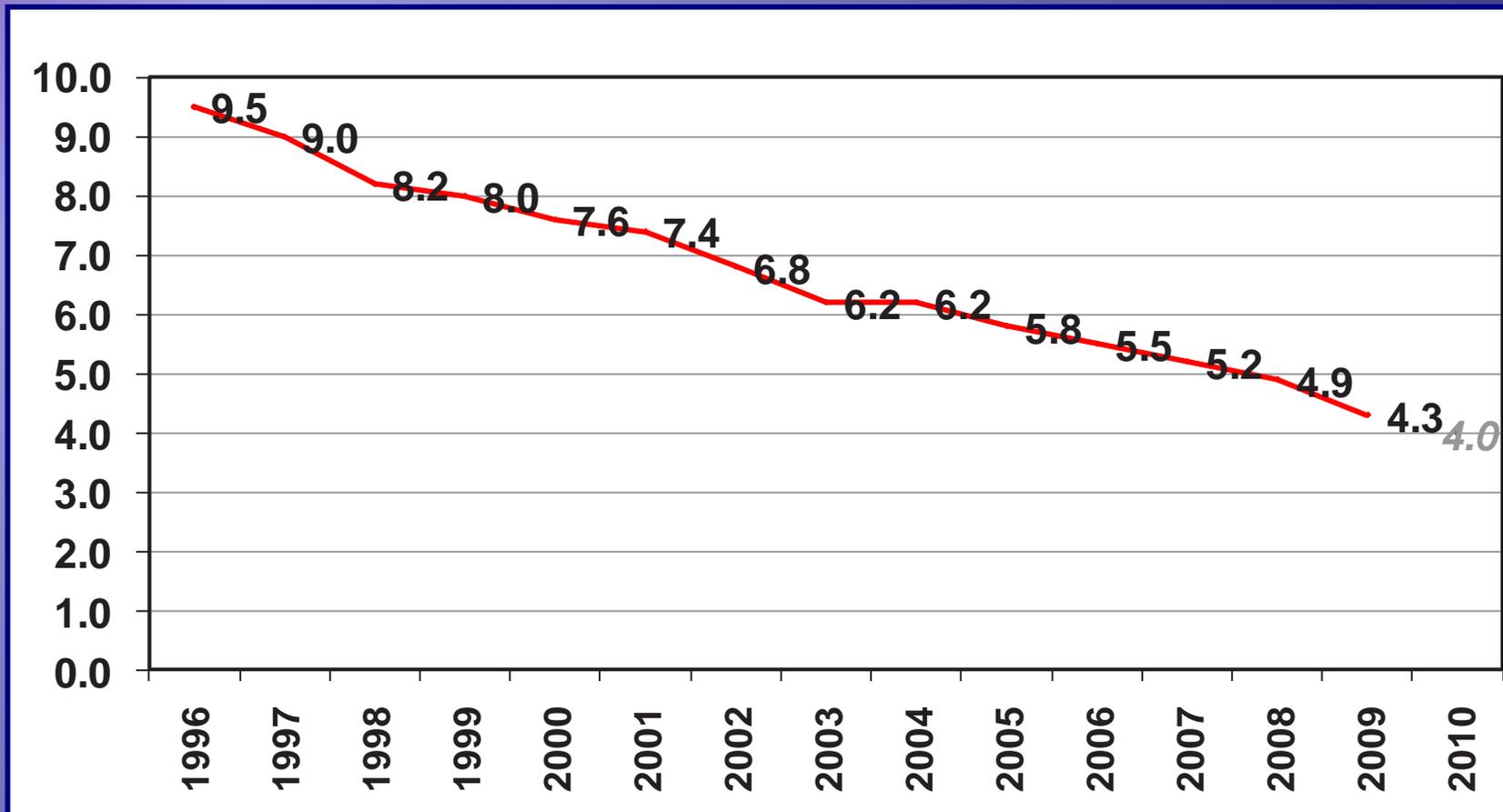
How Are We Doing?

IDOL Metrics Q4 2010



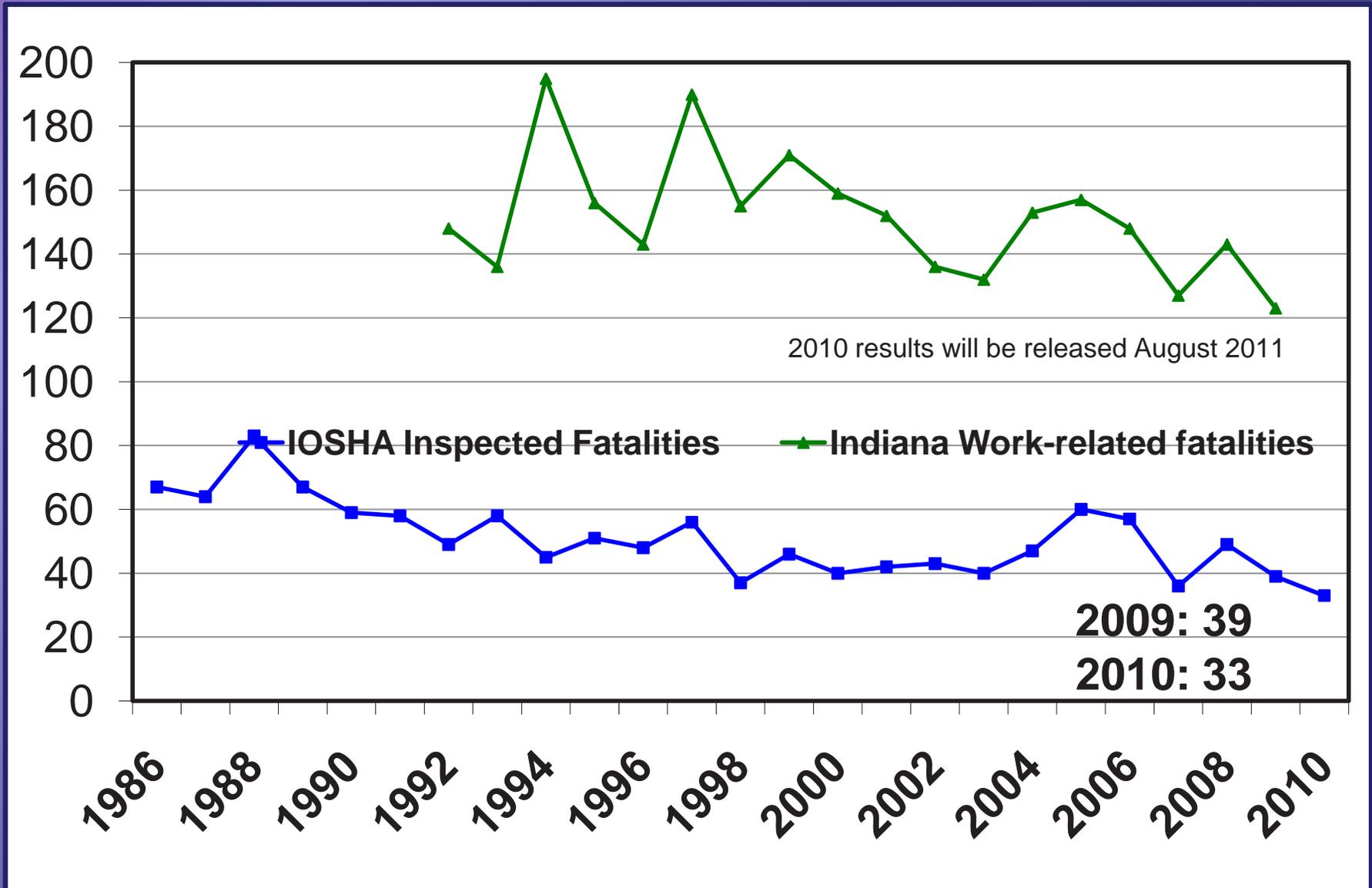
Indiana Non-Fatal Injury & Illness Incident Rates

Incident Rate = Number of non-fatal Injuries & Illness per 100 Employees

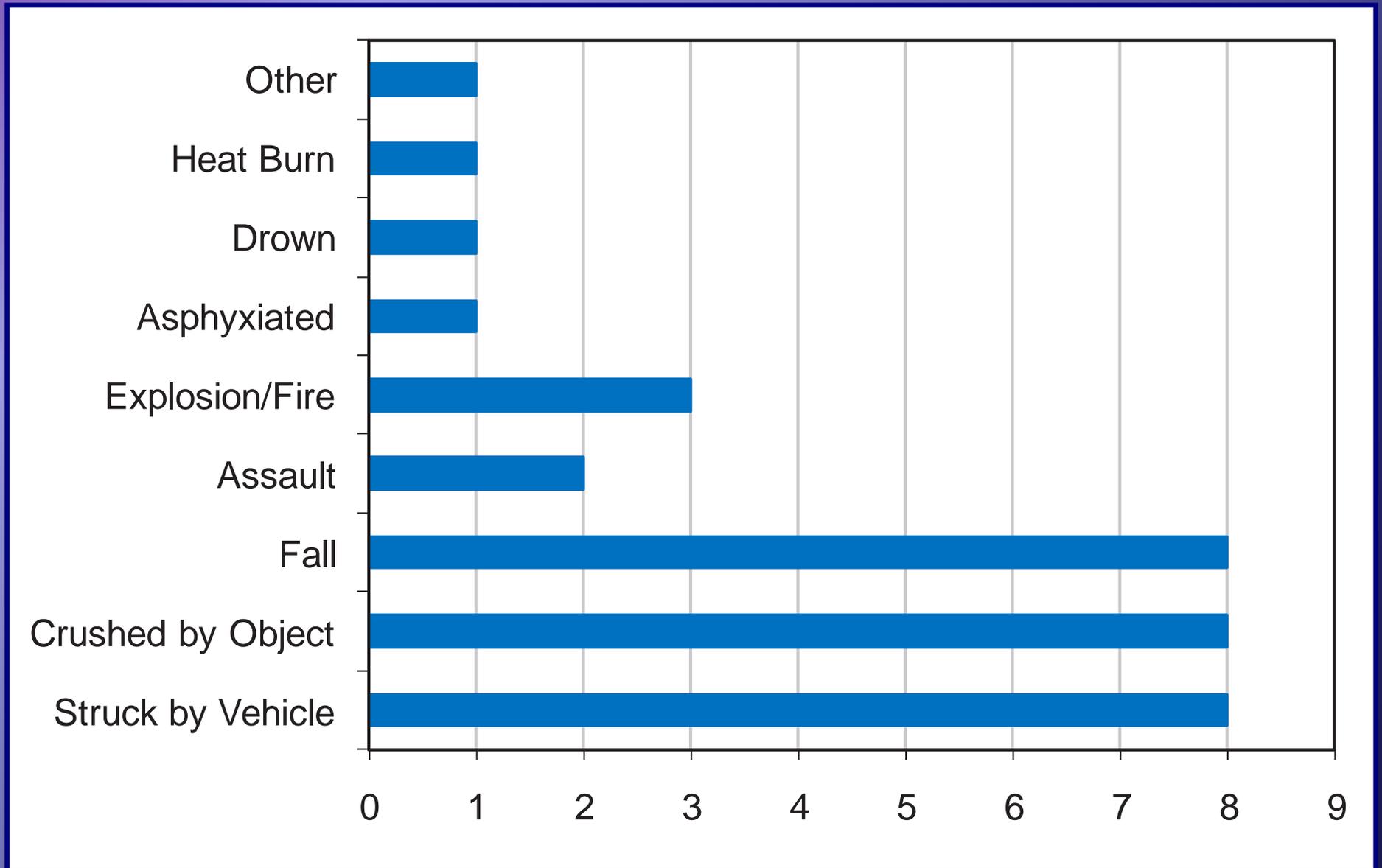


Discussion: The 2010 rate will be released by the BLS in October 2011. The 2011 objective is 4.0 non-fatal injuries and illnesses per 100 employees.

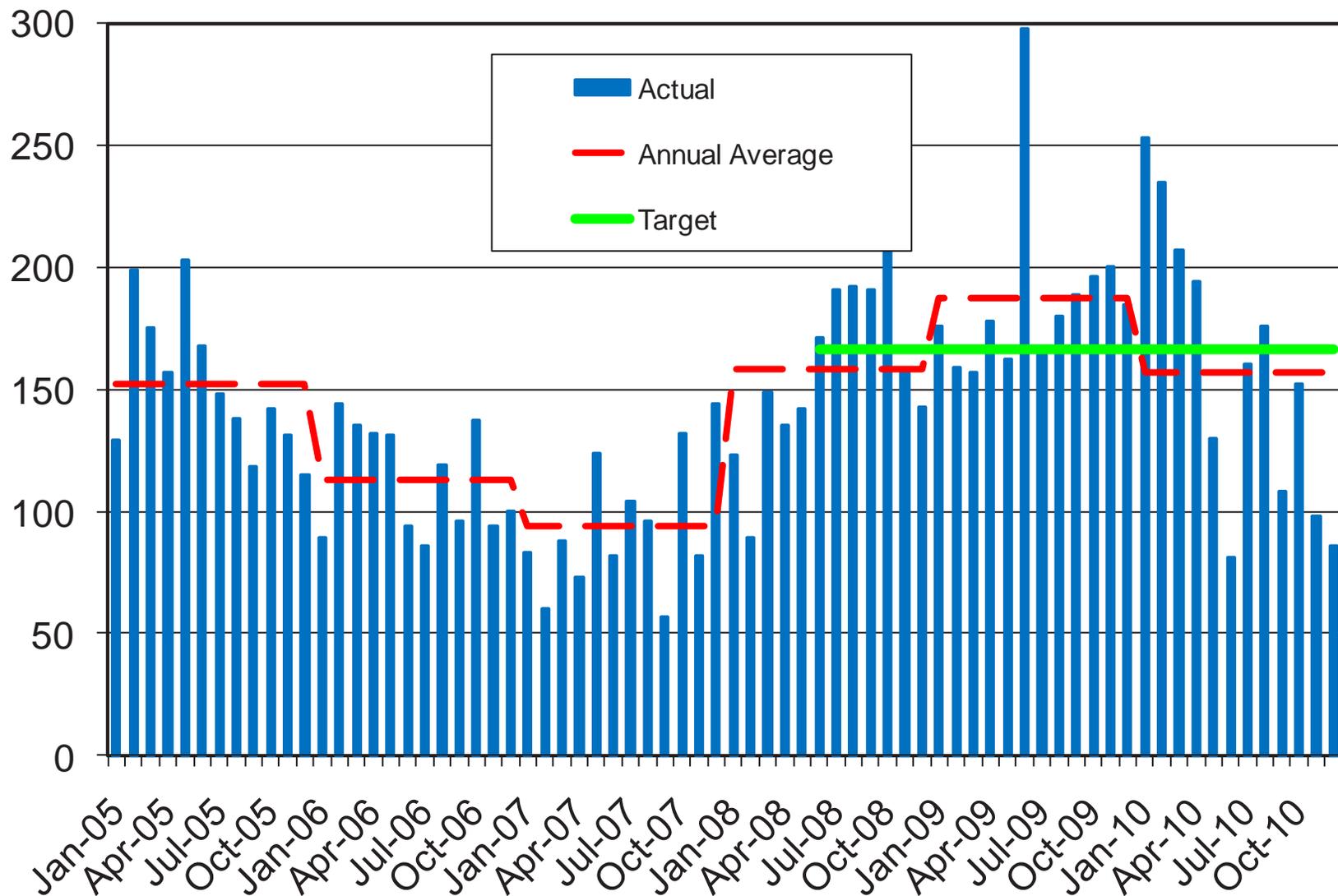
“Advancing the safety, health and prosperity of Hoosiers in the workplace”



2010 IOSHA Inspected Fatal Events



IOSHA: Number of Inspections

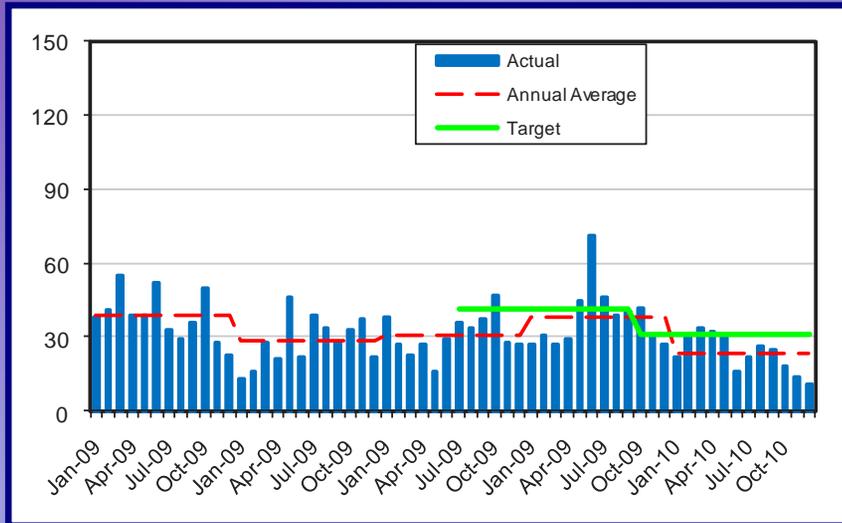


Discussion: Inspections from recent months may not be finalized and have not been entered into the NCR system. Therefore an increase in recent month will be expected in Q4.

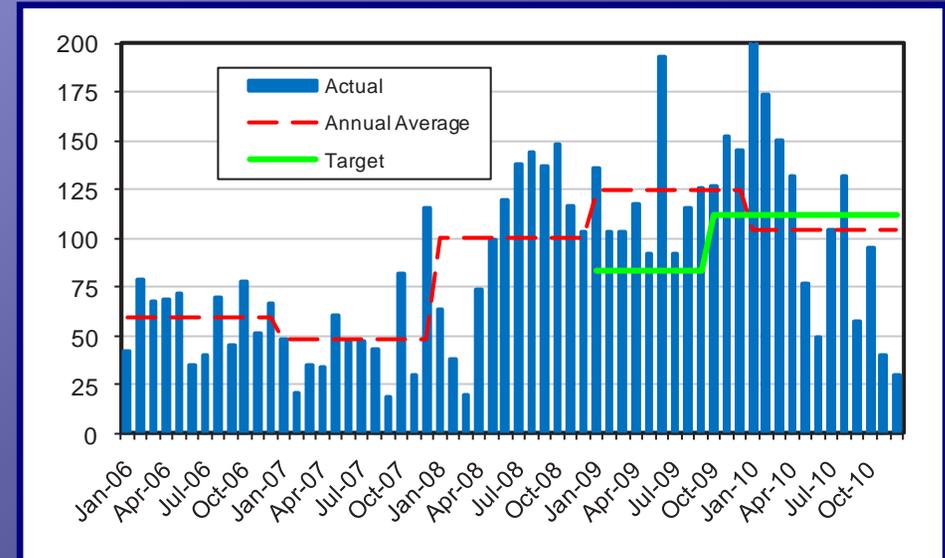
The target of 166 each month translates in to an annual total of 2,000 inspections. This also reflects the targets set forth in the federal grant.

IOSHA Inspections by Division

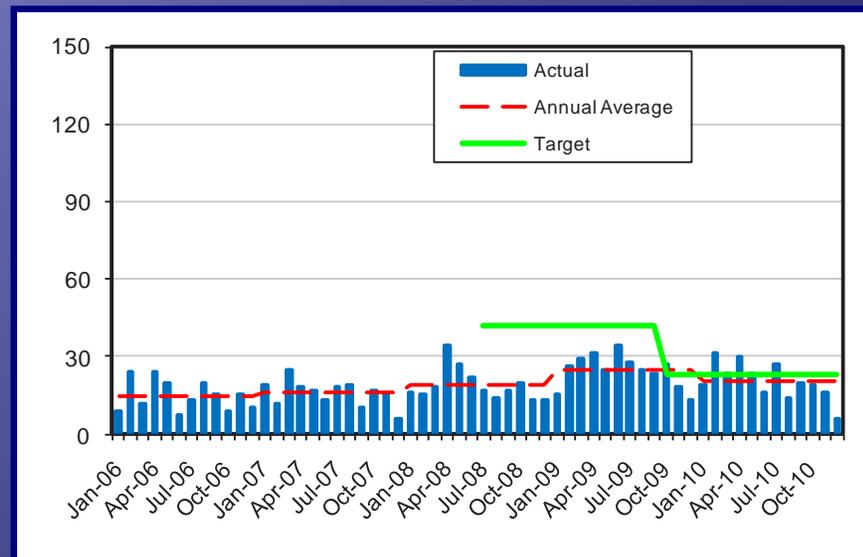
GENERAL INDUSTRY



CONSTRUCTION



HYGIENE

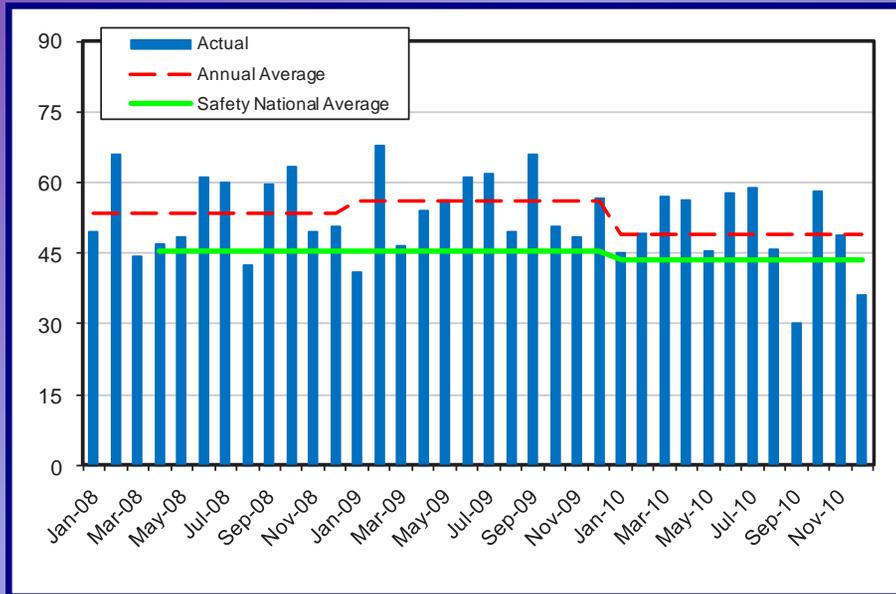


Discussion: Inspections from recent months may not be finalized and have not been entered into the NCR system. Therefore an increase in latter months is to be expected in Q4.

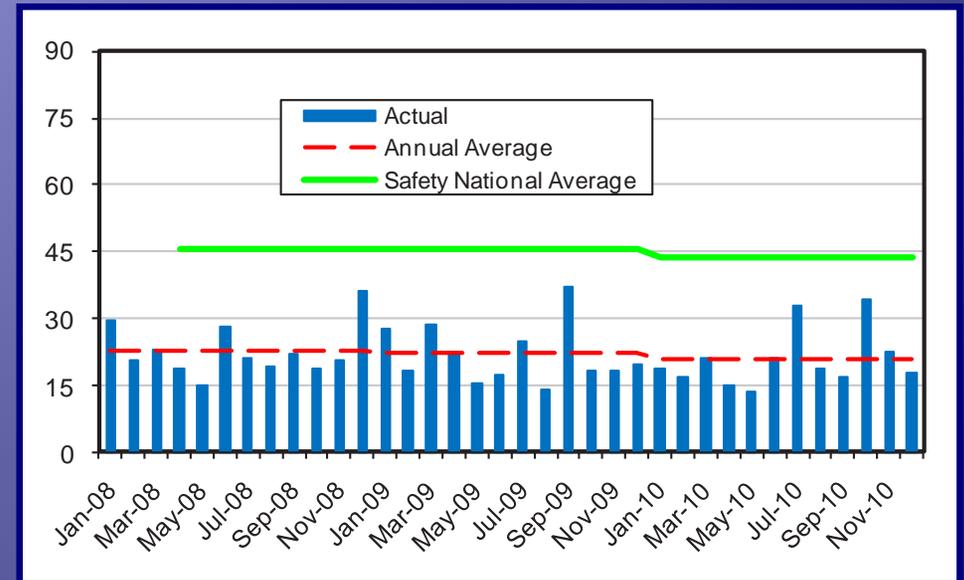
The targets for each division have been set to match the targets set forth in the federal grant.

IOSHA Lapse time by Division

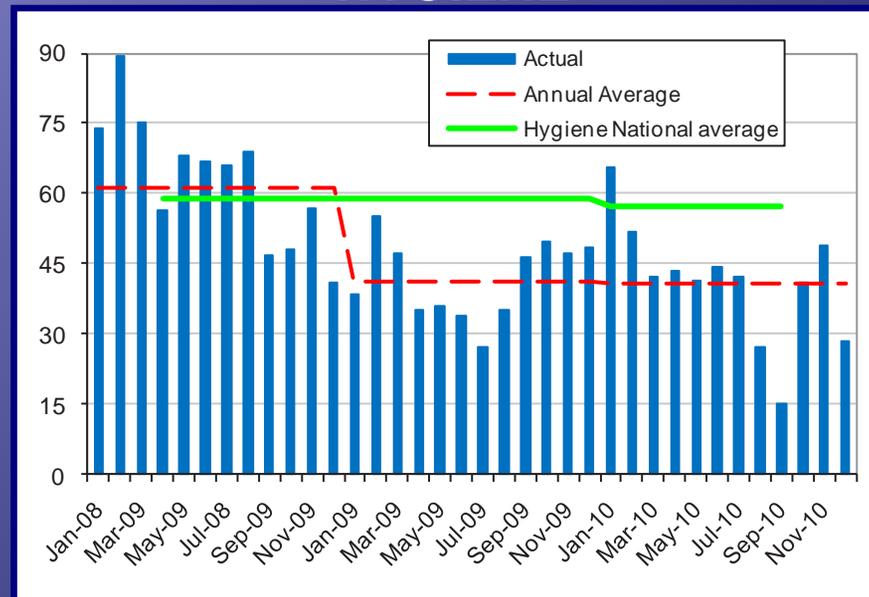
CONSTRUCTION



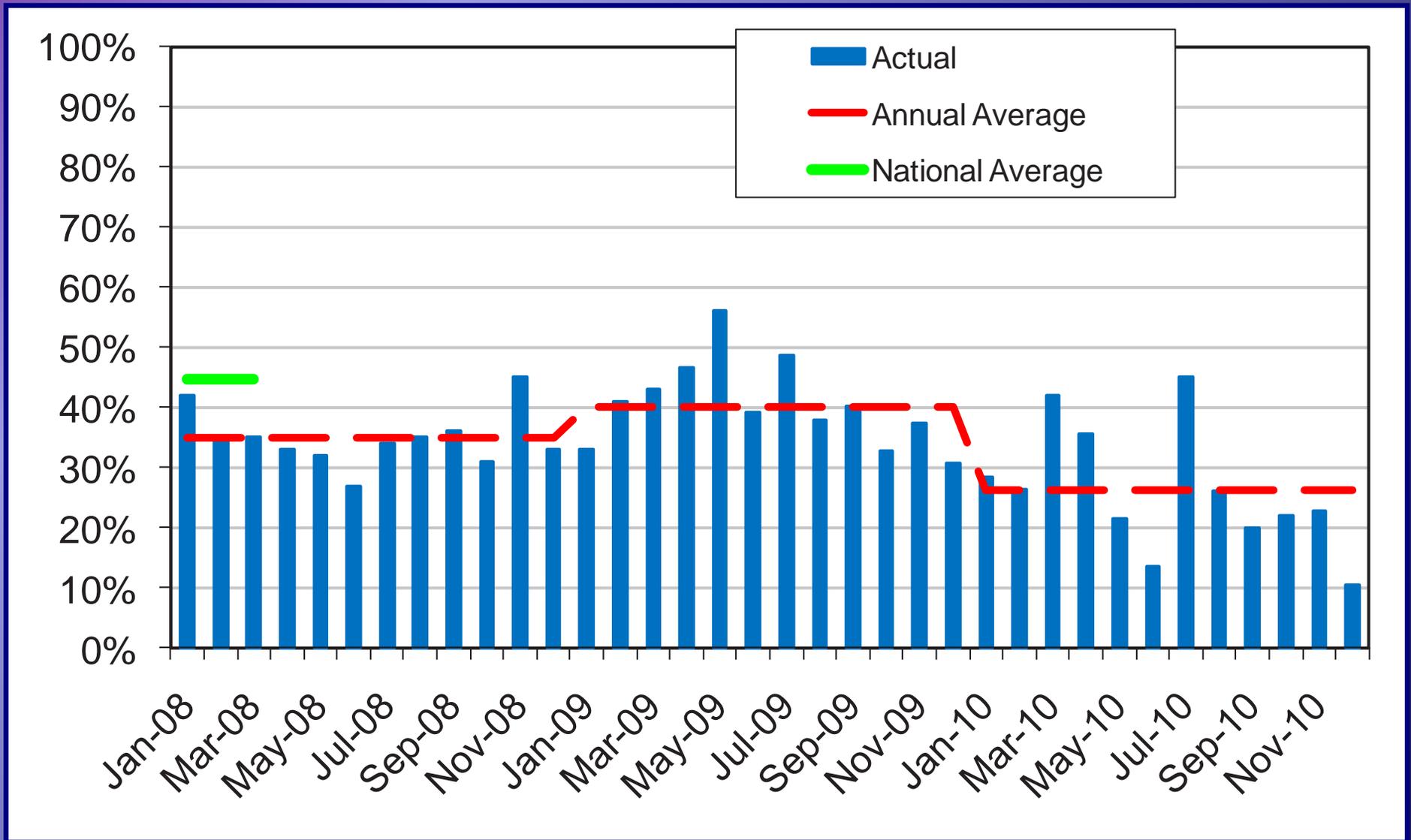
GENERAL INDUSTRY



HYGIENE



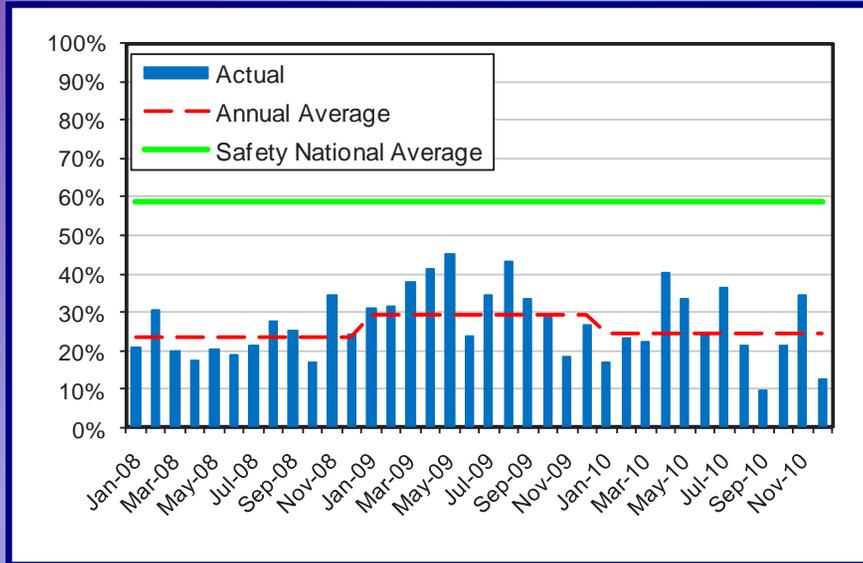
IOSHA: Inspections with Violations



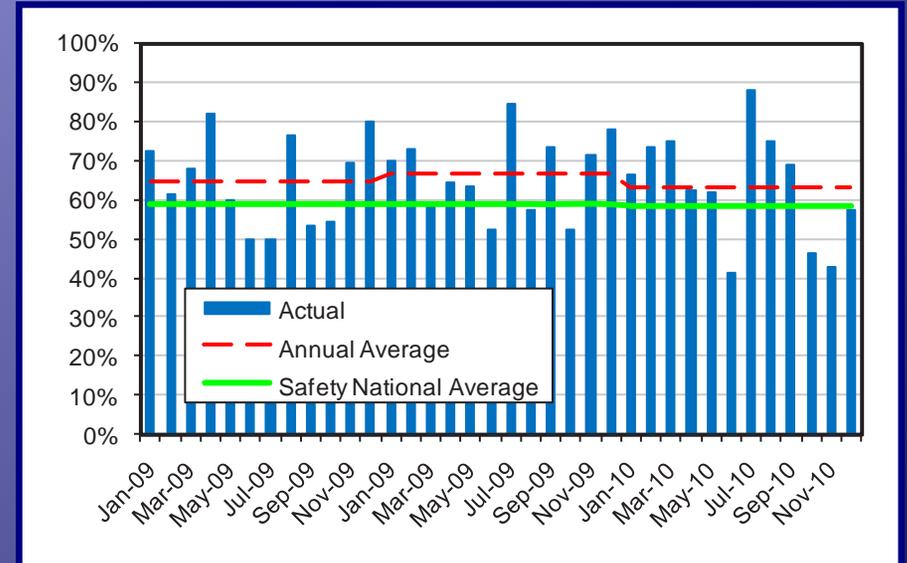
Discussion: Inspections from recent months may not be finalized and are have not been entered into the NCR system. Therefore the data for more recent months will fluctuate in the next quarter.

IOSHA: Inspections with Violations by Division

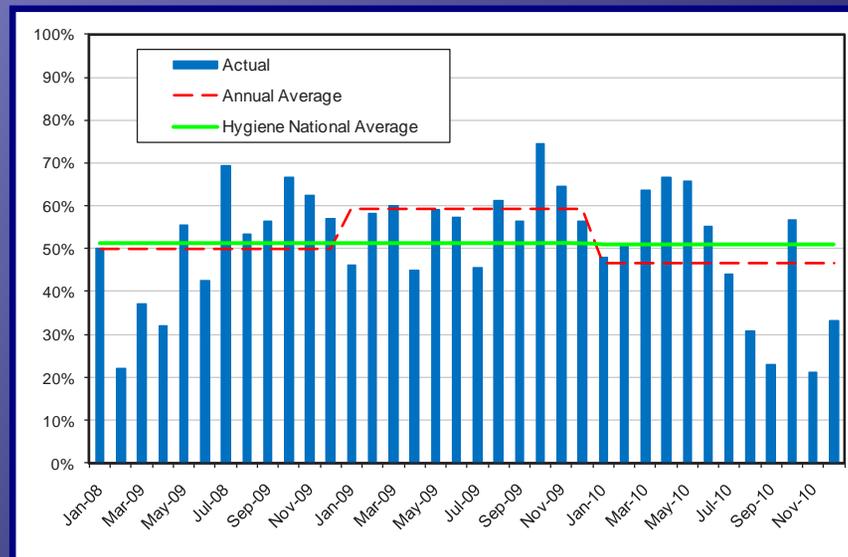
CONSTRUCTION



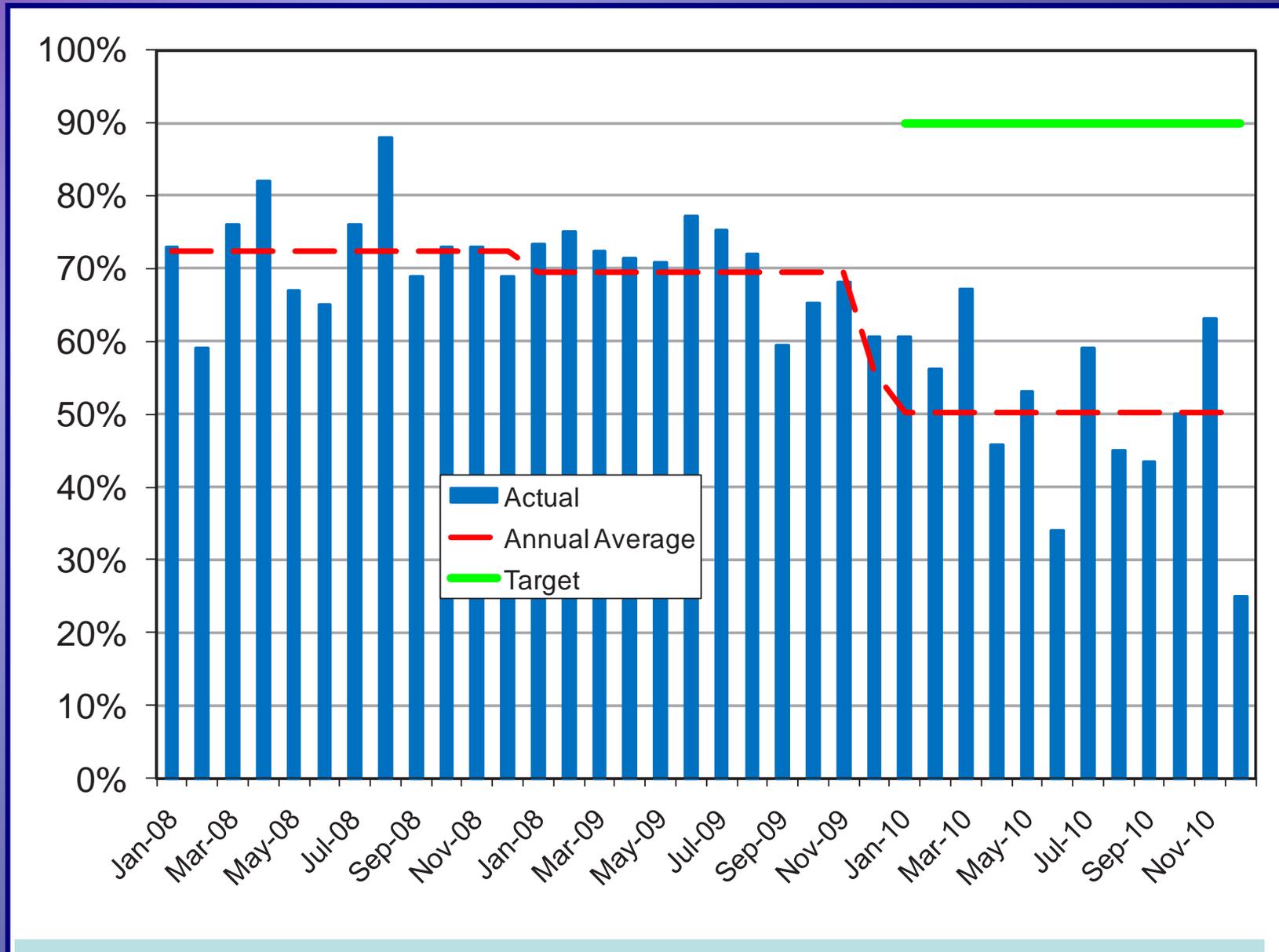
GENERAL INDUSTRY



HYGIENE

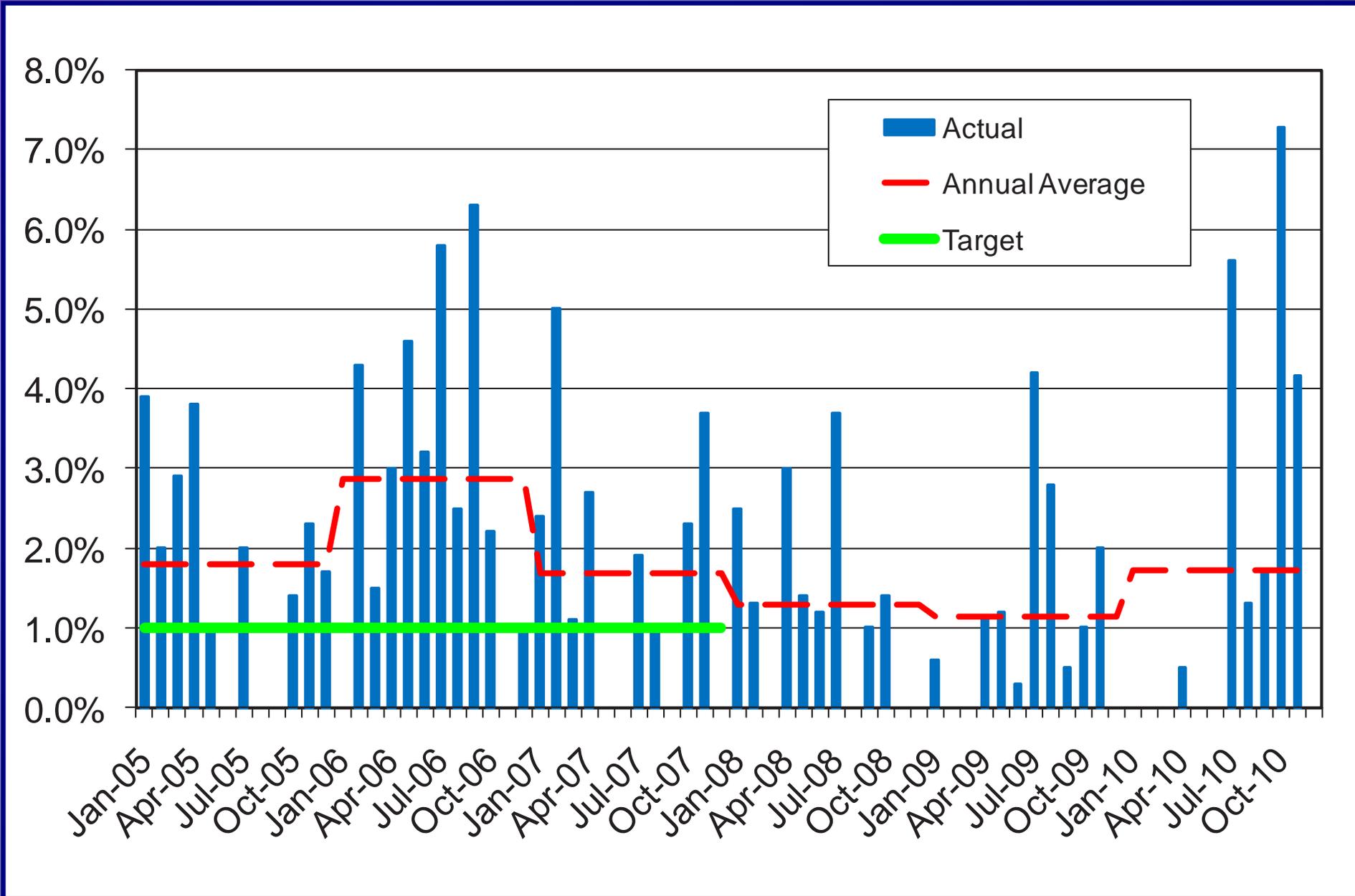


IOSHA: Penalties due paid within 30 days

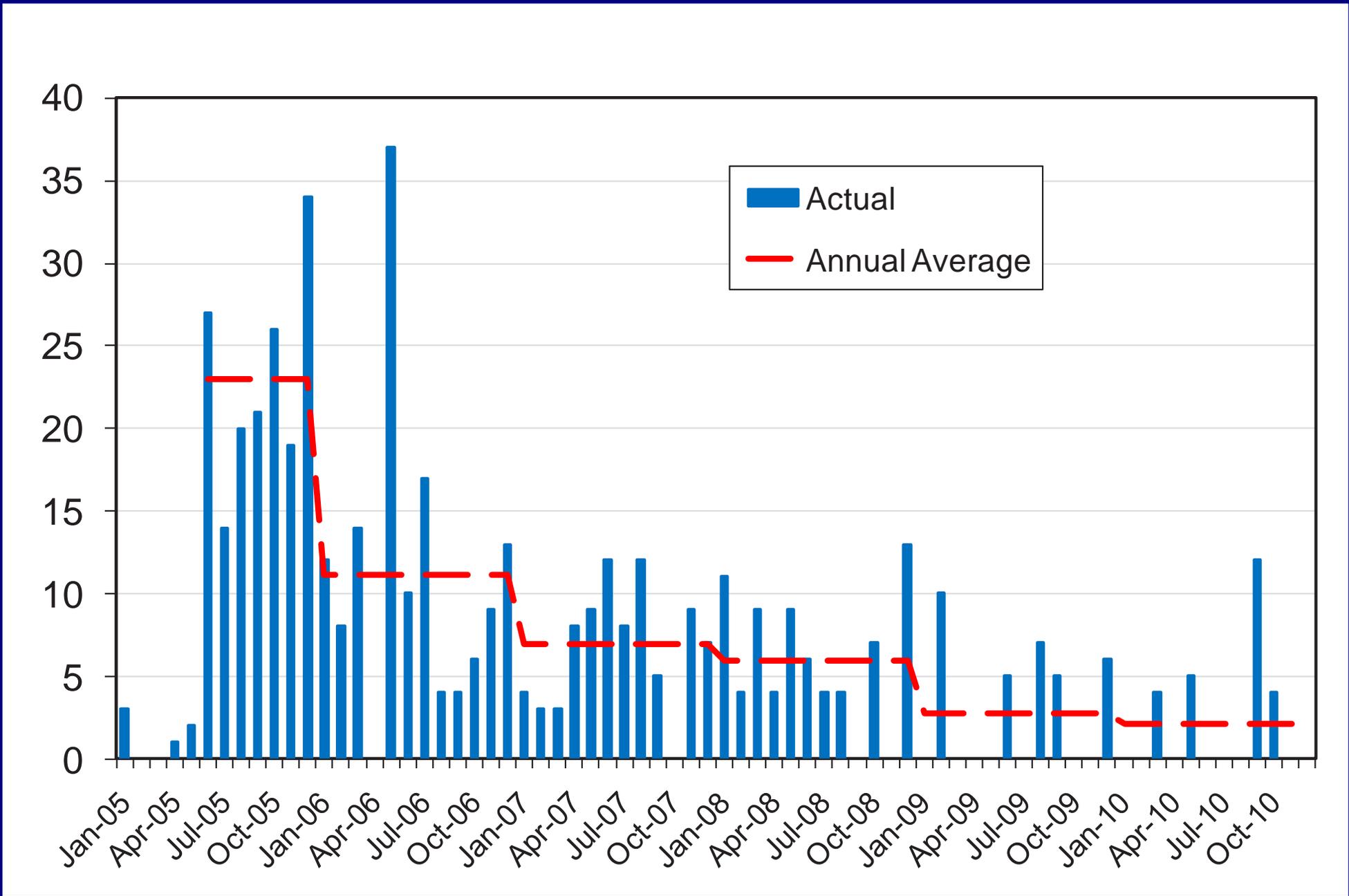


Discussion: The data does not include cases that are outstanding but less than 30 days old. Nor does the data include BSR cases.

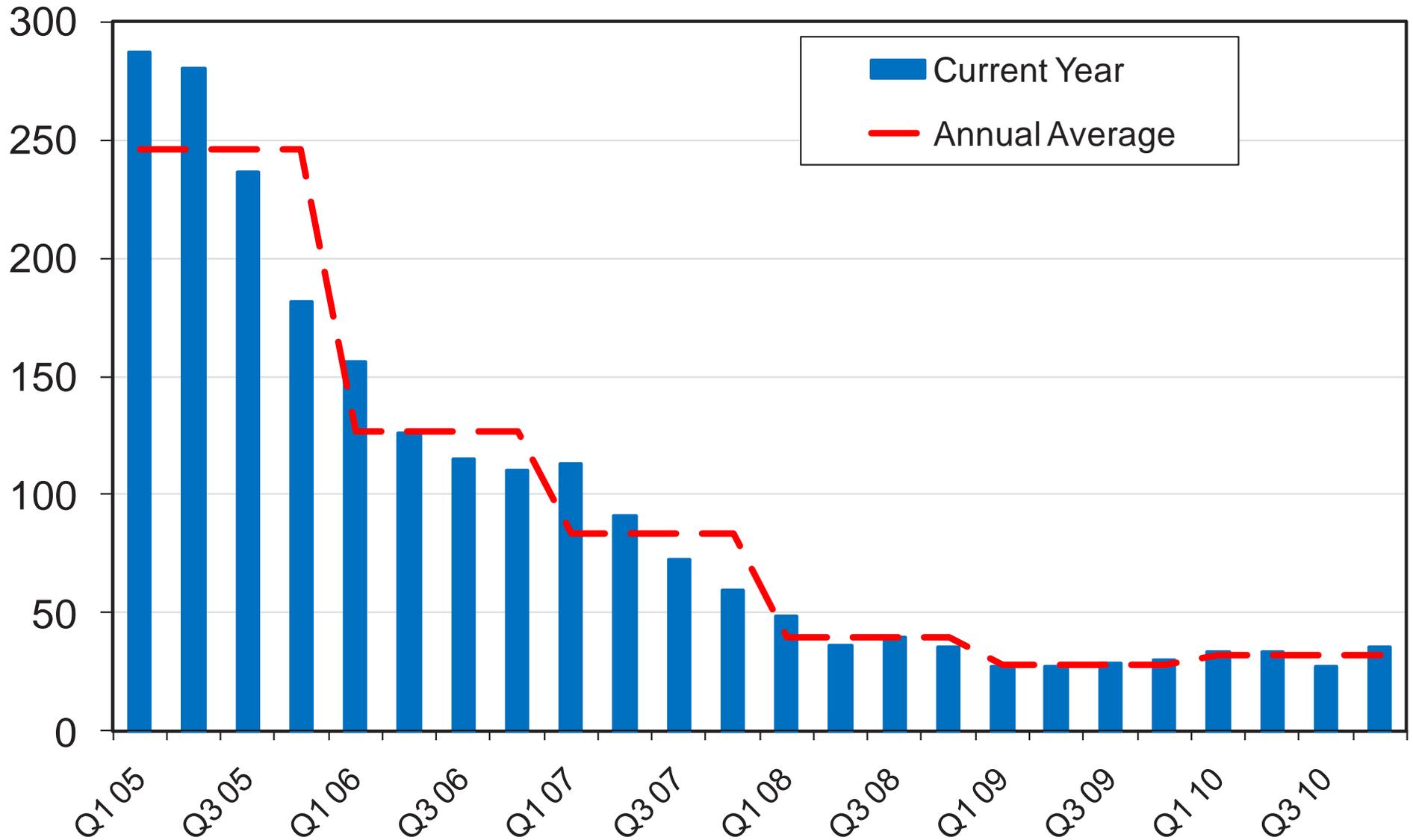
Percent of Contested Safety Orders



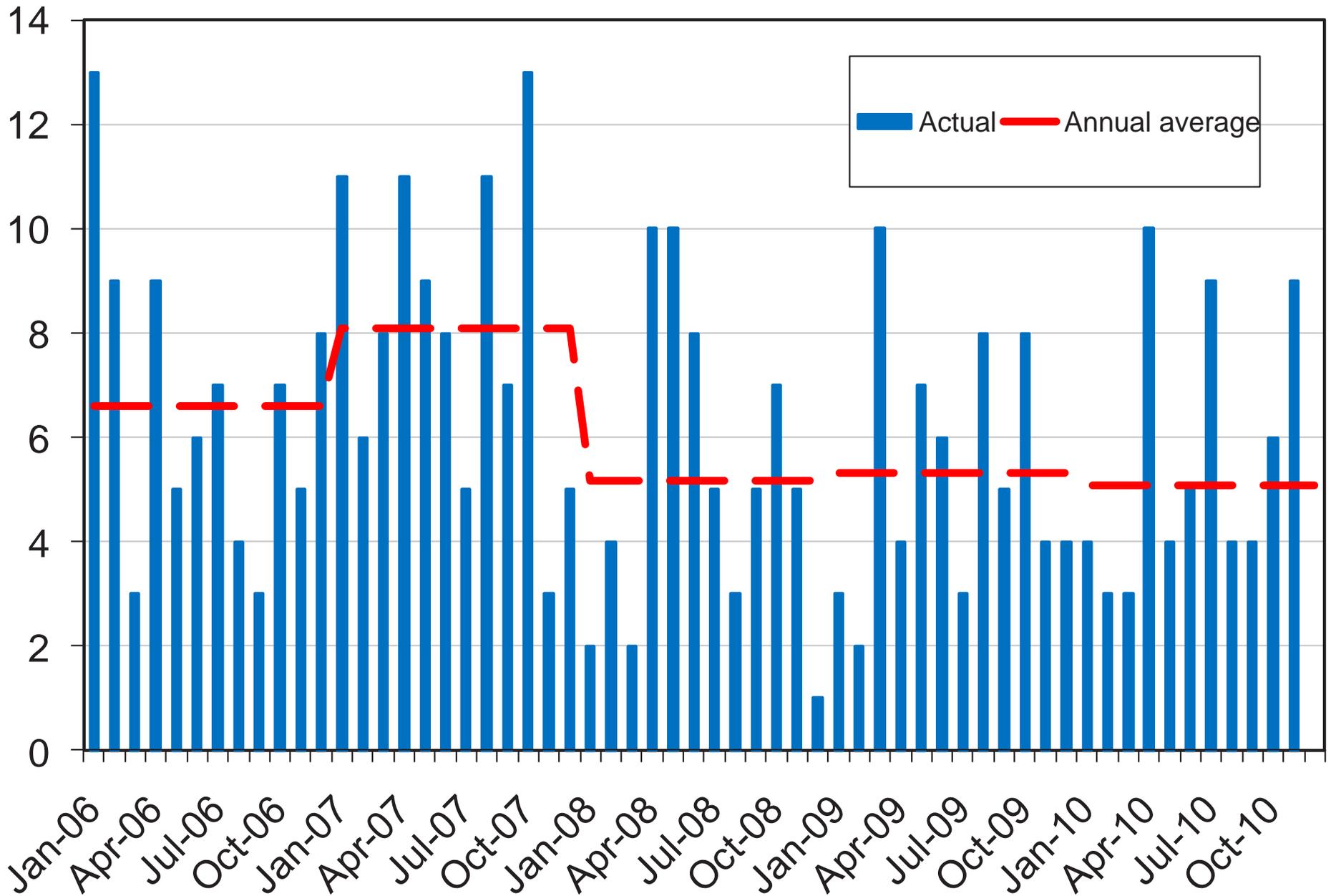
BSR: Cases Closed



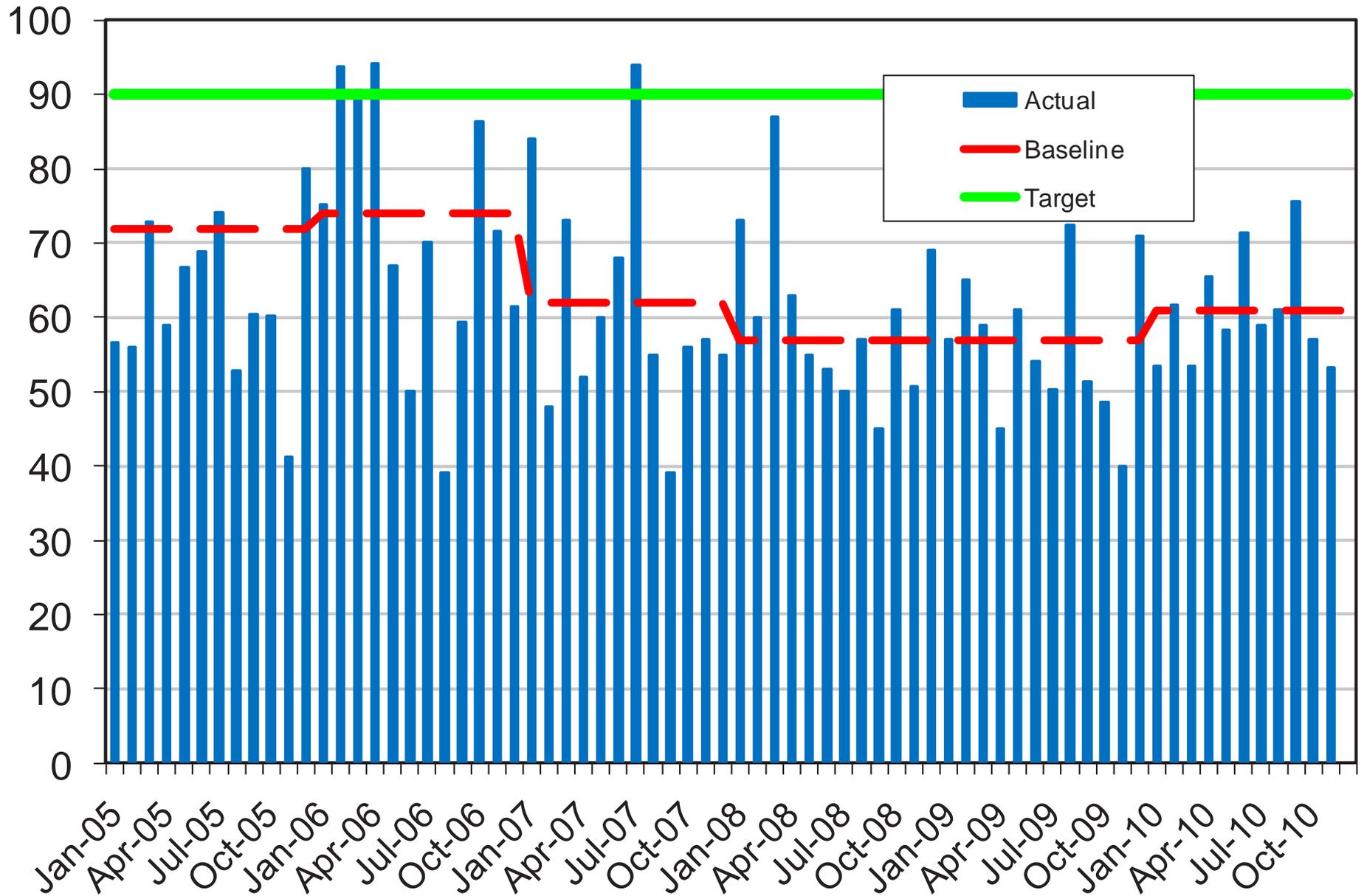
BSR: Cases pending



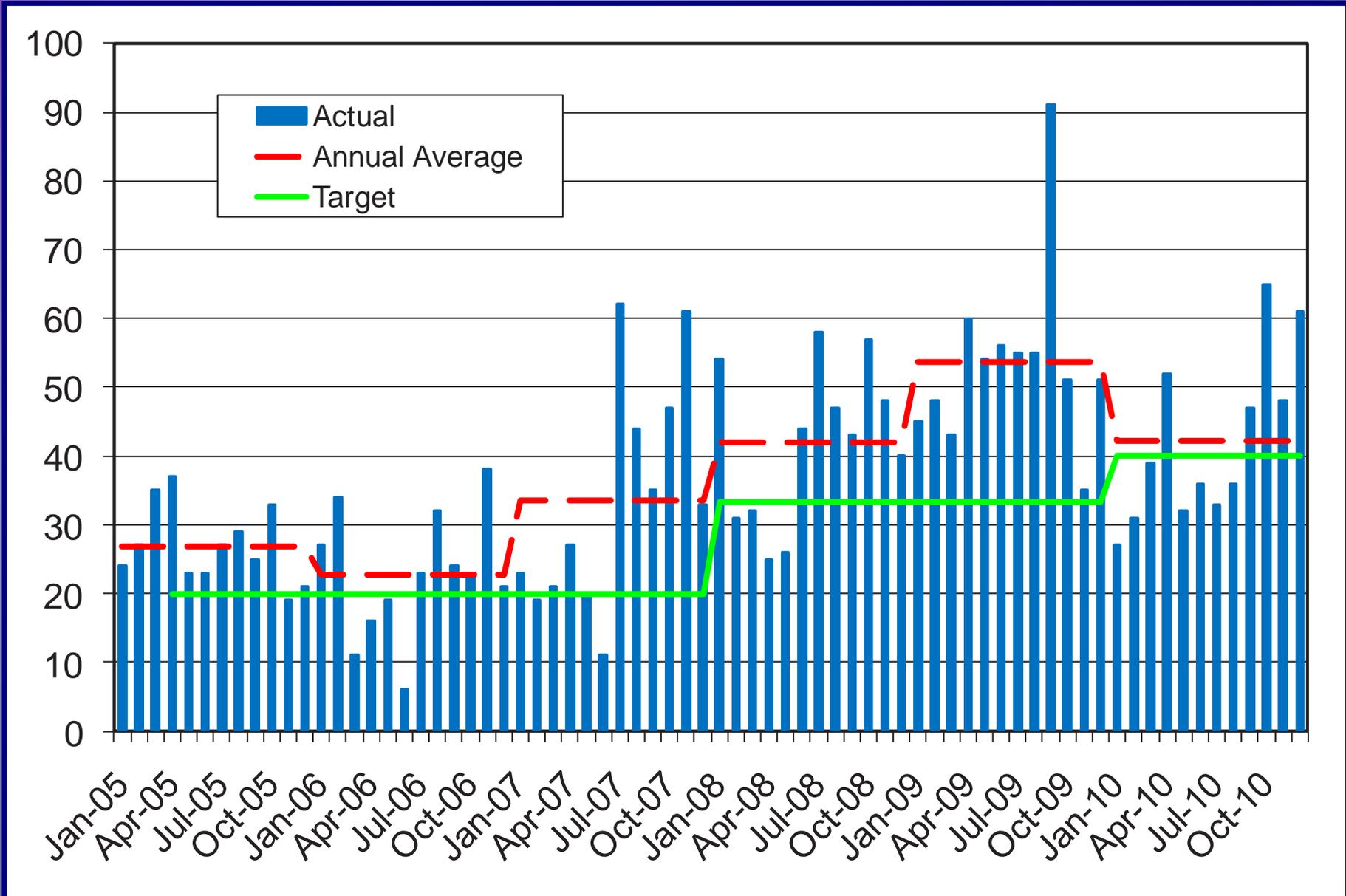
Whistleblower Cases Closed



Whistleblower Case Time Open

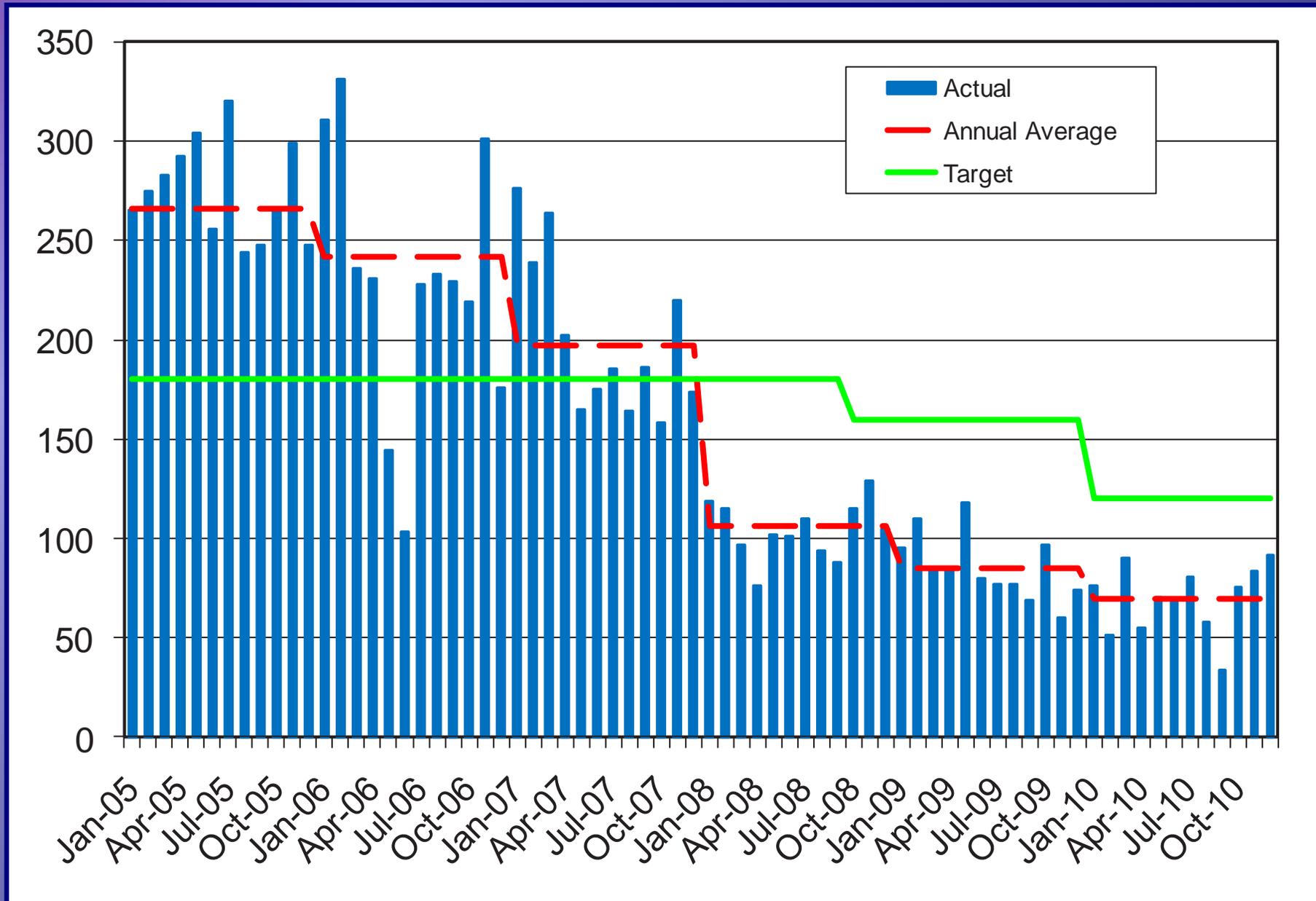


INSafe Consultations

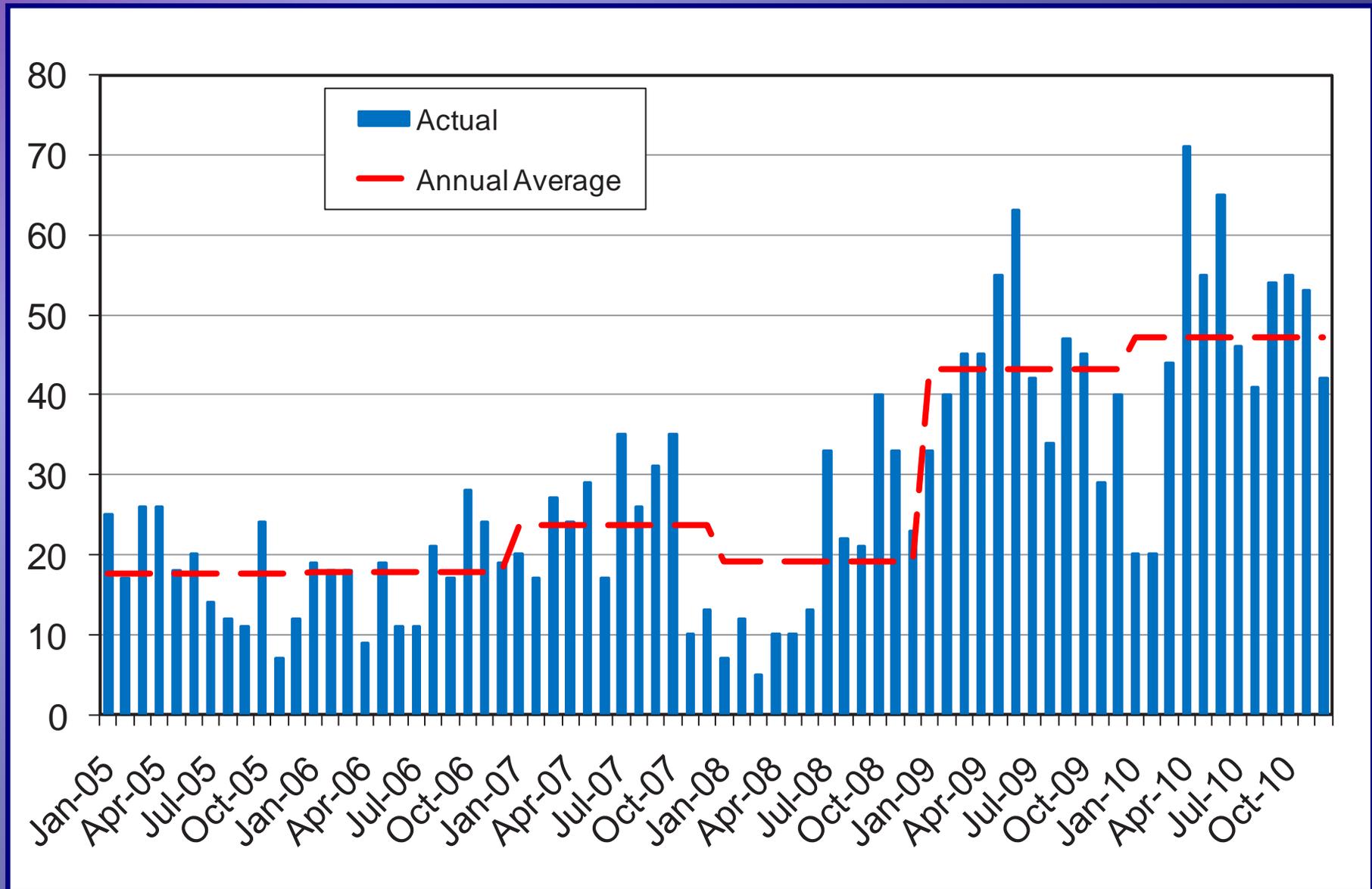


Discussion: The target was increased for 2010 to reflect the increased capability of the division .

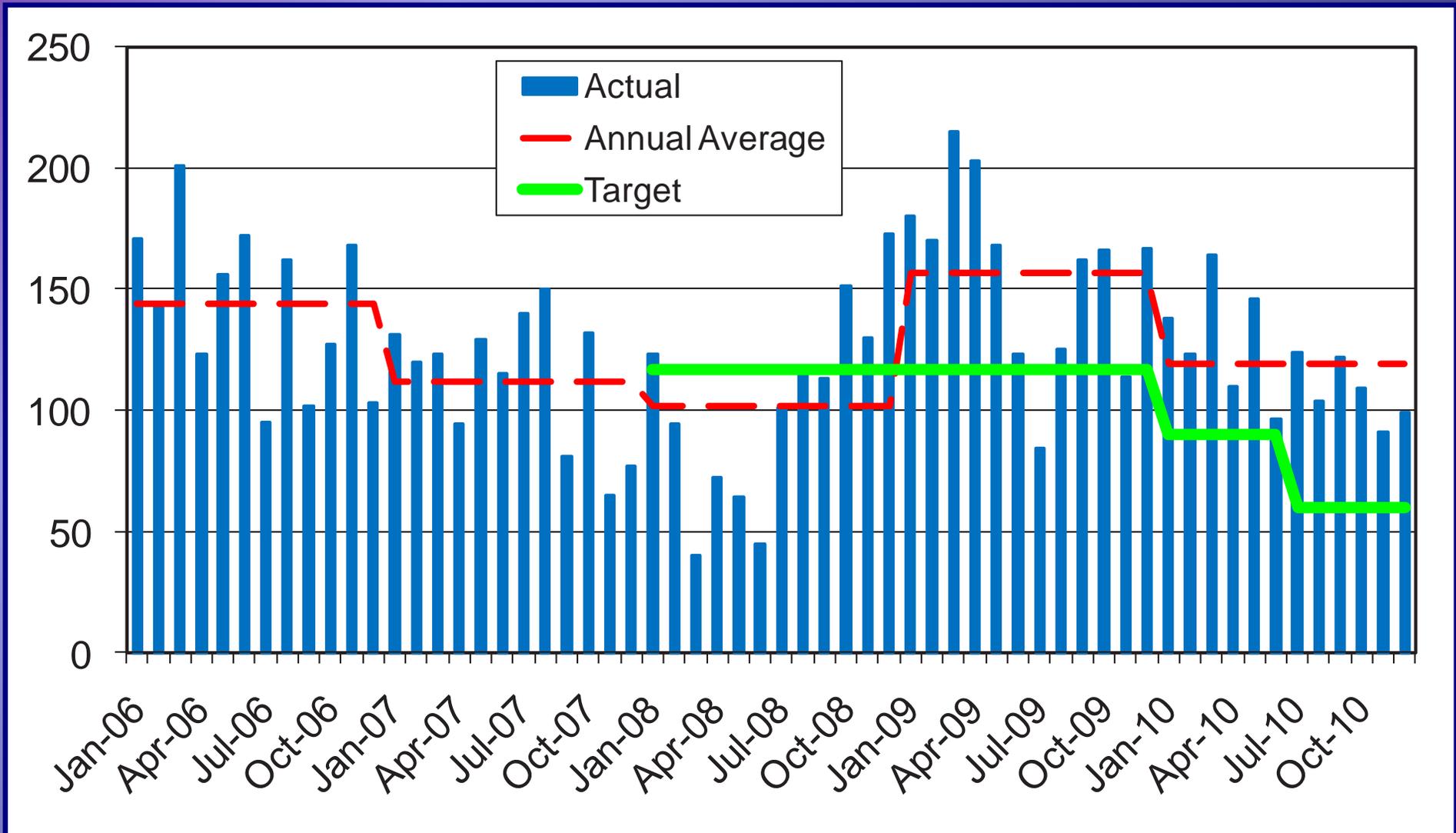
INSafe: Average time to complete Consultation



INSafe Training & Interventions

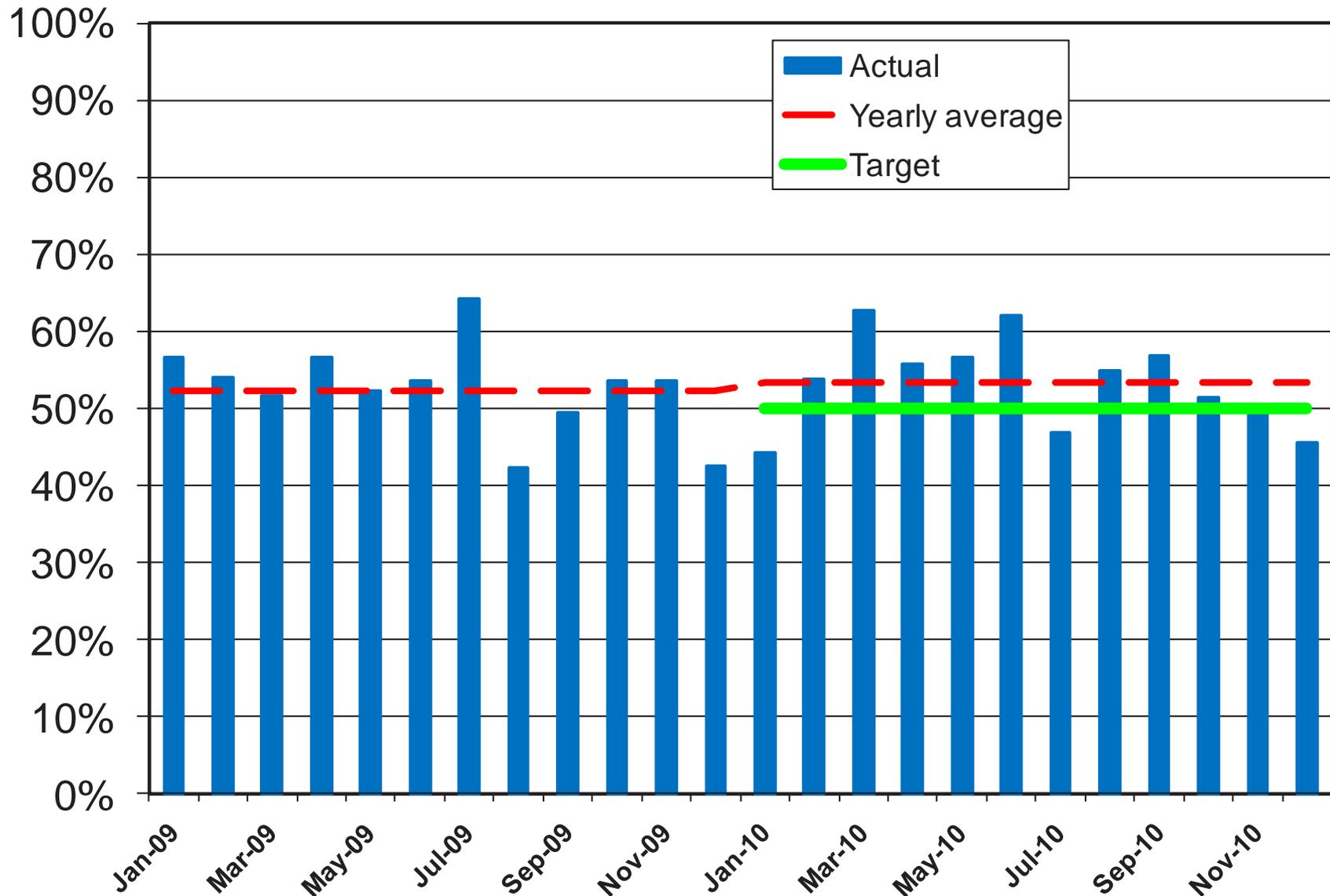


Child Labor Inspections

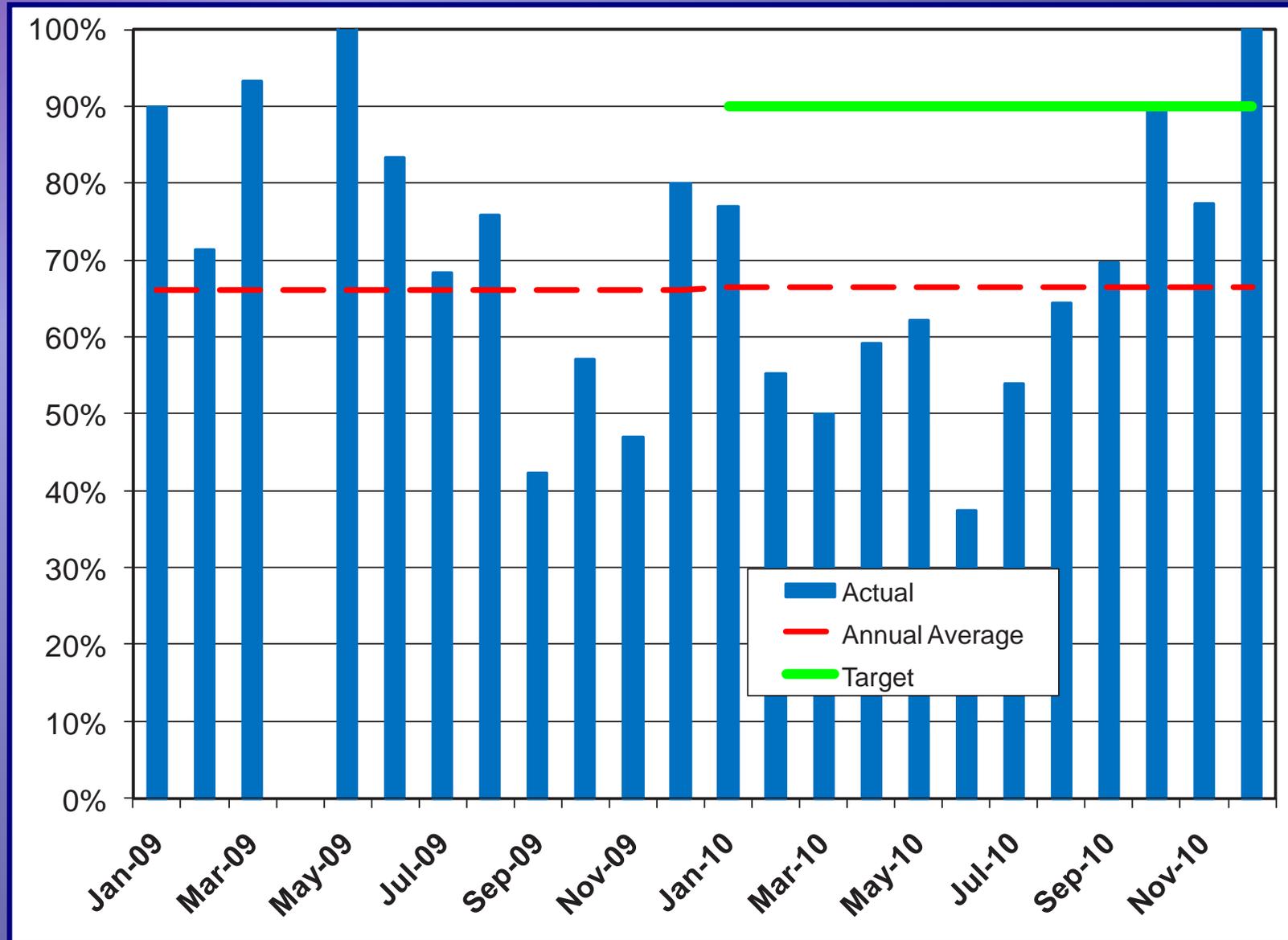


Discussion: Beginning in January 2010 the target will be changed to reflect an average of 30 inspections per working Child Labor inspector.

Child Labor: Percent of Inspections with Violations

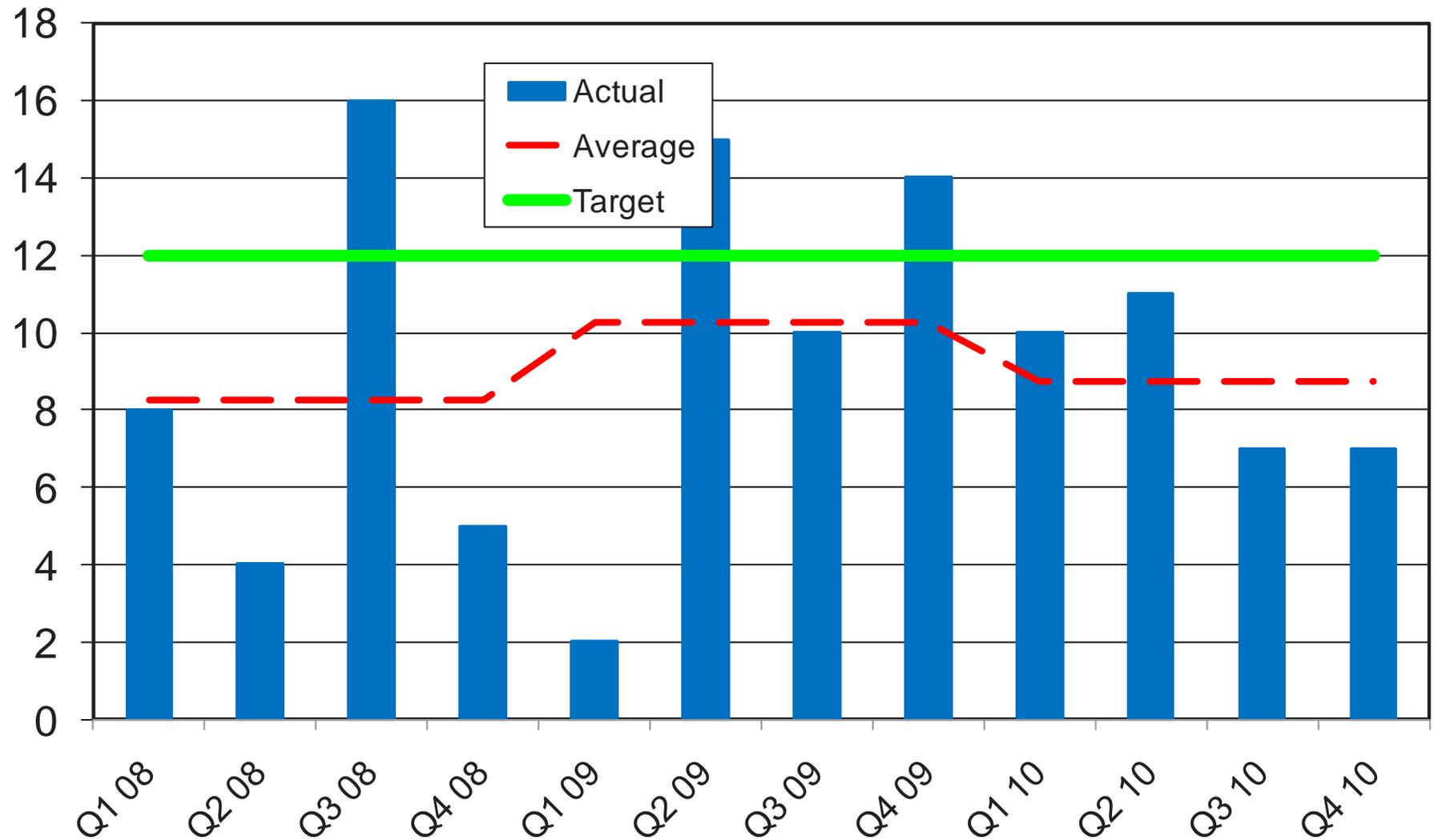


Child Labor: Percent of Penalties due paid within 60 days



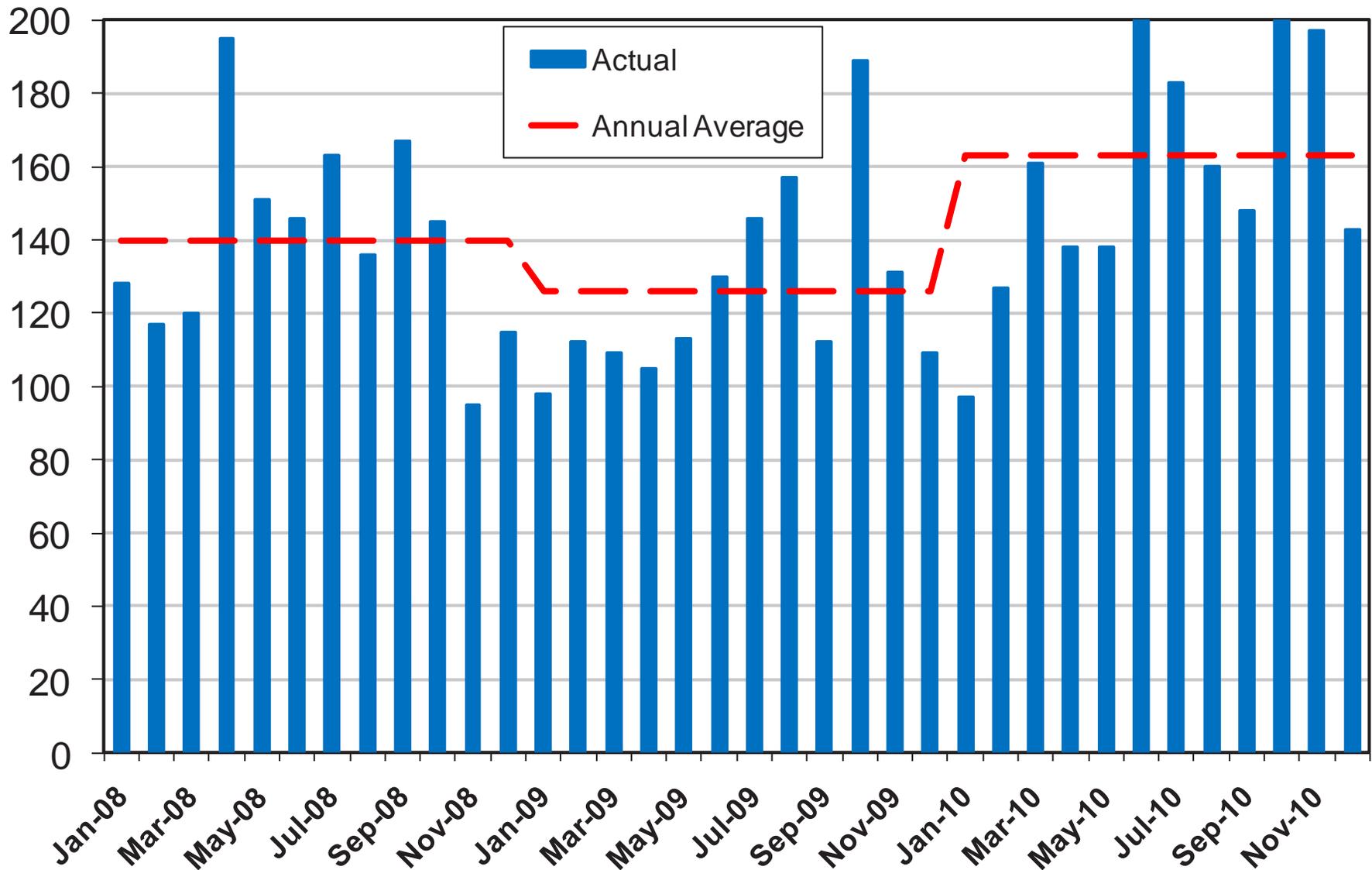
Discussion: Recent months still have penalties that are not yet due, so their percentage is expected to rise in the next reporting cycle.

Child Labor Training

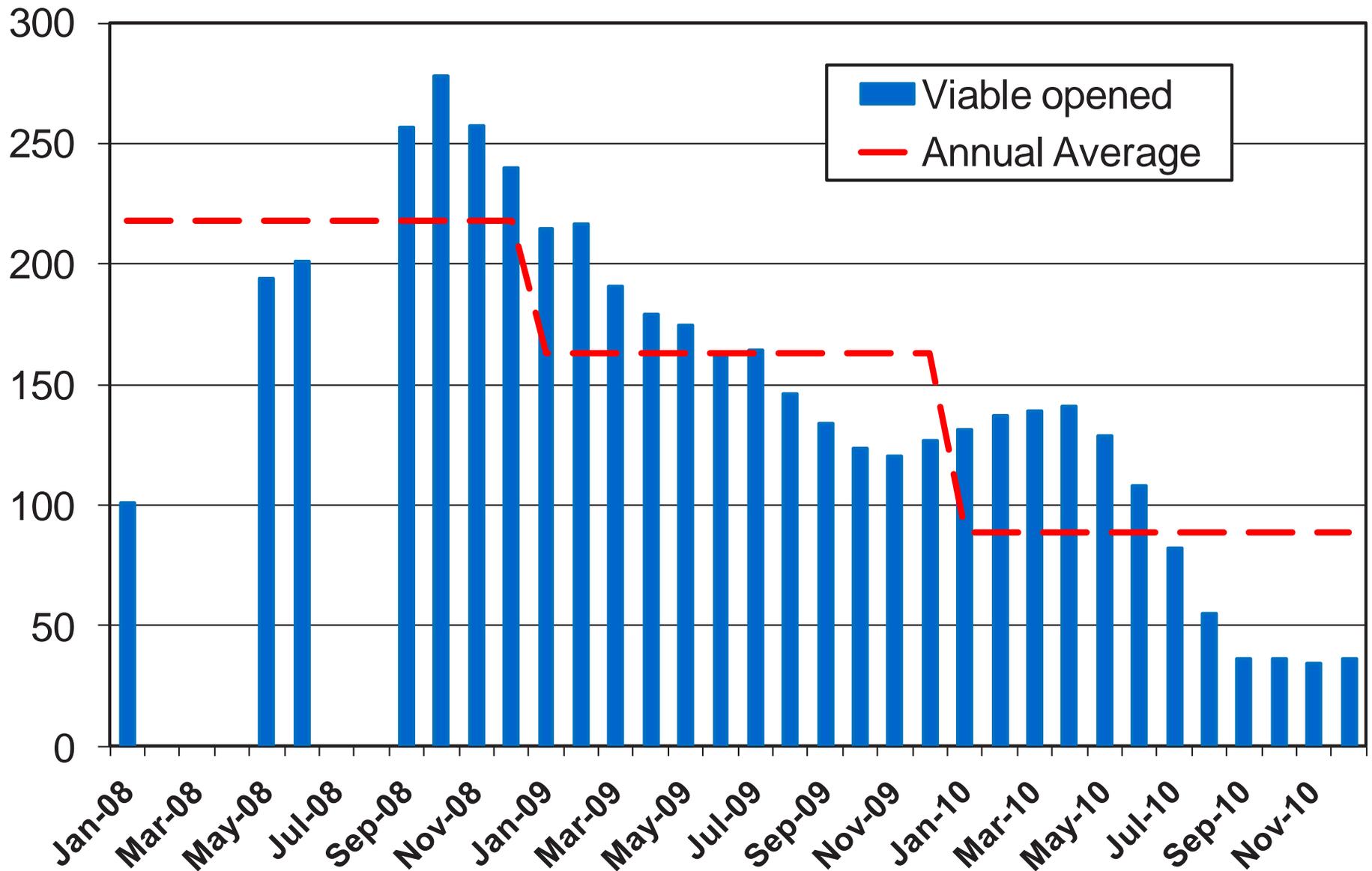


Discussion: Training is defined as a presentation by a Bureau of Child labor representative with the purpose of learning about child labor laws.

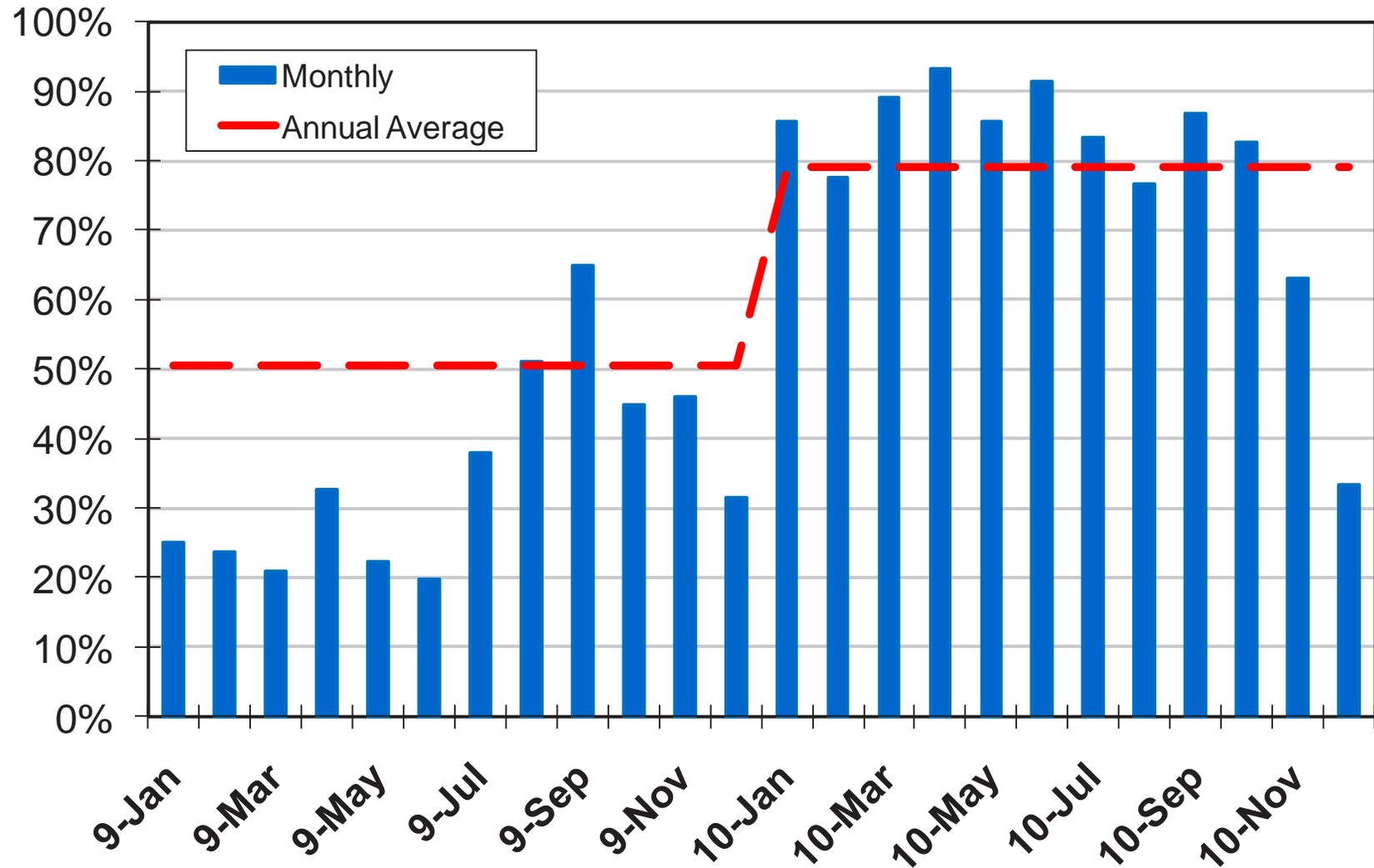
Wage Claims: Number received



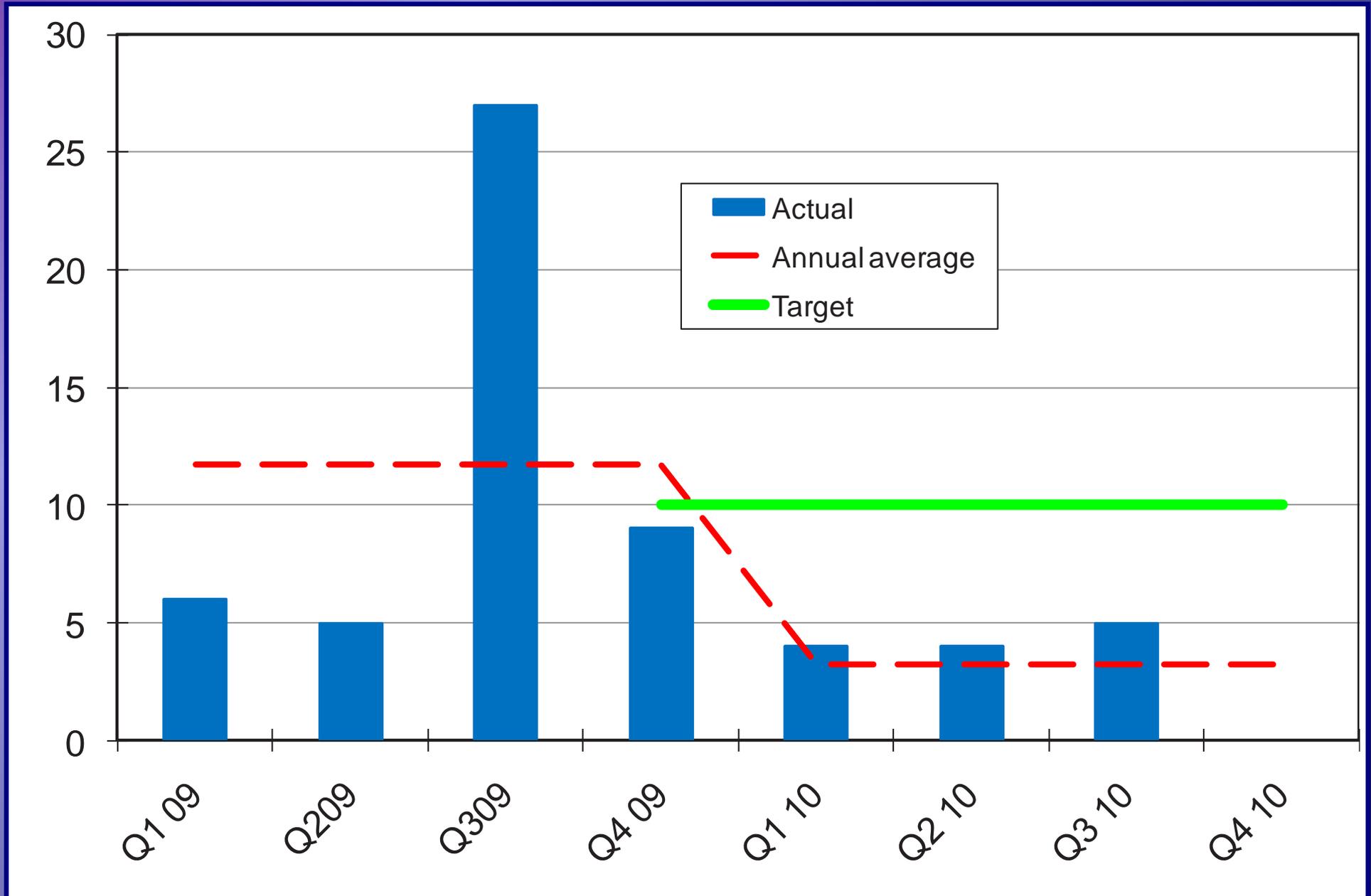
Wage Claims: Average Days to Process



Wage Claims: Percent of Meritorious Claims Where Wages are Recovered

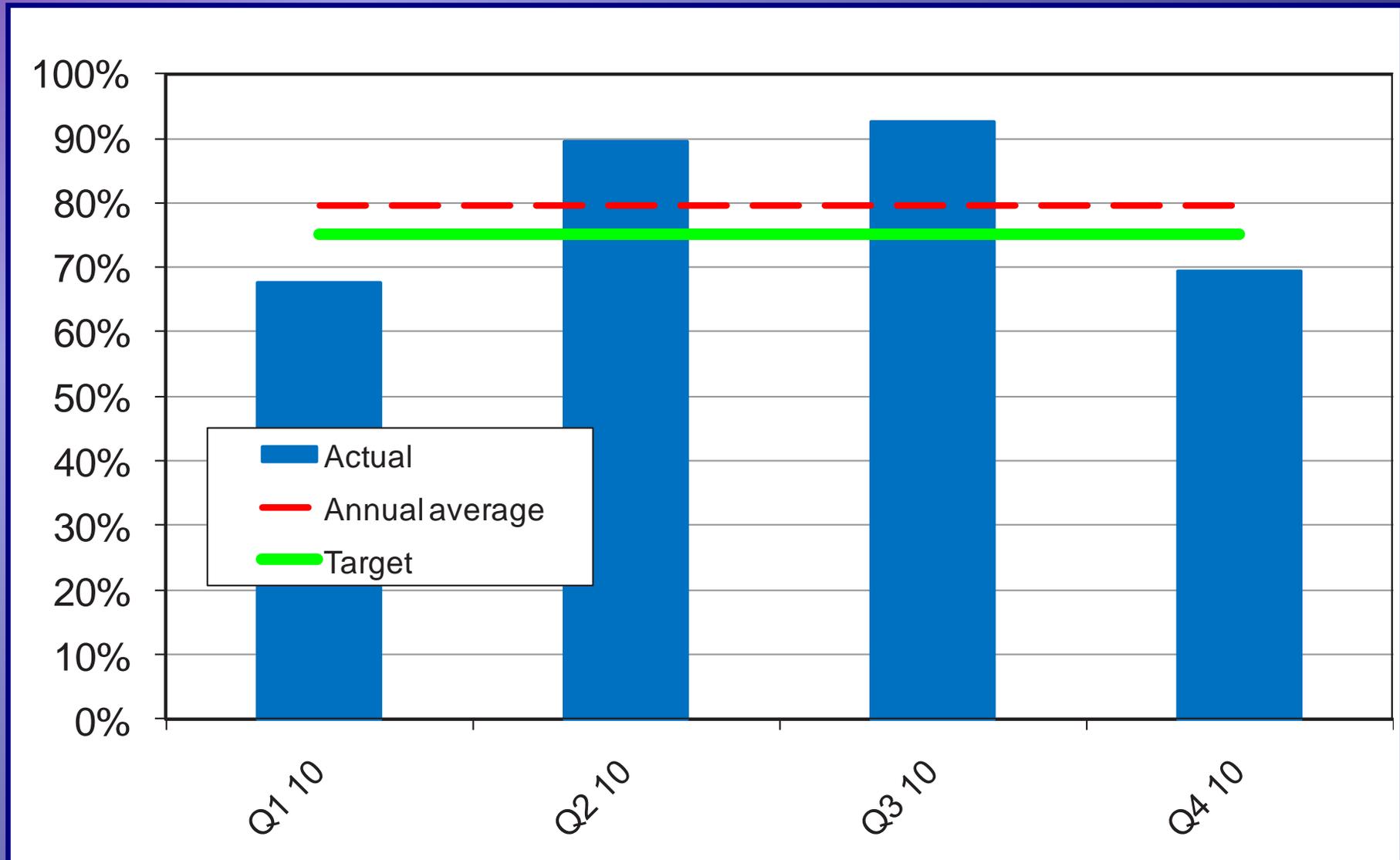


CCW: # of Audits Closed



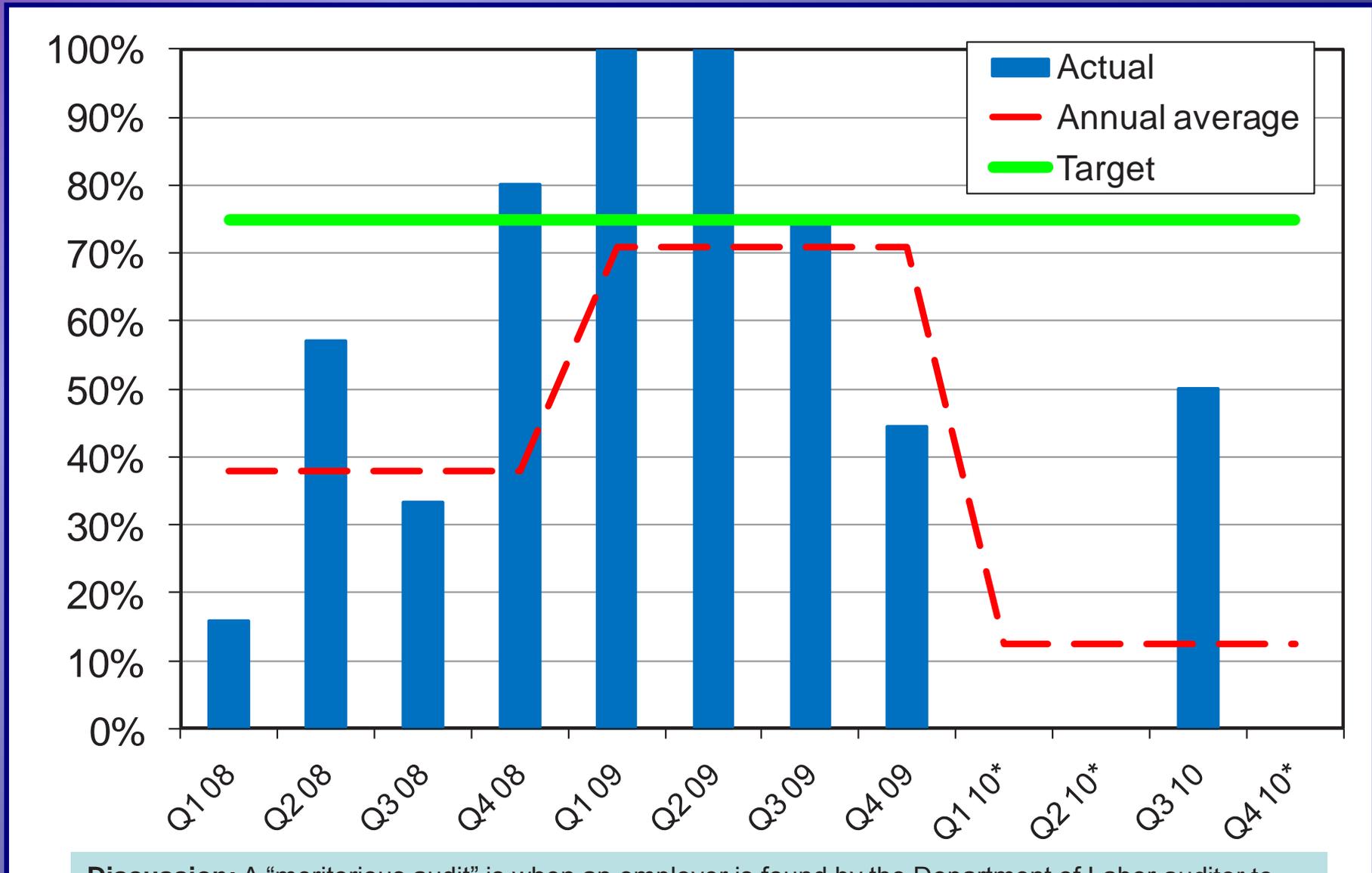
Discussion: The target for 2010 is 10 per quarter and was established with a staff of two auditors in place. Since February 2010, the Wage and Hour Division has had only one auditor.

Wage & Hour: Percentage of Meritorious Audits Where Wages are Recovered



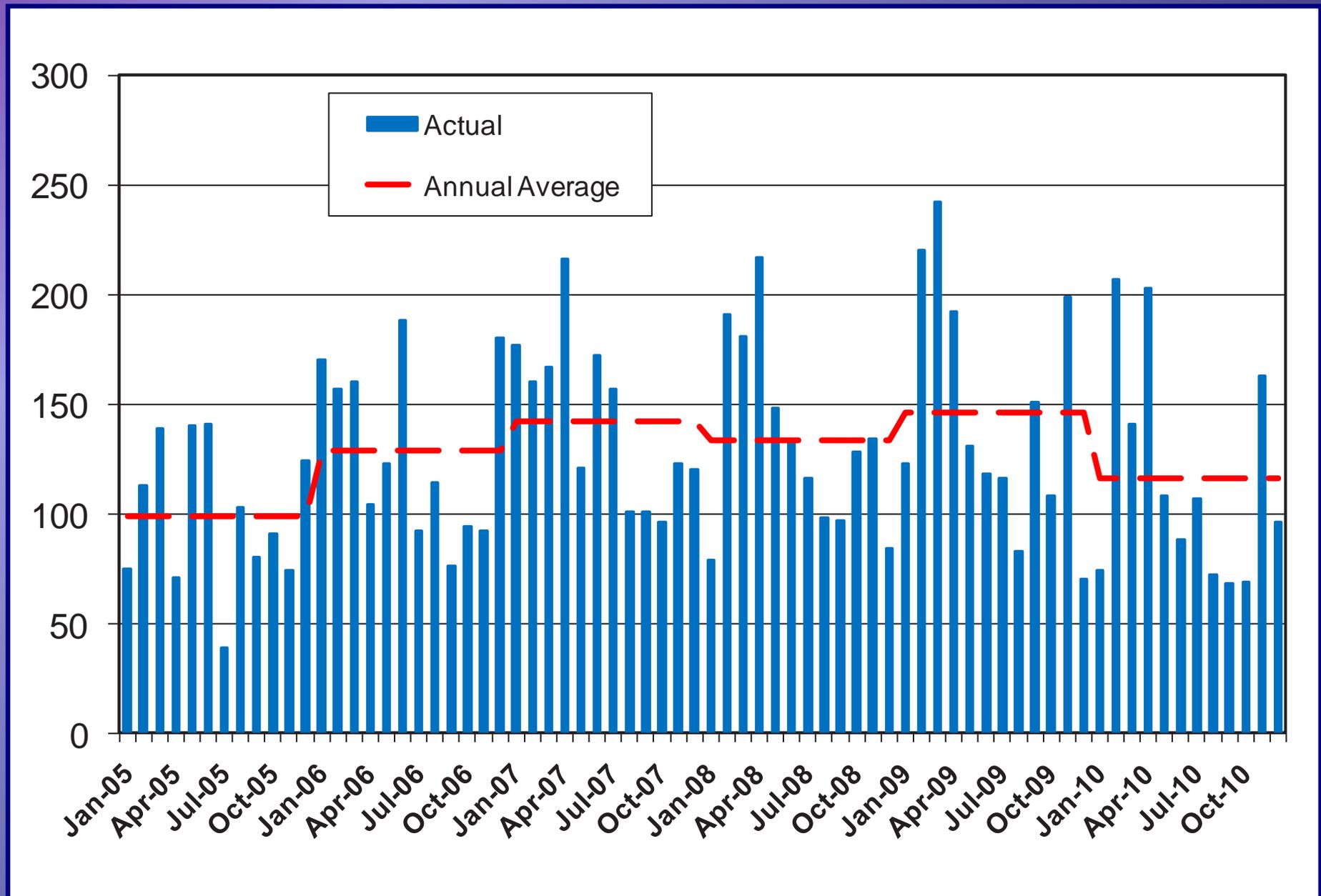
Discussion: This is a new measure established for in the second quarter of 2010. It combines recovery from both wage claims and Common Construction Wage audits.

CCW: Percentage of Meritorious Audits Where Wages are Recovered

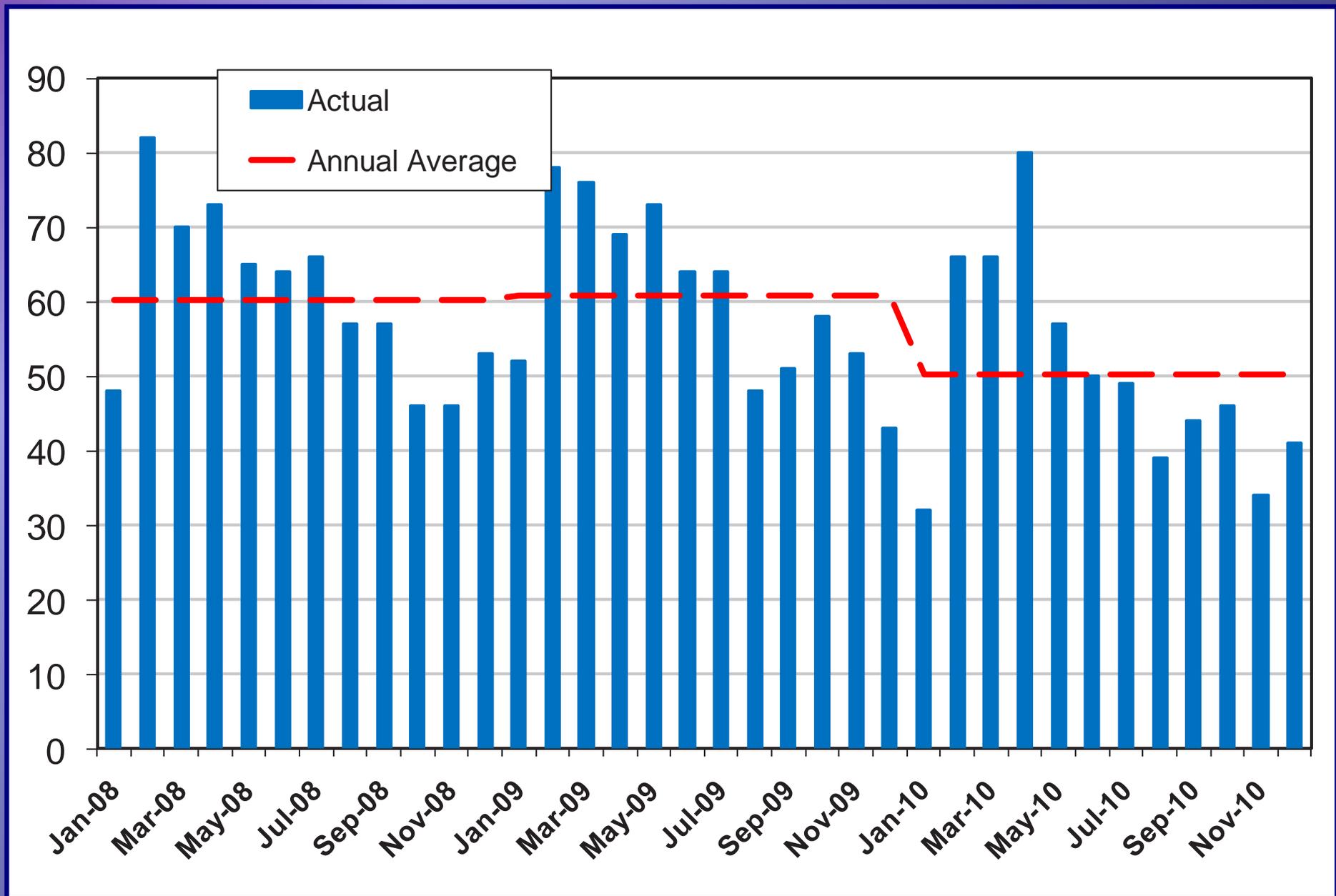


Discussion: A “meritorious audit” is when an employer is found by the Department of Labor auditor to owe monies to his/her employee(s). Areas denoted by an asterisk (*) illustrate no meritorious audits were completed during that quarter.

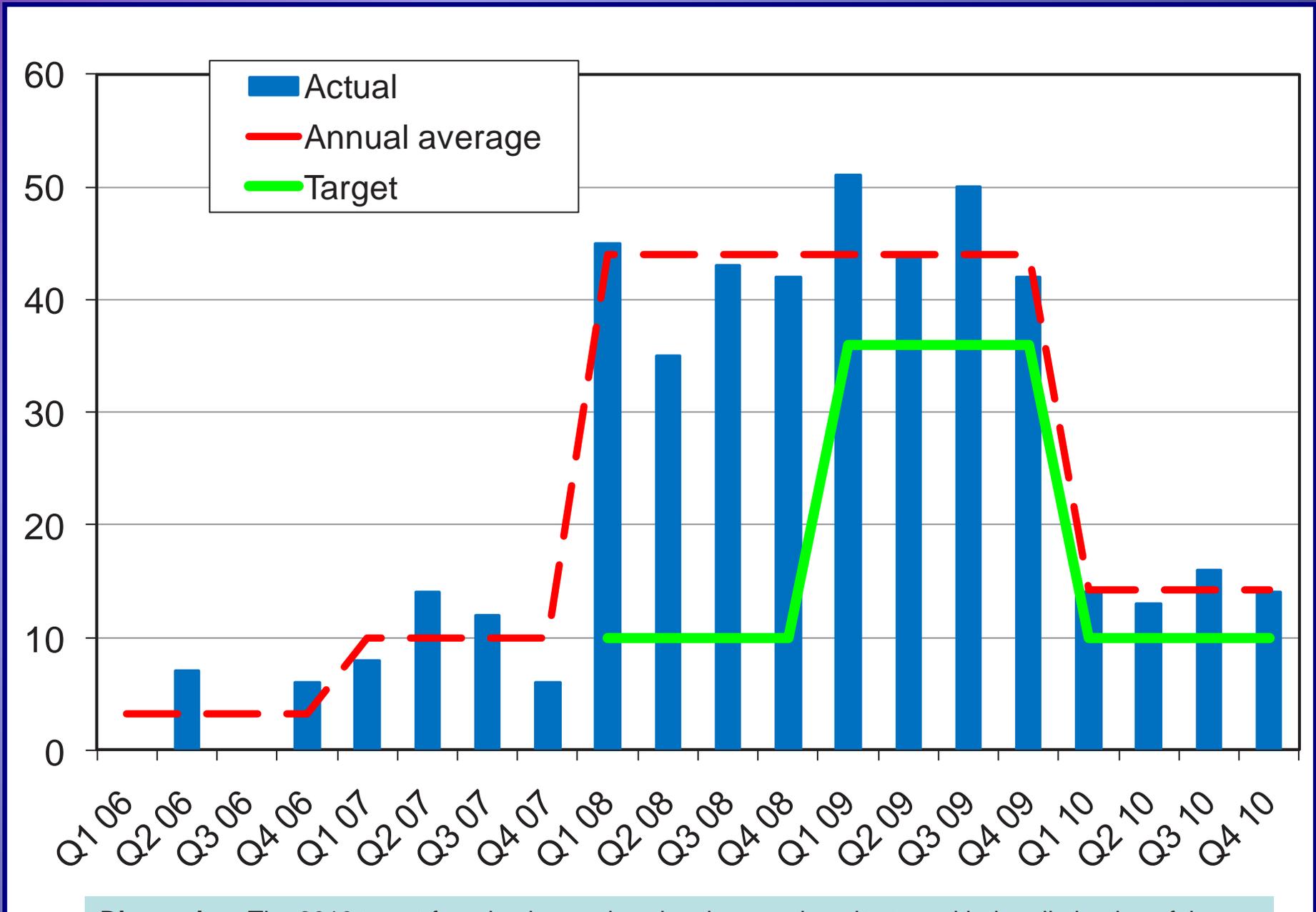
CCW: Number of Projects



CCW: Number of Hearings Held

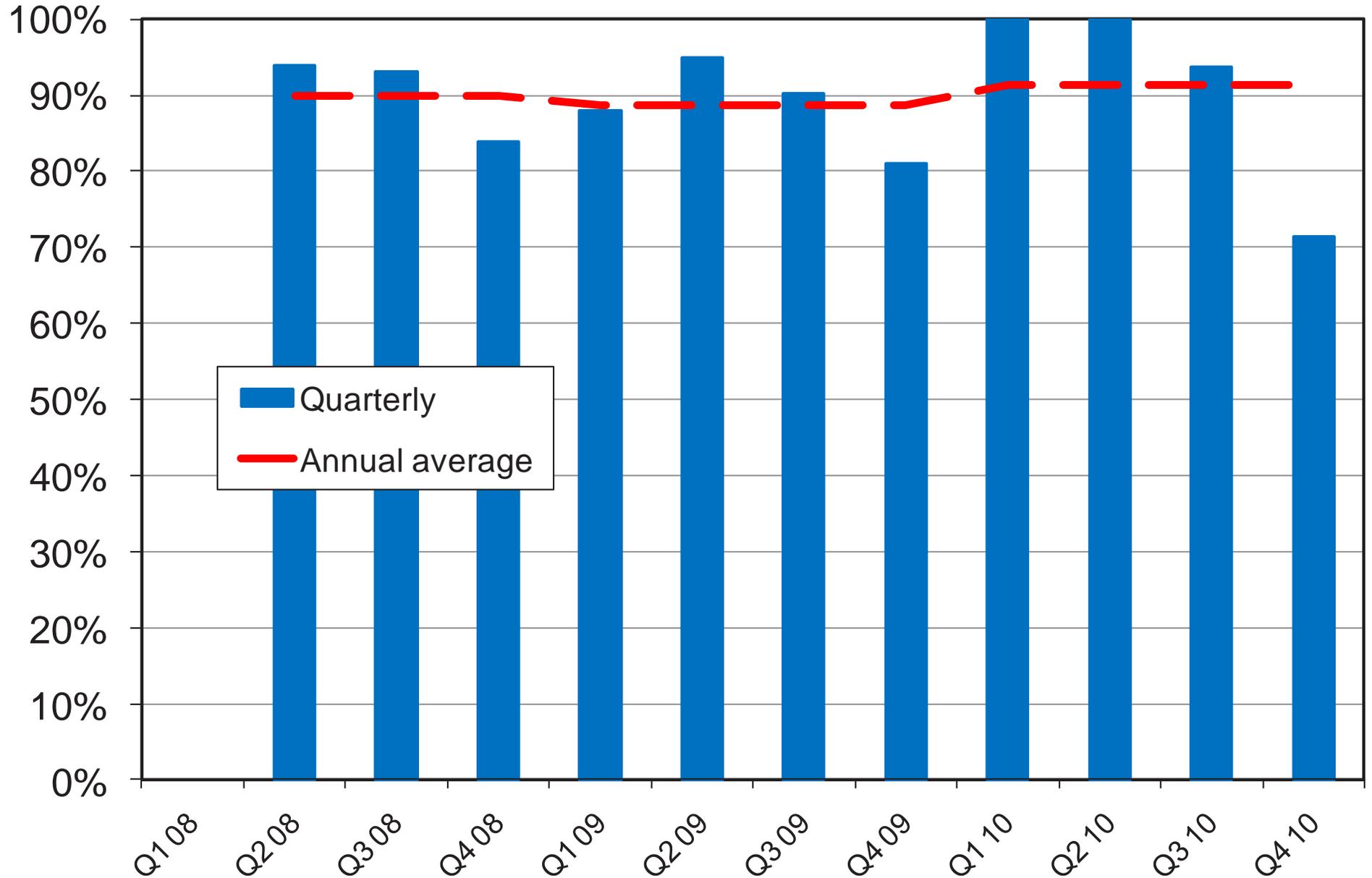


Bureau of Mines: Inspections

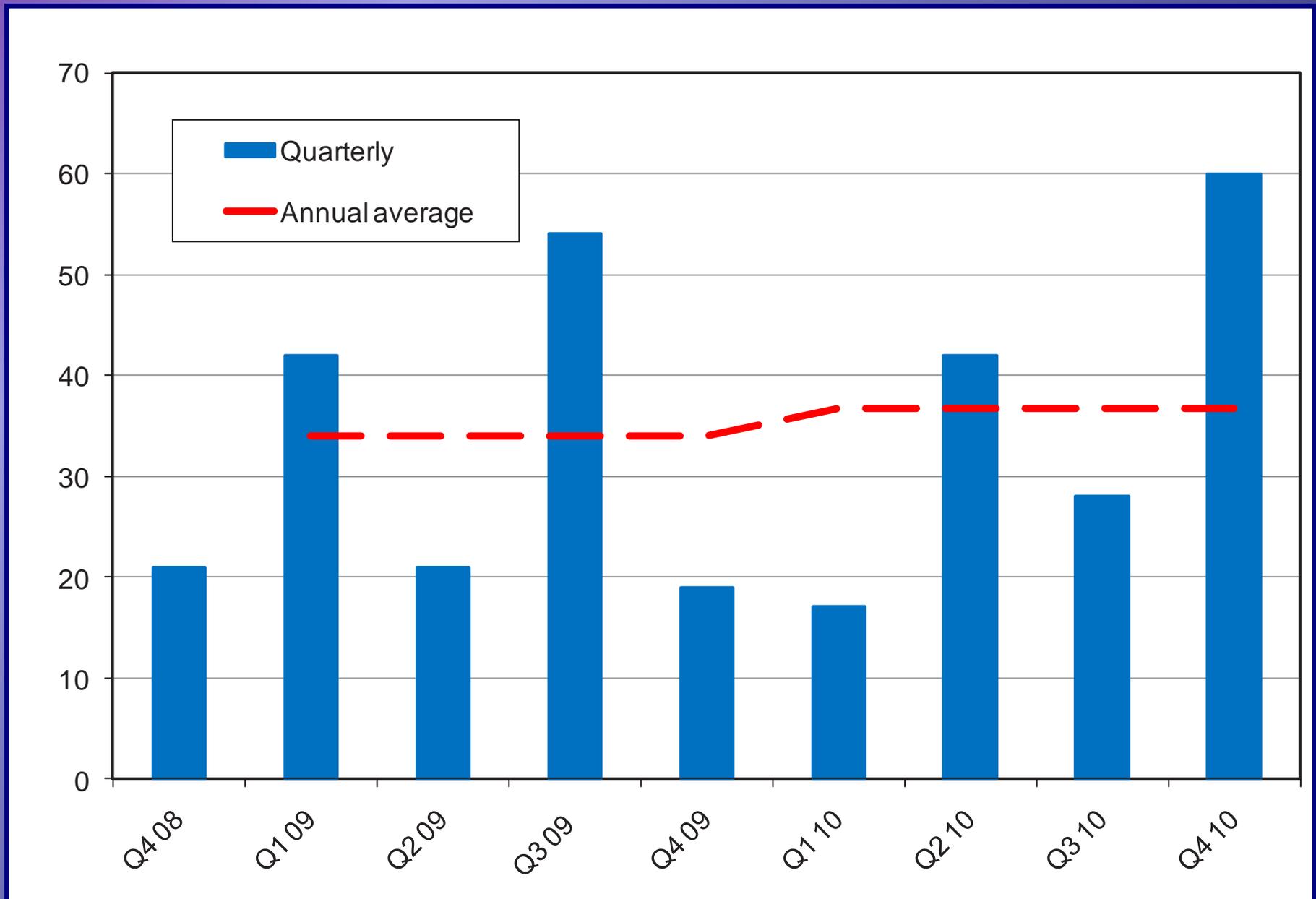


Discussion: The 2010 target for mine inspections has been reduced to ten with the elimination of the Chief Mine Inspector position.

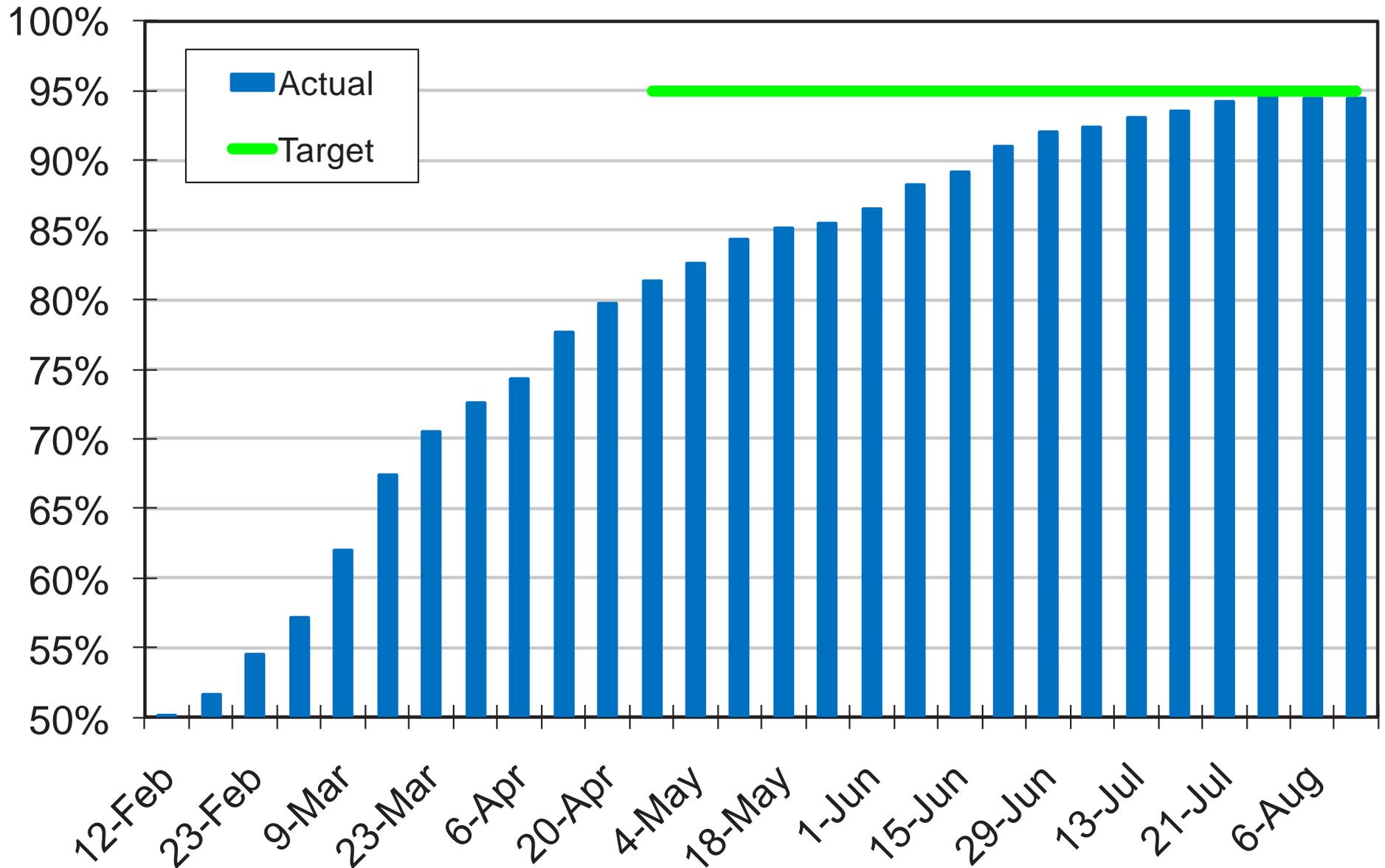
BOM: Inspections with Violations



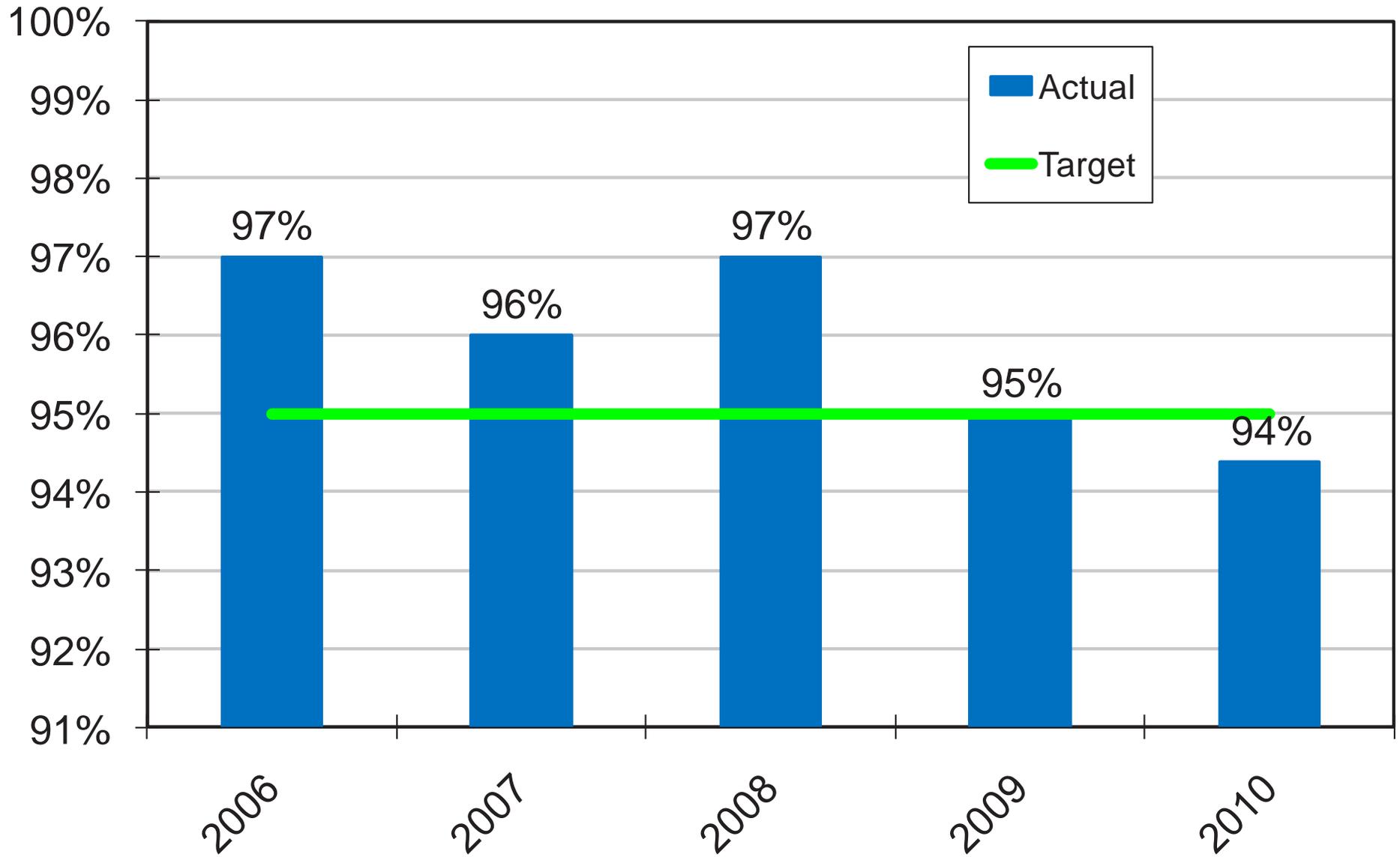
BOM: Certifications



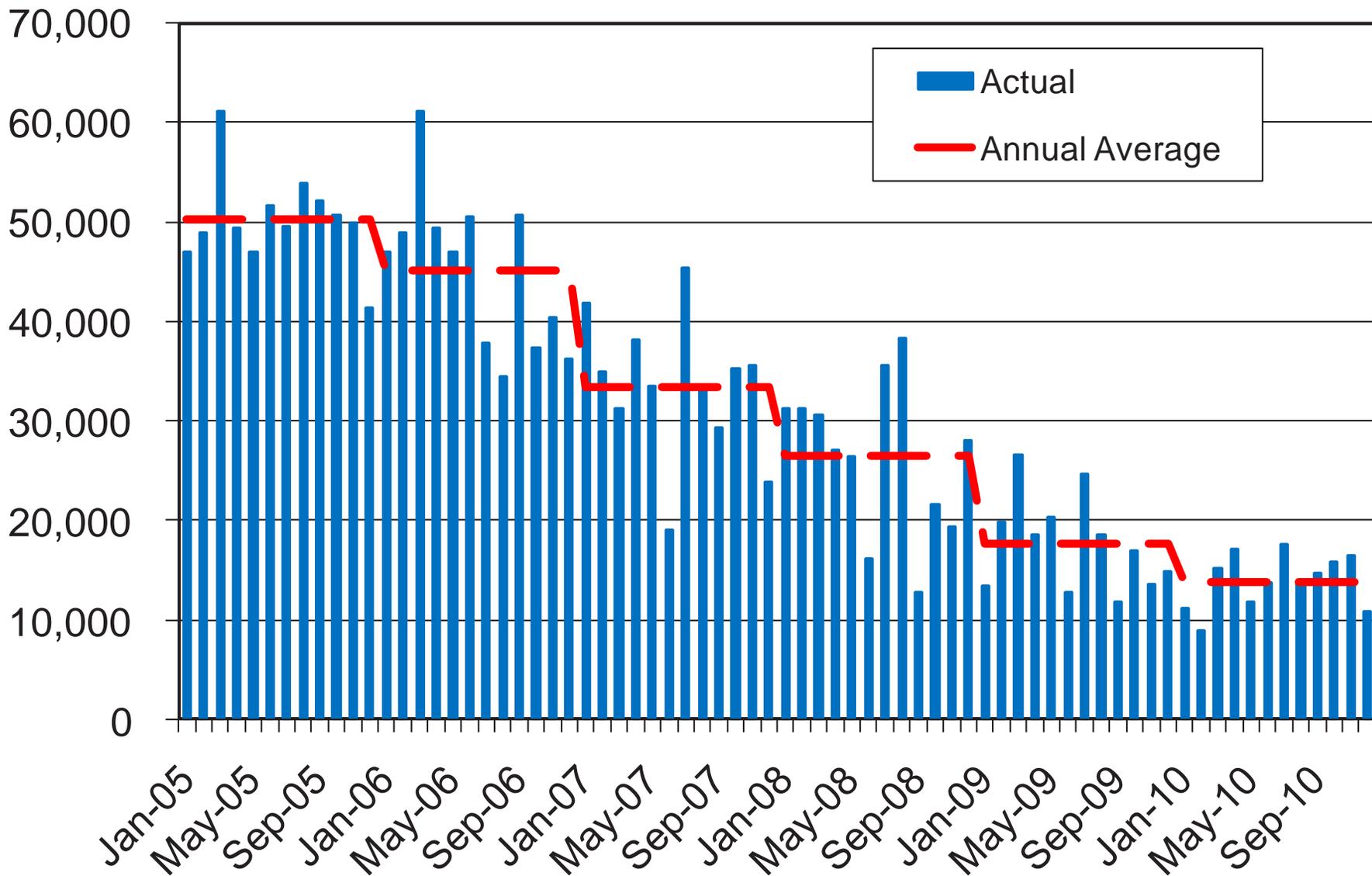
QMS: SOII Return Rate



QMS: SOII Return Rate per Year

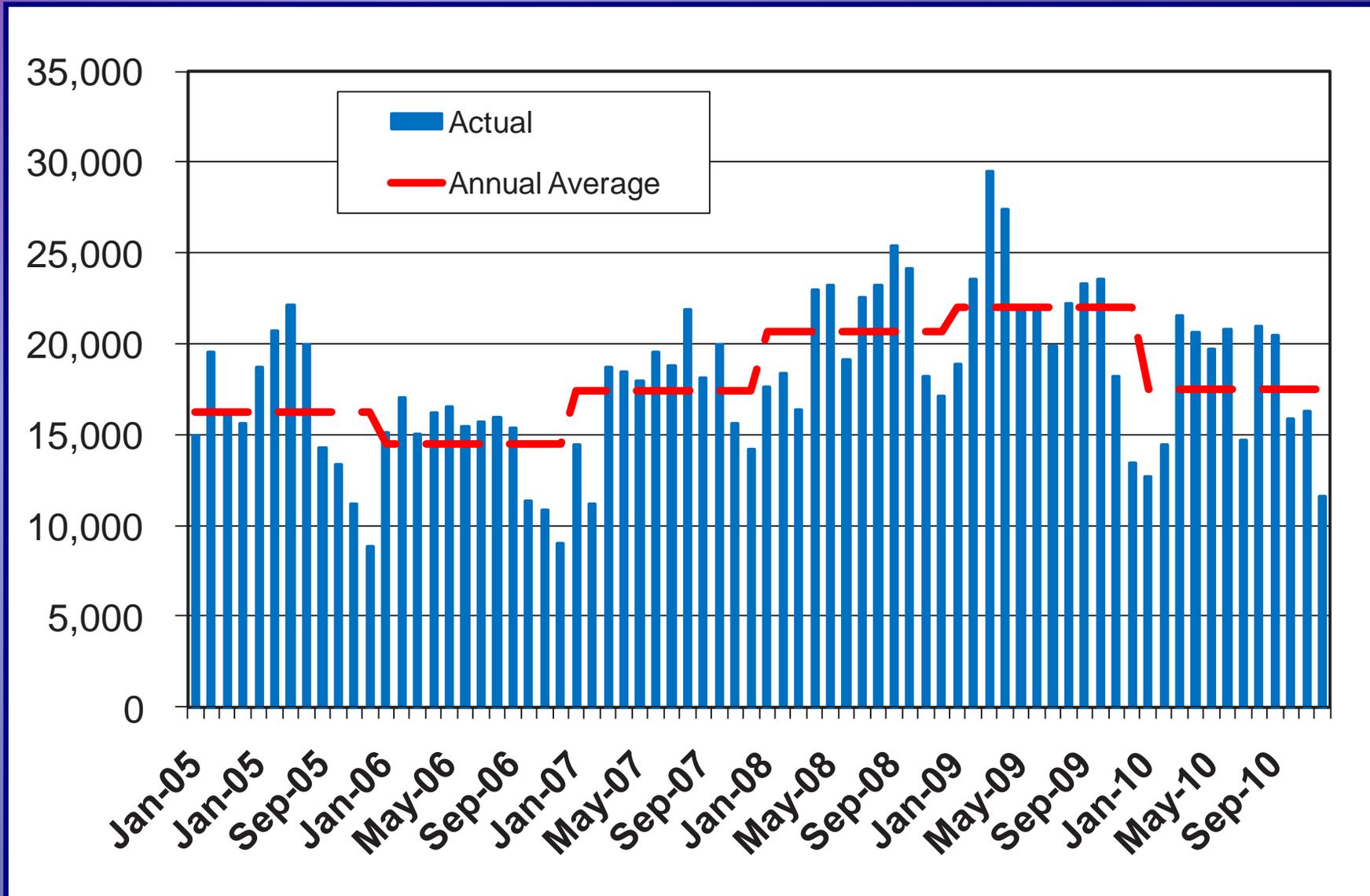


Reimbursed Mileage



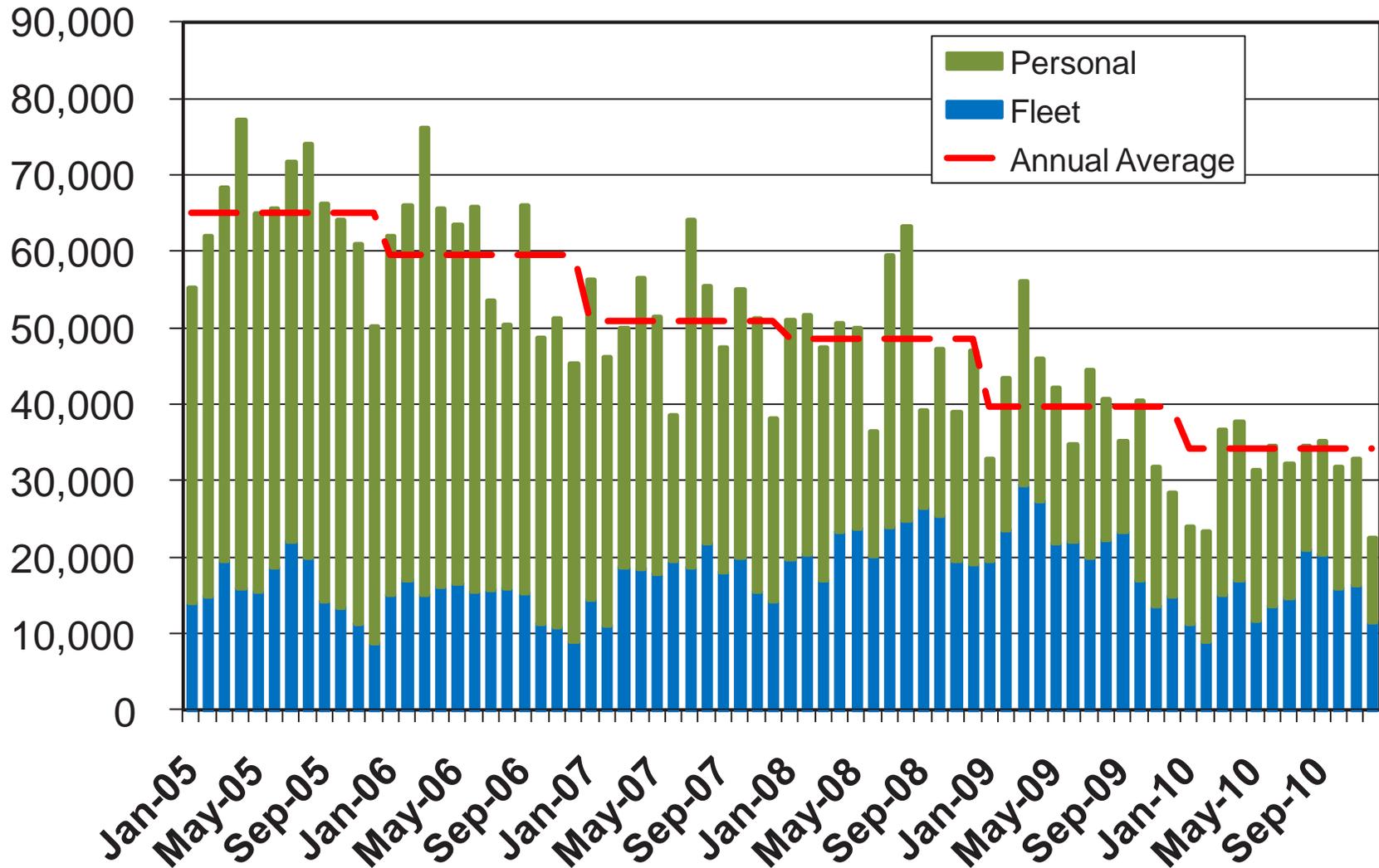
Discussion: For end of the fiscal year (June) the data period is only 2 weeks and remaining reimbursements fall into July. This is indicated by an annual spike each July. These data represent miles reimbursed during the reporting months.

Fleet Mileage



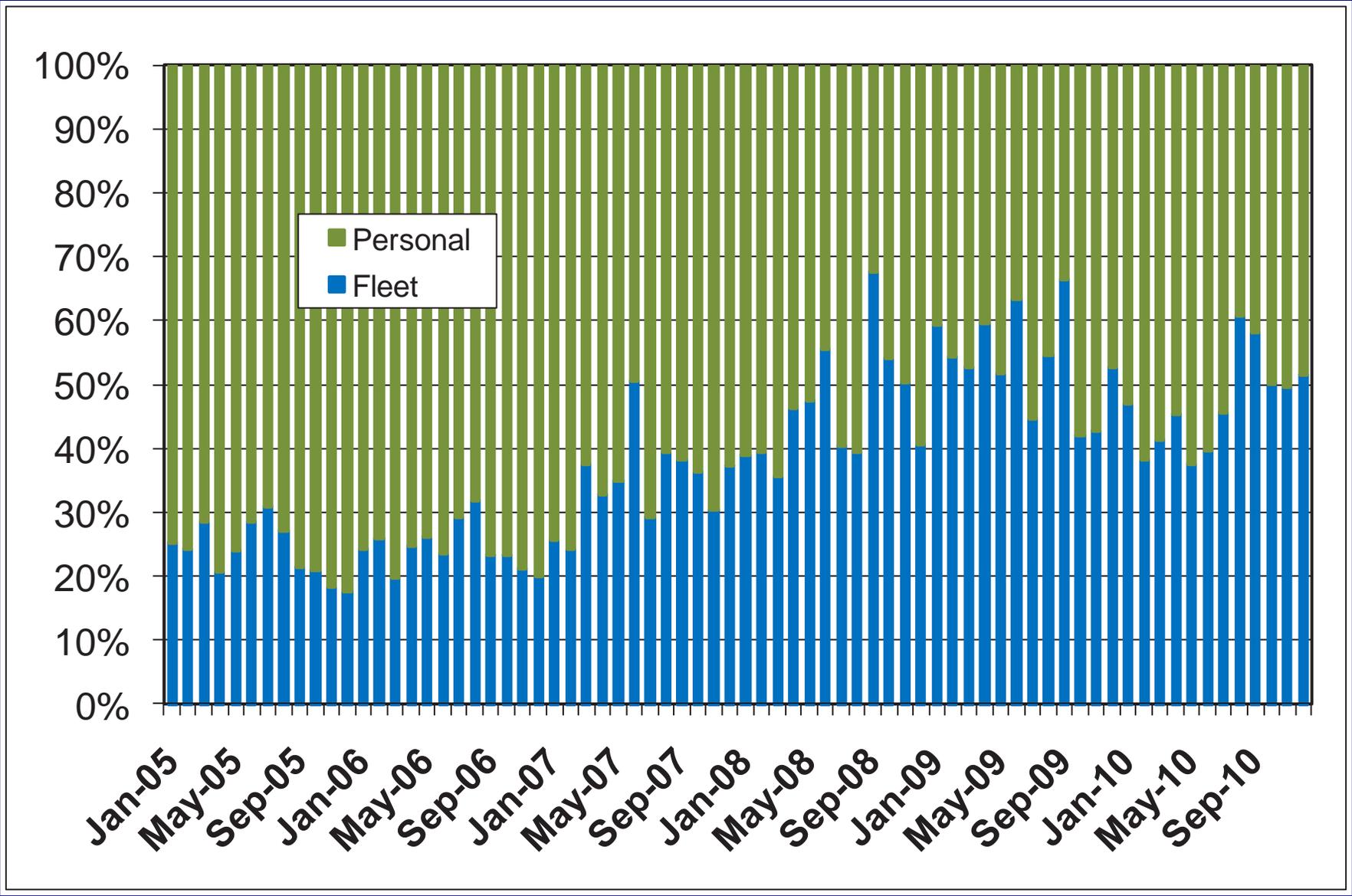
Discussion: These data represent miles driven using fleet vehicles per month.

Total Mileage



Discussion: The totals used for this chart represent the number of fleet vehicle miles driven combined with the number of miles reimbursed during a given month. Reimbursements may not be processed in the same month they are driven. Totals for June will be noticeably higher due to the number of travel reimbursements filed at the end of the fiscal year.

Fleet vs. Personal Mileage



Discussion: The totals used for this chart represent the number of fleet vehicle miles driven combined with the number of miles reimbursed during a given month. Reimbursements may not be processed in the same month they are driven. Totals for June will be noticeably higher due to the number of travel reimbursements filed at the end of the fiscal year.

Key Performance Indicators (KPI's)

- **The IDOL is required to have Key Performance Indicators (KPI's) for the Governor's Performance Dashboard. The KPIs reflect IDOLs performance in achieving its Mission.**
 - **KPI #1: Non-fatal occupational injury and illness rate (per 100 employees). Relates to the IDOL mission of advancing health and prosperity by reducing workplace injuries & illnesses. It is an outcome based measure that is collected by the QMS division in partnership with the Bureau of Labor Statistics and reported annually through the Survey of Occupational Injuries and Illness (SOII). The Green target reflects a 5.3% decrease which has been the average decrease since 1996. The yellow target reflects a below average decrease.**
 - **KPI #2: Percent of meritorious private and public works wage audits resulting in wage recovery. It tracks the effectiveness of IDOL's wage division in processing unfair wage practices. It is an outcome based measure tracked in real-time in the Wage Claim and Public Works Audits database by the auditors in the Wage & Hour division. The Green target represents a change in magnitude equal to the 2006-2007 increase. The Yellow target represents the 2007 average.**
 - **KPI #3: Number of new IOSHA inspections. Indicates the number of businesses visited and inspected for the purpose of evaluating an employer's compliance with OSHA standards. It is an output measure stored in the IOSHA database, the NCR. The Green target of 500 inspections reflects best in class when compared to other state programs. Yellow (325) indicates that goals set forth in the state grant have been met.**

Government Efficiency and Financial Planning (GEFP)

- A measure is required for each IDOL fund center. A division may have more than one fund center. All KPI's are also used for the GEFP fund center measures.

Fund Center Name	Program Objective	Program Indicator
Labor Division	Operations, Wage & Hour, Child Labor and CCW	Percent of Meritorious Private and Public Works Wage Audits resulting in Wage Recovery
Labor Division	Operations, Wage & Hour, Child Labor and CCW	Number of Child labor Inspections
Mining Division	Underground mining laws	Number of Mine inspections
Statistics, Technology and Performance	Quality Metrics and Statistics	Bureau of Labor Statistics Survey Return Rate
Occupational Safety & Health	Occupational Safety and Health	Non-Fatal occupational injury and Illness rate
Occupational Safety & Health	Occupational Safety & Health	Number of new IOSHA inspections
Employment of Youth	Child labor Training	Child Labor Law training classes conducted
Safety Education & Training	INSafe S&H consultations	Number of Safety and Health consultations
OSHA Survey	OSHA Data Initiative	ODI Return Rate