

*Family Preservation Services
January 22, 2020 Provider Call
Agenda and Questions*

- I. Upcoming DCS Roundtable (change!) scheduled for 1/27 @ 3 – 4:30 pm EST
Providers will assist with this roundtable, including George Jr., SCAN, Meridian, Ireland, and Youth Villages

- II. Any questions on the evaluation from our last meeting? The PowerPoint and the video about the survey is on the Family Pres page now (here is the direct link: https://www.in.gov/dcs/files/INFPS_Provider_Presentation_2020_12_18.pdf)

- III. Safety Checklists- Feedback from local offices: While templates are necessary and helpful, they can also be limiting if the templates are not comprehensive. Safety Checklists should address issues related to the specific family that you are working with. Example from a recent Safety Checklist:
 - a. A home that a provider was working in was described as being in deplorable conditions. The safety concerns that prompted DCS to substantiate were rooted in the risks that the condition of the home caused.
 - i. However, on the Provider Safety Checklist Template, the only reference to the home was “Is there clutter in the home?” In this case, there should be narrative or a different, case specific, template used to thoroughly assess and document the safety concerns that DCS has regarding the family.
 - b. This applies to other case specific needs, as well. If DV or SA are presenting risks to the family, then the Safety Checklist should have specific components related to the family that are assessed and clearly documented each week.

- IV. Ongoing feedback from Local Offices—Treatment Plans and Initial Assessments- Please continue to monitor these internally with your staff to ensure that they are specific to the needs of the family.
 - a. Speak to specific reason for involvement
 - b. Specific to the needs of that family and how the treatment plan helps the family make progress toward success

V. Referral updates (as of 1/14/21):

Region	Current Active Cases
1	181
2	76
3	104
4	92
5	53
6	96
7	102
8	110
9	62
10	207
11	136
12	77
13	62
14	46
15	81
16	120
17	90
18	80
Grand Total	1775

VI. Questions submitted:

- a. Where specifically does Fiscal want weekly safety checks documented on the monthly report?
 - i. In the service grid, we are looking specifically for weekly face-to-face contact
- b. If there are 10 children in the family, we need to do this survey 10 times correct?
 - i. Yes, that is correct. Each child may need a slightly different model and we want to see your expertise for each child.
- c. When it asks for last contact, if you called them that day for 6 minutes, do you want that contact or the last session?
 - i. The last contact – the last time you spoke meaningfully with the family
- d. When you check "Motivation Interviewing" as the model, it asks if you did every visit for 30 minutes or more. What if we do two - 1 hour visits a week, and then one -15 minute safety assessment or 6 minute crisis call, would we answer no to that question or is it referring to sessions only?

- i. Sessions only – 30 minutes or more
 - ii. Shorter check-ins do not count here
- e. I am having difficulty accessing the link to the survey.
 - i. You can find it on the Family Preservation page on the DCS website
- f. We have four kids on a referral but are only serving and being reimbursed for 2
 - i. If you are only supporting 2, only do the survey for those 2
- g. When will the ‘glitch’ with denials be fixed for children placed with one parent and other parent out of the home? Can we still bill even in KT is giving us an error on the billing before we submit?

VII. Anything else?

- a. Can you also speak to this scenario? We were denied for only having 3 safety checks for September, but the last month was split and the safety walk through for that week was in October. We had 3 for September and 5 for October how should we handle that?
 - i. Please send specific denial(s) to the DCS Payment Research Unit email
- b. Is it appropriate to ask for a separate referral if services were initiated with dad due to home conditions and substance use. Kids ended up being placed with mom. Is it appropriate to focus FPS services on mom and request a separate HBCW referral for dad. Mom and dad are not together and, currently, plan to remain separate.
 - i. If we remove from custodial parent and place with non-custodial, if the plan is to return to custodial parent, Family Preservation is likely not appropriate.
 - ii. We would not want to work to ‘preserve’ placement with non-custodial parent, then at the end of the case, return to custodial parent
 - iii. This case may be better served under traditional referrals
 - iv. Please discuss with local office and Regional Services Coordinator
- c. When do agencies need to begin completing monthly surveys?
 - i. Now!
 - ii. Beginning with any new referrals received as of January 1, 2021
 - iii. Surveys for January are due February 12, 2021

VIII. Next meeting 2/5/2021 @ 1:00 EST

Don’t forget the roundtable! 1/27 @ 3:00 EST!