**Indiana Family Preservation Services**

**March 12, 2021 Provider Call**

**Agenda and Questions**

1. DCS and the Indiana Office of Court Services held a joint FFPSA training on March 3. To watch the training, click here: [https://teams.microsoft.com/l/meetup-join/19%3ameeting\_NGJiODA2ZGQtMWMyNC00YmU1LTljMDYtMjU1NGM5YmI2NmQw%40thread.v2/0?context=%7b%22Tid%22%3a%222199bfba-a409-4f13-b0c4-18b45933d88d%22%2c%22Oid%22%3a%220013c35d-0836-49e4-8335-1997e737363f%22%2c%22IsBroadcastMeeting%22%3atrue%7d](https://teams.microsoft.com/l/meetup-join/19%3Ameeting_NGJiODA2ZGQtMWMyNC00YmU1LTljMDYtMjU1NGM5YmI2NmQw%40thread.v2/0?context=%7b%22Tid%22%3a%222199bfba-a409-4f13-b0c4-18b45933d88d%22%2c%22Oid%22%3a%220013c35d-0836-49e4-8335-1997e737363f%22%2c%22IsBroadcastMeeting%22%3atrue%7d)
2. *Dates of upcoming INFPS Office Hours (info here:* [*https://www.in.gov/dcs/files/INFPS\_Office\_Hours\_Guidelines\_2021\_02\_01.pdf*](https://www.in.gov/dcs/files/INFPS_Office_Hours_Guidelines_2021_02_01.pdf)

March 17th 2pm Eastern: Elisabeth Wilson

March 31st 2pm Eastern: Brian Goodwin

April 14th 2pm Eastern: Aubrey Kearney

April 28th 2pm Eastern: Elisabeth Wilson

May 12th 2pm Eastern: Brian Goodwin

May 26th 2pm Eastern: Aubrey Kearney

June 9th 2pm Eastern: Elisabeth Wilson

1. Referral update (as of 3/11/21):

Region Current Active Case Count

1 194

2 84

3 113

4 93

5 59

6 79

7 114

8 133

9 73

10 222

11 147

12 77

13 73

14 51

15 97

16 132

17 97

18 95\_\_\_

Grand Total 1933

1. *INFPS formal evaluation is posted on the INFPS page! Here is the direct link:* [*https://www.in.gov/dcs/files/ProviderSummary\_INFPS\_Evaluation\_2021\_02\_22.pdf*](https://www.in.gov/dcs/files/ProviderSummary_INFPS_Evaluation_2021_02_22.pdf)
2. *Please ensure that all data in your survey submissions match your invoices. If not, we will contact you to reconcile any differences.*
	1. Make sure you complete a survey EVERY MONTH for each child referred and served during January, February, and March 2021
		1. If the referral started before January, you do not need to do surveys on those children
		2. If the referral started in January, you need to do a survey every month for the children referred in that case
		3. We are reconciling survey responses with invoices – participants in each should match up
		4. Deadline is the 12th of the month following services – so surveys for February are due today, please
	2. Providers on demonstrating in survey results that providers are delivering surveys to fidelity. Please continue to document this correctly in your survey response – indicate how you are following your chosen model(s) to fidelity
	3. Double checking on a survey question - If a family started services in December and an updated referral was sent out in January to correct the adult individuals in the home, then surveys do not need to be completed for the family because services began before Jan 1 - Correct?
		1. If the referral was made prior to January 1st, do not worry about the survey (even if an additional adult/caregiver is added to the referral). We only are looking for the survey to be completed on truly new referrals that were received January 1 and after
	4. Do we complete the survey if we received a referral and a few hours later it was cancelled because the judge removed the children? We accepted the referral but did not service and the cancellation was the same day.
		1. In that situation, you would not have to fill out the survey. We want to track model fidelity and there was no time/opportunity for you to do so
	5. Are you wanting us to list the EBP that everyone in the agency is providing or just FP?
		1. Survey is child specific – what EBPs did that CHILD receive from your agency during the month surveyed
	6. I was not able to find PPP in the survey. is it there?
		1. Could be listed as Triple P, or “Level”; could use ‘other’ if you don’t find it but link it to the California Clearinghouse website
	7. Just to clarify, Just Children not the parents? I thought it was all family members listed on the referral
		1. Yes, just the child(ren) referred
	8. For the survey submissions matching our invoicing, can you talk more about what you are looking at in the comparison? I am guessing first FTF, last contact, children provided services for, and the specific EBPs we are using, is that correct or is there more to it?
		1. We are looking at the case or referral ID listed in the survey to compare what is in the survey to what is in the referral
	9. One thing we are looking at in the survey is to ensure providers see families within 72 hours
		1. So far, this is a little lower than the goal.
		2. Ideally, we will see this survey result increase to meet the goal
3. Questions submitted:

No questions were submitted in advance of this meeting.

1. Anything else?
	1. With the Homebuilders contract ending at the end of this month, when will FPS be accepting reunification
		1. Homebuilders will no longer be available for juvenile justice or reunification cases
			1. These cases do not qualify for INFPS
		2. We do not recommend accepting Homebuilders referrals at this time, as there is not time to complete the program
	2. Can you answer why contract was extended?
	3. When talking with FCMs about referrals – provider was told that the FCM was instructed not to tell the provider what they want addressed, that the provider should do an assessment to determine the needs.
		1. Providers decide what EBPs to use, as you are the experts
		2. FCMs should still tell providers what the presenting problems/issues are, so the provider knows where they are beginning
		3. Work with FCMs to clarify this – also work with local offices, and let your RSC know if you need help with this
	4. We are lacking information on some FP referrals?
		1. We continue to educate FCMs
		2. Many times, DCS does not have a lot of information to provide early in the case
		3. Work with staff on a local level – local office management – let them know what you need
		4. You have the option to reject a referral if you don’t know enough about the family to determine if you can serve the family or not
2. Next meeting 3/26/2021 @ 1:00 EST

THANK YOU!