



Eric J. Holcomb, Governor  
Eric Miller, Director

*"Children will live in safe, healthy and supportive families and communities."*

*If you suspect a child is being abused or neglected, call the Child Abuse & Neglect Hotline at (800) 800-5556.*

## Residential & DCS Monthly Meeting

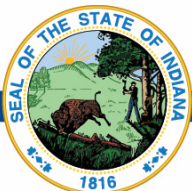
**Date:** 11/14/2024; 2:00PM- 3:00PM TEAMS

**2025 Contracts** (Contracts and Purchasing Team) Suzanne Koback

- **Amendments in general – hand out was provided, included contractual obligations sections of the contract. Hand out attached.**

**HMA Outcomes and Recap** (Crystal Byrne) – HMA assessed the operation of the Residential Licensing Unit and ICPS

- 10/31/2024 Provider Meeting Review
- HMA Recommendations – Power Point presentation
  - Goals of the project
    - Better alignment of ICPS investigations and monitoring practices
    - Consistent monitoring process
    - Improve collaborative decision making across units
  - Phase 1 information gathering and discover analysis
  - Phase 2 share aligning and develop recommendations
  - Observations included – Strategic, Structural, Operational
    - National Best Practice Research
  - Commonalities and Differences
  - Key Findings
    - Collaboration with providers and critical components to improve collective outcomes
    - Internal collaboration is a critical relationship component
    - Decisions on alleged perpetrators lie with the facility
  - Key Paradigm Shifts – Today, tomorrow discussed
  - Prevention Pathways
    - Right sizing RLU/ICPS involvement with agencies
    - Internal and external role confusion
    - Working with work groups to discuss events that needs to involve entities outside the agency. If want to participate in work groups notify [David.Reed@dcs.in.gov](mailto:David.Reed@dcs.in.gov)
  - Reporting Pathways – address Child Abuse and Neglect Hotline Reports and Incident Reporting
    - New portal for providers for incident/complaint reporting
    - Define what to report to CAN Hotline



**About Indiana DCS:** *The Indiana Department of Child Services leads the state's response to allegations of child abuse and neglect and facilitates child support payments. We consider the needs and values of all we serve in our efforts to protect children while keeping families together whenever possible.*

- Effective 11/15/2024 – RLU will not be requesting staff suspension. Agencies will need to make those determinations and notify ICPS.
- Division Restructuring – David Reed
  - New Division created -Field Support Services and Licensing
    - Residential and LCPA
  - New Deputy Director
  - ADD over Licensing
  - ADD over Integrated Care Team and Education Liaisons
  - New Division - Community Based services Contract Supports and Compliance

**Intensive Foster Care Services** (Crystal Byrne) – will add this to another meeting agenda

