

HOW TO ADD IDHS AS A SAFE SENDER

IDHS transitioned to a new mass marketing platform. GovDelivery is being phased out. To ensure you receive important emails from this new platform, you may need to add the following email addresses as a safe sender:

- dhs@subscription.in.gov
- <u>eoc@subscription.in.gov</u>

OUTLOOK INSTRUCTIONS

- 1. Open your <u>Outlook in your preferred browser</u>. Do not use the Outlook desktop app.
- 2. In the top right corner, click on settings.
- 3. From left to right, click on "Mail", then "Junk email"
- 4. Under **Safe senders and domains**, click on "Add safe sender," enter the email address or domain you want to add and select "OK".
- 5. Select Save.

GMAIL INSTRUCTIONS

- 1. Log into your Google account.
- 2. Click the Google Apps icon in the top right corner of your screen.
- 3. Select the Contacts app.
- 4. Select "Create Contact."
- 5. Enter the email address and any appropriate information.
- 6. Save the information to your address book.