



REBUILDING

A Guide for Disaster Survivors

March 13, 2012

www.DHS.in.gov

Issue 8

A JOINT STATE & FEDERAL DISASTER RECOVERY CENTERS

ONE DAY ONLY HOLTON DISASTER RECOVERY CENTER

A Disaster Recovery Center (DRC) Team from the Indiana Department of Homeland Security (IDHS) and the Federal Emergency Management Agency (FEMA) will be co-located at the Holton Community Center on Wednesday (3/14) from 9 a.m. to 8 p.m. to assist residents with disaster related questions. Other one-day DRC locations will be announced when information is available.

SELLERSBURG DISASTER RECOVERY CENTER

The Sellersburg DRC located at the Ivy Tech campus at I-65 and Hwy 311(I-65 exit 9) in Sellersburg, IN, will remain open from 8 a.m. to 8 p.m. seven days a week until further notice. *(The Sellersburg DRC is co-located with the Sellersburg OSS)*

DRC staff can answer questions about registration for federal disaster assistance and hazard mitigation; and provide information and contacts for other programs. Representatives from the U.S. Small Business Administration (SBA) will be on hand to answer questions about SBA low interest loans.

Indiana residents living nearer to Kentucky may go to FEMA Disaster Recovery Centers located in Kentucky. A person living in an affected area may go to any FEMA DRC site.

You do NOT need to apply in person for FEMA aid. Homeowners, renters and business owners affected by the storms are encouraged to register for assistance online at www.DisasterAssistance.gov anytime or by calling the telephone registration line, 1-800-621-FEMA (3362) which is available from 7 a.m. to 10 p.m. seven days a week. Survivors are encouraged to register prior to visiting a DRC.

Emotional Care Services Available

Indiana Division of Mental Health and Addiction staff are available at the One-Stop-Shop in Sellersburg 8:00 a.m.-8:00 p.m.

Residents may call the 24 hour no-cost hotline to talk and get help managing recovery:
1-800-621-3362

Holton Community Center

Wednesday ONLY, 9 a.m. – 8 p.m.

- Mini OSS
- One-day DRC

Ivy Tech campus in Sellersburg

Through Saturday, 8 a.m. – 8 p.m.

- Sellersburg OSS
- Fixed DRC

Tips for FEMA Disaster Assistance Applications

The most common error in disaster relief applications is incorrect contact information. Please double check to make sure that you have entered the correct contact information.

Call 2-1-1 to request assistance or to ask recovery questions

IDHS: Leadership for a safe and secure Indiana

One Stop Shop Continues Service

The One Stop Shop (OSS) is open seven days a week from 8 a.m. - 8 p.m. through at least Saturday, March 17. It is located at the Ivy Tech campus near I-65 & Highway 311 (I-65 Exit 9).

One Day Only

Holton Mini One Stop Shop (OSS)

Representatives from multiple State agencies will be at the Holton Community Center, near 7032 West Versailles Street, Holton, IN 47023, on Wednesday only (3/14) from 9 a.m. to 8 p.m. to provide recovery services and disaster mitigation information. Agencies represented include but are not limited to: Indiana Department of Health; Indiana Department of Homeland Security; Indiana Department of Administration; Indiana Department of Child Services; and, Bureau of Motor Vehicles.

A one-day Disaster Recovery Center (DRC) will be located at the same site (see below). The Sellersburg OSS is still operational at I-65 and Hwy 311 from 8 a.m. to 8 p.m.

Red Cross Assistance

The Red Cross is available to help those affected by the severe weather and tornados. Call 800-696-3873 for assistance.

Agencies at Sellersburg OSS

- American Red Cross
- Bureau of Motor Vehicles
- Dept. of Insurance
- Dept. of Workforce Development
- Indiana Housing and Community Development Authority
 - Discuss temporary housing
- Indiana State Dept. of Health
- Local Health Dept. for Tetanus Shots
- Dept. Children's Services
 - \$300 children's clothing vouchers
- Family Social Services Administration
 - Psychological first aid through Dept. of Mental Health & Addiction
- Faith Based and Community Initiatives
- Indiana Department of Insurance
- Internal Revenue Service
- Federal Emergency Management Agency

Salvation Army Providing Short-Term Financial Assistance

Noon - 6 p.m.

March 13-14 - Henryville Sanitation Office

March 13 - Otisco Community Church

March 14 - Borden United Methodist Church

Insurance Phone Numbers

AAA Insurance: 866-209-8442

Acceptance: 800-951-2469

All State: 877-208-0697

American Family Insurance:
866-562-2079

American National Insurance:
812-248-9660

Farmers Insurance Group:
812-493-2393

Indiana Farm Bureau:
812-944-8439

Nationwide: 800-421-3535

Progressive: 888-229-4659

Shelter Mutual:
800-SHELTER (743-5837)

State Farm: 800-326-2431

LifeSpring Offering Tornado Recovery Counseling

LifeSpring community mental health center is offering 6 free counseling sessions to children, families and individuals who continue to face the challenge of tornado recovery. A little assistance from a LifeSpring counselor offers hope, help and stress management techniques. Call 1-812-280-2080 for an appointment or get information from Disaster Mental Health staff.

Lost & Found

A Facebook page helps reunite lost photos and other items with owners. Those who find items that are unidentified may post the images. Those who are missing items may want to look at:

<http://www.facebook.com/ReturningMemoriestoTornadoVictims>

Extension for insurance policy holders

The Indiana Department of Insurance told insurers to give victims of recent southern Indiana tornadoes an extra 60 days to pay their premiums. Insurance Commissioner Stephen Robertson announced a moratorium on canceling storm victims' insurance policies, along with a suspension of late penalties.

The agency says the moratorium amounts to an extension of the grace period. This applies only to those who fail to pay premiums directly as a result of the disaster. Insurance companies can cancel or non-renew policies for other reasons, but the department says they should consider that storm victims may be unable to receive a notice of cancellation due to mail service problems.

Curfew Remains

Despite media reports, Henryville, Marysville, and Nabb are still under a curfew. From 6 p.m. to 6 a.m., travel is restricted to emergency and public safety personnel. Note that roads in the area may still be closed from time to time for repairs and debris.

Health and Wellness Resources

Tetanus shots available at:

- **Holton Fire Department**
40 S. Marion Street
Health Services, caseworkers, and mental health services
- **Clark Memorial Medical Center**
314 South Ferguson Street
First aid and tetanus shots 8:30 a.m.—5 p.m.
- **One-Stop-Shop-Sellersburg**
- **Washington County Health Department**
806 Martinsburg Road
8:30 - 11:30 a.m., 1 - 3:30 p.m.

Tips for Working with Your Insurance Company

- Don't make permanent repairs until your insurance company inspects the damage.
- Make a list of damaged or lost items and include their age if possible. Take photos.
- Within 60 days of loss, file a proof of loss.
- Once your claim is processed, get estimates from contractors.
- Don't pay the whole repair bill in advance.
- Be suspicious of anyone who offers to get you more money for your insurance claim..
- Public adjusters will require part of your claim settlement as payment for their services.
 - Hire a public adjuster only if you reach an impasse with your insurance company.
 - Remember to separate damaged from undamaged property.

FARM ASSISTANCE

Farmers may be eligible for assistance with debris removal and fence reconstruction if damage exceeded \$1,000.

Contact your local
USDA Farm Service Agent:
Clark Co. 812-256-2330
Scott Co. 812-752-2269
Jefferson Co. 812-273-2070
Ripley Co. 812-689-8410
Warrick Co. 812-897-2840
Washington Co. 812-883-3006

LOCAL MEETINGS

Tuesday, March 13, 6 p.m.

Eastern High School
1110 N Eastern School Rd
Pekin, IN 47165

Enter front doors — Meeting in cafeteria.

Tuesday, March 13, 7 p.m.

Chelsea Church of God
6231 S State Road 62
Lexington, IN 47138

Protect Yourself From Fraud

When disaster strikes, affected areas can attract individuals engaging in fraudulent activities.

If someone approaches you and says they are with the Indiana Department of Homeland Security (IDHS), Federal Emergency Management Agency (FEMA) or any other governmental agency, ask to see their agency identification. ALL FEMA and IDHS personnel have a photo I.D.

If you doubt that someone is who they say they are, contact local law enforcement right away.

Donations Distributed in Affected Area

Donated items are being distributed during daylight hours at several locations:

- Monroe Twp. Fire Dept.
- Chelsea Church
- Chelsea General Store
- New Washington Fire Dept.
- St. Francis Catholic Church
- Marysville Hardware Store
- Charlestown High School
- MAS Park
- Daisy Hill United Methodist Church
- Daisy Hill United Methodist Church

Washington County tornado survivors needing assistance from volunteers and persons wanting to volunteer can call 812-967-4682.

Stay Connected to Get Up-To-Date Information

Disaster recovery website: emergency.in.gov

Apply for FEMA www.fema.gov or (800) 621-FEMA (3362)

Help and info: Call 2-1-1 (or 317-926-4357)

Red Cross: 800.696.3873

Crisis counseling: 1-866-679-4631

Find buried wires and pipes: Call 8-1-1 (landline only) or 800-382-5544

Twitter: @IDHS

Facebook: Search for "Indiana Department of Homeland Security"

Updates: Text "follow IDHS" to 40404

General emergency preparedness info: GetPrepared.in.gov

Travel Information: <http://indot.carsprogram.org> or 800-261-ROAD (7623)

Dispose of Debris Safely and Appropriately

Clark County

Residents are advised to separate and prepare trash for proper disposal:

Household waste (including trash, food, paper, etc.) should be put in trash bags or cans and left at the curb.

Construction and demolition waste (such as shingles, treated lumber, glass, etc.), and heavy trash items such as furniture, carpet, drywall and large plastic toys should be taken to the landfill or left on the curb (separated from the household trash).

Appliances, televisions, household hazardous waste, and household cleaners can be delivered to the receptacles at the Furnish Mini Storage, located at the corner of State Road 31 & Railroad St. or placed curbside, apart from other debris. Clark County Solid Waste Management District (9208 Hwy. 62, Charleston) is also collecting electronics.

Green waste (trees/limbs/leaves) disposal sites for:

Charlestown: Earth First, 5511 State Road 403. Call 812.282.9866.

Borden: Koetter & Smith, Inc., 8991 Lewis Smith Road. Call 812.923.5111.

Jefferson County: Deposit vegetation, metals, building materials, and household waste in the dumpsters at Chelsea Community Park or leave at the curb to be picked up by county crews.

Scott County: Residents may move vegetative debris (trees/limbs, etc) to roadside for pickup.

Warrick County:

Boonville: Four dumpsters are set up at the landfill on 1111 S. Pelzer Road for debris. Vegetative waste should be dumped in the back of the landfill to be shredded into mulch.

Newburgh: Deposit debris into two dumpsters set up at the Newburgh Street Department. One dumpster is designated for debris and the other is for vegetative waste.