

Parent: [redacted]

Child(ren): [redacted]

Referral Agency: County DCS

Case Mgr/ PO Name: Jasmine Thomas

Service Standard	Provider Agency Staff
Family Preservation - 3	Ashley Varner, Katina Searfoss, Raincia Lee

Reason For Referral and Presenting Issues

Family Preservation Referral received on 10/13/20
Initial phone/text contact on 10/15/20
Initial face-to-face service contact on 10/29/20

[redacted] was referred by DCS for family preservation services due to [redacted] being known to be impaired by alcohol and is currently in need of bedding. There were also reports of the children being unsupervised by [redacted] when the neighbor's child gave the children burn marks. The presenting issues include developing positive coping skills, improving healthy parenting skills and providing a safe and stable environment.

Family Functional Strengths

* [redacted] has stable housing with her three children. [redacted] reported that she started back working and has reliable transportation.

Overall Recommendation and Progress Summary

* [redacted] has made minimal/moderate progress as evidenced by her resistance to engage and communicate consistently with her treatment team throughout the month. The [redacted] family is recommended to continue with Family Preservation services.

* [redacted] has shown minimal progress, as she is not consistent with her compliance with services for family preservation. [redacted] recently started back at work to help provide for her children more, however informed treatment team that she was in the hospital for a bad sinus infection. [redacted] expressed having more of a focus on casework needs because she expressed feeling that her drinking alcohol has not been an issue. The writer's overall recommendation is for [redacted] to continue individual therapy, utilizing CBT, in order to meet treatment goals identified.

* [redacted] is making moderate progress, as evidenced by improving her communication skills with her children and with her treatment team, as well as practicing healthy parenting skills that she has learned from the curriculum 123 Magic. [redacted] is looking to move from her current apartment to a newer apartment and start her kids off with a new place for the new year, she was open to working on a budget and moving forward with this plan.

Next Scheduled Contact With Family

Key's Counseling, Inc.


November 2020

















(219) 809-0333

Date

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Individual Service Standard Monthly Report

Service Provided: Family Preservation - 3
ReferralID 
Begin/End Date of Referral: 10/14/2020-06/30/2021
Service Provider Staff: Ashley Varner, Katina Searfoss, Raineia Lee
No of Service Unit Authorized: 185
No of Service Units Delivered: 18.25
No of Appts Cancelled By Family: 0
No of Appts Cancelled By Provider: 0
No Shows 3

Contact Date	Start Time	End Time	Duration	Method	Location	Those Present
11/02/2020	11:30AM	12:00PM	0.5	Phone/Email	Telephone/Video	
11/05/2020	3:30PM	4:30PM	1	Face to Face	Client Home	
11/06/2020	1:00PM	2:45PM	1.75	Virtual	Telephone/Video	
11/06/2020	1:00PM	1:00PM	0	No Show	Client Home	
11/09/2020	12:00PM	12:00PM	0	FP Case Planning	Other	
11/10/2020	11:30AM	12:30PM	1	Face to Face	Client Home	
11/12/2020	12:30PM	1:30PM	1	Face to Face	Client Home	
11/13/2020	9:45AM	11:30AM	1.75	Face to Face	Client Home	
11/13/2020	1:45PM	1:45PM	0	No Show	Telephone/Video	
11/15/2020	12:00PM	12:15PM	0.25	Phone/Email	Telephone/Video	
11/15/2020	6:12PM	6:14PM	0	Phone/Email	Telephone/Video	
11/16/2020	8:00AM	8:00AM	0	Phone/Email	Telephone/Video	
11/17/2020	8:00AM	8:00AM	0	Phone/Email	Telephone/Video	
11/18/2020	12:30PM	1:00PM	0.5	Phone/Email	Telephone/Video	
11/19/2020	8:00AM	8:00AM	0	Phone/Email	Telephone/Video	
11/19/2020	8:00AM	8:00AM	0	Phone/Email	Telephone/Video	
11/20/2020	10:12AM	10:12AM	0	Phone/Email	Telephone/Video	
11/20/2020	1:30PM	1:30PM	0	No Show	Telephone/Video	
11/20/2020	3:05PM	3:45PM	0.75	Face to Face	Client Home	
11/23/2020	8:00AM	8:00AM	0	Phone/Email	Telephone/Video	
11/25/2020	3:05PM	3:05PM	0	Phone/Email	Vehicle/Transportation	
11/25/2020	5:23PM	5:23PM	0	Phone/Email	Telephone/Video	
11/30/2020	8:00AM	8:00AM	0	Phone/Email	Telephone/Video	
11/30/2020	12:00PM	2:00PM	2	Face to Face	Client Home	

Treatment Service Goal:

Provide a safe and stable living environment

Demonstrate healthy parenting skills

Narrative Discussion of Services Provided for this Goal during Month

At the beginning of the case, the treatment team had a hard time getting [REDACTED] to answer the phone to schedule appointments. This caseworker went to the home on 11/5 and [REDACTED] answered the door. The writer spoke with [REDACTED] about the importance of services and scheduling appointments with the treatment team. The writer completed the initial paperwork with the client including the personal safety checklists, family safety checklists and the initial home safety checklist. [REDACTED] disclosed that she had broken up with her boyfriend and that she was behind on her utilities. Caseworker linked her to the the homemaker to help with utility payment assistance. Writer and [REDACTED] also reviewed what the housing authorities were doing to update her current place of residence after completing the safety checklist. Prior to leaving, caseworker reminded [REDACTED] of the importance of writing with the homemaker, caseworker and therapist. Writer met with the client again on 11/13 and focused on the parenting curriculum, 123 Magic, in order for the client to start gaining skills to use to successfully parent within the home. The writer completed the ongoing safety check and also introduced the client to the new caseworker that would be taking over this case.

This Caseworker(CW) recently transitioned onto the family's existing case and has therefore been focused on establishing rapport with [REDACTED] to overcome initial resistance to engage with someone new. CW was informed that [REDACTED] was in the hospital on 11/15/2020. CW met with the family face to face in the home on 11/20/2020. CW obtained the remaining needed information from [REDACTED]. [REDACTED] reported that she was discharged from the hospital on 11/18/2020. [REDACTED] assisted CW in completing the Home Safety Checklist. CW noticed her hallway leading up to the bedrooms needed to be repaired. [REDACTED] stated that she submitted a work order to the Housing Authority. Writer will continue to follow up with this safety concern next session to ensure it's getting fixed. [REDACTED] stated that her phone is currently off until she can pay the phone bill. CW and [REDACTED] scheduled first session for 11/23/2020. [REDACTED] called CW on 11/23/2020 reporting that her doctor was running behind and need to rescheduled our appointment. CW texted [REDACTED] on 11/25/2020 asking if she was available to meet with me. [REDACTED] did not respond back.

Progress Summary Toward Goal

[REDACTED] has made minimal/moderate progress with casework as evidenced by her resistance to engage and communicate consistently with her treatment team throughout the month. Although, when the client did have sessions with this writer and other treatment team members, the client made strides in her progress, as she was willing to engage and was open to receiving assistance. Client did successfully fill out applications to get additional resources for the home and worked on 123 Magic in order to learn parenting skills to improve the relationship with her children.

Family Cooperativeness

Family is not cooperative. Writer has not received returned calls.

Recommendation Regarding Services For Goal To Continue

The [REDACTED] family is recommended to continue with Family Preservation services.

Treatment Service Goal:

Build and utilized independent skills

Narrative Discussion of Services Provided for this Goal during Month

At the beginning of the month, [REDACTED] was not returning phone calls or answering the door when the treatment team originally reached out. Finally, mom let the caseworker in on 11/5 and the caseworker completed the initial paperwork. This homemaker then went out to the home on 11/6, and there was no answer. The FCM was informed at this point and scheduled to go out to the home with the homemaker on 11/10. Mother answered the door and let the writer and FCM in, an ongoing safety check was completed and writer noted that the hallway ceiling needs repaired. [REDACTED] indicated that there has already been a work order submitted for this. Writer and client contacted the housing authority on 11/12 as a follow up to the hallway ceiling. An appointment was setup. Writer then discussed Christ Child services with [REDACTED] to start providing her with resources that she needs to stabilize the home/family. Writer completed another safety

check at this time. Writer attempted to meet with the client again on 11/17, but [REDACTED] reported that she was in the hospital for a really bad sinus infection and was having trouble breathing. Client indicated that she should be released tomorrow and would keep the homemaker informed. Writer contacted [REDACTED] again on 11/20 and 11/25, but she did not answer the phone. During this time, the new caseworker that transitioned onto this case was able to successfully meet with [REDACTED] for an appointment on 11/20 and complete an ongoing safety check to make sure the house was safe. This homemaker was able to secure a session on 11/30 with [REDACTED]. Writer and [REDACTED] had a positive session, talking about locating to a new apartment that is updated and free of any safety concerns and budgeting for a new apartment. Writer also reminded [REDACTED] that they had the appointment at Christ Child on Wednesday and they would also be going to the [REDACTED] Center to pick up gifts from the toys for tots program that this writer helped her sign up for. Writer did a walkthrough of the home prior to leaving to ensure safety.

Progress Summary Toward Goal

[REDACTED] is making moderate progress, as evidenced by improving her communication skills with her children and with her treatment team, as well as practicing healthy parenting skills that she has learned from the curriculum 123 Magic. [REDACTED] is looking to move from her current apartment to a newer apartment and start her kids off with a new place for the new year, she was open to working on a budget and moving forward with this plan.

Family Cooperativeness

Family was not cooperative at times this month. [REDACTED] was not responding to the treatment team, including the FCM, multiple times this month. On one occasion, [REDACTED] later informed the treatment team that she was in the hospital. She was reluctant to disclose where or who her children were with at that time. FCM was notified immediately. On other occasions, [REDACTED] was using a different phone number, or was only available by a 'text-by-phone application' which required WiFi.

Recommendation Regarding Services For Goal To Continue

[REDACTED] is recommended to continue family preservation services to meet treatment goals.

Treatment Service Goal:

Demonstrate healthy parenting skills

Obtain and maintain abstinence from illegal substances.

Narrative Discussion of Services Provided for this Goal during Month

The writer met with [REDACTED] for virtual individual therapy session. However, [REDACTED] has not been consistent with her compliance as the writer had to send non compliance reports to FCM. [REDACTED] informed caseworker that she was in the hospital due to a bad sinus infection, but was unable to inform team of where the children were staying while [REDACTED] was in the hospital. The writer and treatment team informed FCM of [REDACTED] begin in the hospital. Caseworker completed safety checks for the family.

Progress Summary Toward Goal

[REDACTED] has shown minimal progress, as she is not consistent with her compliance with services for family preservation. [REDACTED] recently started back at work to help provide for her children more, however informed treatment team that she was in the hospital for a bad sinus infection. [REDACTED] expressed having more of a focus on casework needs because she expressed feeling that her drinking alcohol has not been an issue. The writer's overall recommendation is for [REDACTED] to continue individual therapy, utilizing CBT, in order to meet treatment goals identified.

Family Cooperativeness

[REDACTED] has not been consistent with her compliance this month with family preservation services.

Recommendation Regarding Services For Goal To Continue

The writer's overall recommendation is for [REDACTED] to continue individual therapy, caseworker services and homemaker services weekly.