

ATTACHMENT 4: Residential Program Clinical/Quality Indicators

- I. Written Program Description
1. Is there a written program description? Yes No
 2. Does the program utilize evidence-based practices? Yes No
 3. Is the program appropriate for the population served? Yes No
 4. Can staff at all levels of the organization describe the program? Yes No
 5. Can residents describe the program? Yes No
 6. Do residents receive a handbook that describes the program? Yes No
 7. Is there evidence of the program in the environment of care? Yes No
- II. Schedule
1. Does the facility have a daily schedule (including weekends)? Yes No
 2. Is the schedule posted where residents can see it? Yes No
 3. Can staff describe how the schedule works? Yes No
 4. Can residents describe how the schedule works? Yes No
 5. Is the schedule consistently followed? Yes No
 6. Are changes to the schedule documented? Yes No
 7. Are scheduled activities consistent with the program? Yes No
 8. Are there adequate therapeutic components in the schedule? Yes No
 9. Are there adequate recreational components in the schedule? Yes No
 10. Are scheduled activities age-, gender- and culturally relevant? Yes No
 11. Does the schedule accommodate holidays and special events? Yes No
 12. Does the schedule accommodate resident families? Yes No
- III. Safety
1. Does the facility have policies for critical incident reporting? Yes No
 2. Does facility leadership review critical incident reports daily? Yes No
 3. Are there PI systems/process to aggregate and analyze incidents? Yes No
 4. Are incident acuity levels under 2 per 100 patient days? Yes No
 5. Any sentinel events or near misses in the last six months? Yes No
 6. If yes, has a root cause analysis been completed? Yes No
 7. Direct care staff turnover under 30% for the past six months? Yes No
 8. Are EOC rounds conducted at least weekly? Yes No
 9. Do EOC rounds identify safety hazards? Yes No
 10. Do EOC rounds identify potential suicide risks? Yes No
 11. Are safety/suicide risks in the EOC corrected within 24 hours? Yes No
 12. Does facility leadership review EOC rounds documentation? Yes No
 13. Are there PI systems/processes to aggregate and analyze EOC data? Yes No
 14. Do residents feel safe? Yes No
- IV. Documentation
1. Is the clinical documentation present and up to date? Yes No

2. Does the clinical documentation reflect reasons for placement? Yes No
3. Does the clinical documentation reflect evidence-based practice? Yes No
4. Is the treatment plan individualized? Yes No
5. Are services being delivered per the treatment plan? Yes No
6. Do the diagnoses reconcile across disciplines? Yes No
7. Does the clinical documentation reflect adequate therapy? Yes No
8. Does the clinical documentation reflect progress? Yes No
9. Are critical incident reports present (including seclusion/restraint)? Yes No
10. Are critical incident reports thorough? Yes No
11. Does nursing documentation align with critical incidents? Yes No
12. Does nursing documentation reflect pain assessment/management? Yes No
13. Do special procedure orders document rationale for initiation? Yes No
14. Do special procedure orders document rational for discontinuation? Yes No
15. Is there ongoing assessment for youth on precautions? Yes No
16. Does physician documentation reflect rationale for medication(s)? Yes No

V. Staffing

1. Is there adequate staffing for the population/ program? Yes No
2. Are facility assignments documented daily? Yes No
3. Do staff demonstrate population-specific competencies? Yes No
4. Can staff describe needs and goals for specific residents? Yes No
5. Are staff actively involved with residents on their units? Yes No
6. Do staff demonstrate respect and caring? Yes No
7. Do staff present as appropriate role models? Yes No
8. Do staff maintain appropriate boundaries with residents? Yes No

VI. Environment of Care

1. Is the EOC age-, gender- and culturally-appropriate? Yes No
2. Are resident rooms individualized? Yes No
3. Does the EOC reflect the season/holidays? Yes No
4. Does the EOC provide adequate space for recreation? Yes No
5. Does the EOC reflect a home-like environment? Yes No
6. Are sleeping quarters appropriate for the population? Yes No

Please explain any item rated as a no: