

INDIANA DEPARTMENT OF CHILD SERVICES

PROBATION SERVICES MANUAL

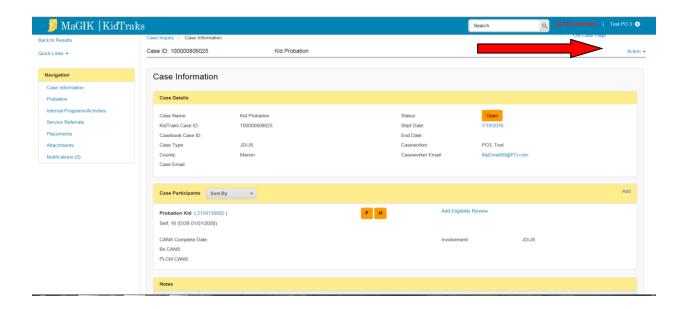
Chapter 1: Services Effective Date: 9/30/2016

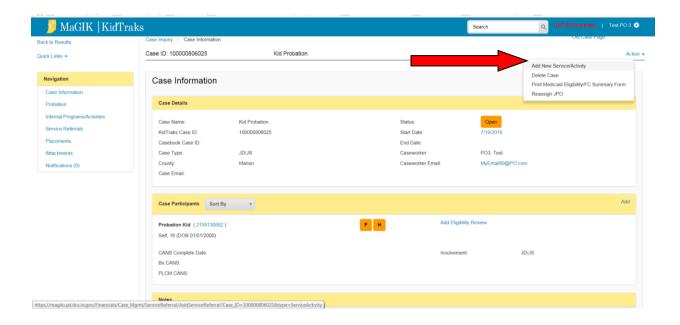
Section 4: Service Referral in Kidtraks Version: 1

PROCEDURE

Creating a Referral for Services

The first step for creating a referral for services is to log into Kidtraks. Select the case you want to refer services for, then navigate to the 'Action" drop down at the top right of the screen. From the drop down box, you would select "Add New Service/ Activity".





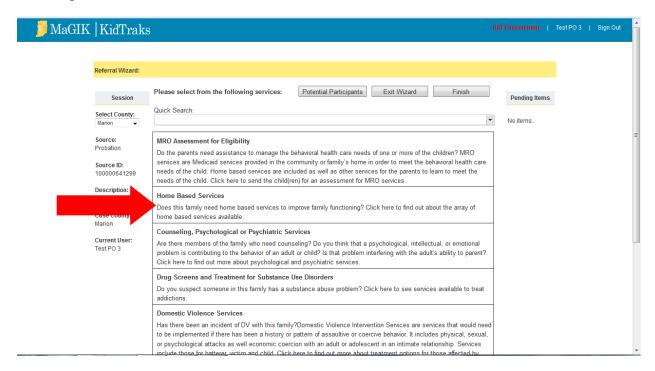
This screen will appear. This is the referral wizard. You would select. "I'd like to create a standard service referral".



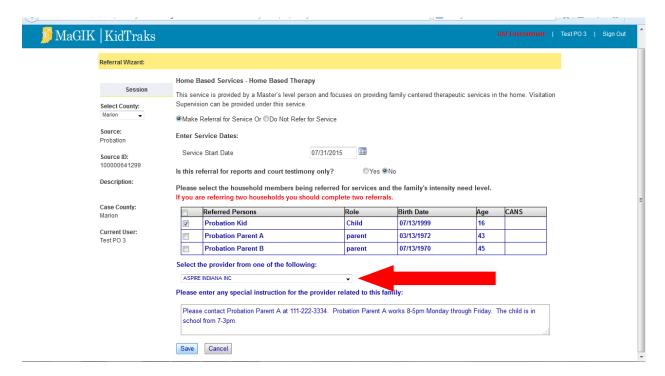
The next screen will ask you to verify the address of the youth and/or case participants.



Click on the type of service you would like to refer. For this example, we will be referring home based services.



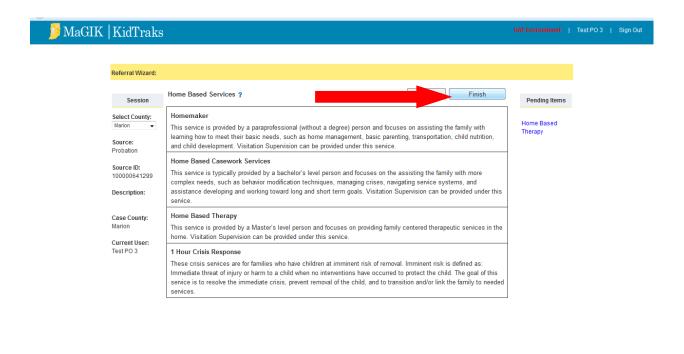
Select the participants for services. Use the drop down box to select the provider and enter any special instructions for the provider. It is helpful to enter the contact number for the caregiver/parent.



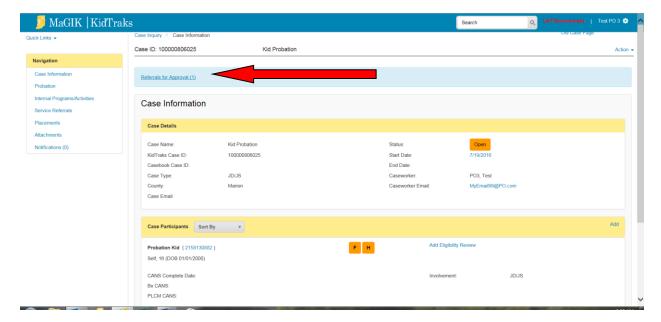
In the special instructions field, please include the following information to assist the provider. The following information is helpful to include to the provider:

- Frequency/Duration of contact
- Court orders
- Medical Issues
- Medications
- Background Information (previously charged with ______. Previous DCS/Probation case for ______)
- Who can visit
- Who cannot
- Safety Issues

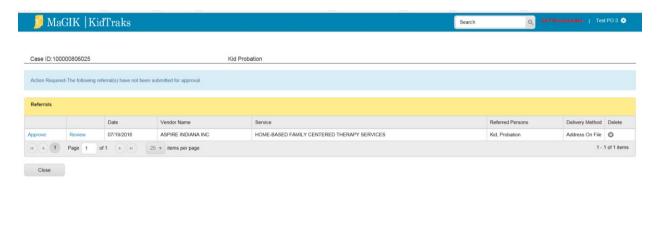
Select Save after completing the referral. This will take you back to the home screen where you will select Finish.



After selecting finish, you will be directed back to the Case Information page where it will show a referral is awaiting approval.



Click "Approve" if you are ready to approve the referral or you can click "Review" if you would like to go back and review the referral again prior to approving it.





The final step is to click "Yes" and the referral has been created.

