



KidTraks

Child Welfare Financial System

Request for Proposal (RFP) User Guide

Last Updated: November

2018

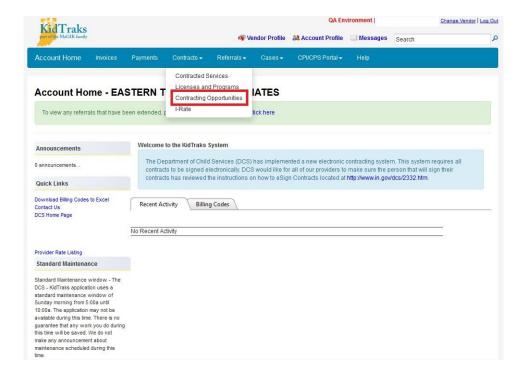
KidTraks – RFP User Guide Index

1.0 Introduction	.pg.	2
2.0 View Listing of Contract Opportunities	.pg.	4
3.0 Attain Authorization to Create a Proposal	.pg.	6
3A Authorization for Existing KidTraks Vendors	.pg.	6
3B Authorization for Prospective KidTraks Vendors	.pg.	8
3C Prospective KidTraks Vendor Registration	.pg.	9
4.0 Online Proposal Forms and Attachments	.pg.	13
4A RFP Information Page	.pg.	14
4B Proposal Information Page	pg.	15
4C Basic Information Page	.pg.	16
4D Selecting Applicable Services for Proposal	.pg.	18
4E Proposed Services Form	.pg.	19
4F Component Code Table	.pg.	20
4G County/Contact Table	.pg.	21
4H Finalizing Proposal Services Form	pg.	23
4I Uploading Attachments		
4J Deleting Attachments	.pg.	28
4K Printing Proposal Application	pg.	29
4L Signing Proposal Application	pg.	30
4M Uploading Proposal Application		
5.0 Proposal Submission	pg.	32
5A Eligibility to Submit	.pg.	32
5B Successful Proposal Submission		
5C Review Successful Submission	pg.	35
6.0 Deleting Proposals	pg.	36
7.0 Appendices	.pg.	37
Appendix A: Helpful Tips		
Appendix B: Attachment Descriptions	pg.	38

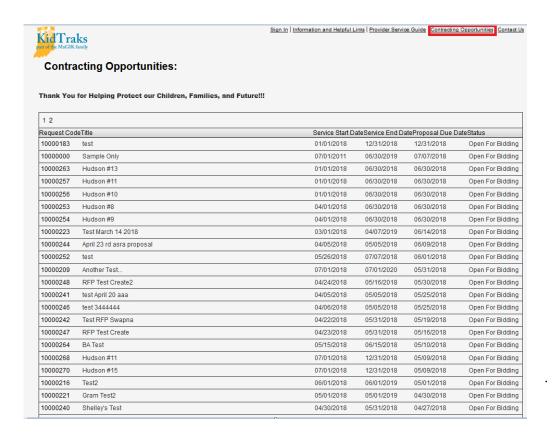
1.0 INTRODUCTION

DCS KidTraks offers online access to Request for Proposals (RFPs) including the ability to submit proposals online.

<u>Current vendors</u> may access a listing of DCS contracts currently open for bid via their Vendor Portal page at the bottom of the screen. There is a link under Support Links titled, *Contracting Opportunities*.

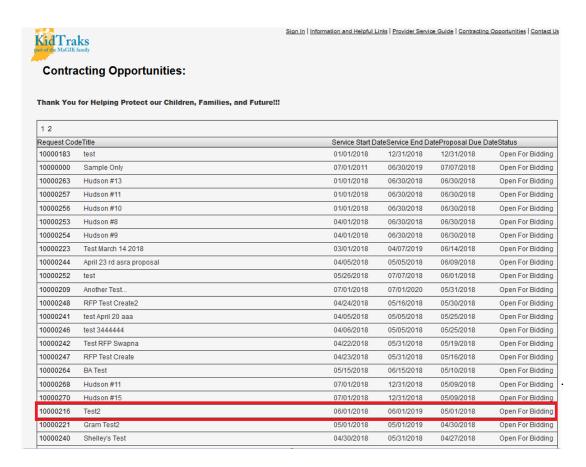


<u>Prospective vendors</u> may access a listing of DCS contracts currently open for bid via the *Request for Proposal* (*RFP*) *Inquiry Page* which is linked as *Contracting Opportunities* on the *KidTraks Login Page* or directly via the following link: https://financials.dcs.in.gov/Public/RFP/RequestAvailable.aspx



2.0 VIEW LISTING OF CONTRACT OPPORTUNITIES

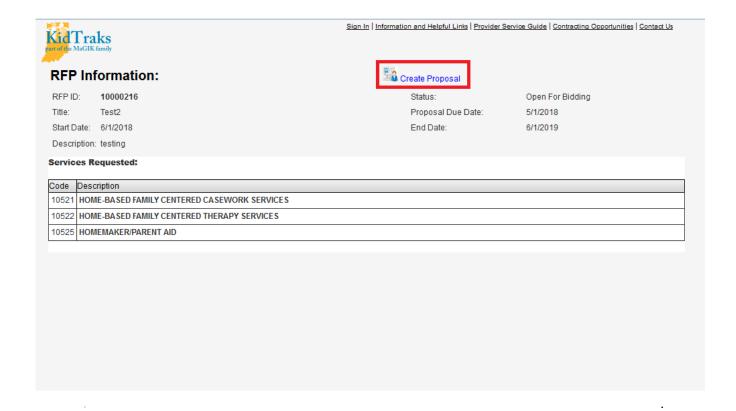
To view the individual details for each RFP and to begin the online proposal submission process, click on the *RFP ID* which corresponds with the *Title* of interest. Also included in the *RFP Table* are contract *Start Date*, *End Date*, and *Proposal Due Date* columns. Note that each RFP has a *Status* indicating whether the RFP is *Open for Bidding* or *Closed*. Proposals may only be submitted for those RFPs that are designated as *Open for Bidding*.



Once the desired RFP has been accessed, the applicant will be transferred to the *RFP Information Page*. Here the applicant will be able to view more details about the chosen RFP including a description and the *Service Standards* associated with the chosen RFP.

Note: There may be one or more *Service Standards* listed for a given RFP. Our example below includes 3 *Service Standards*.

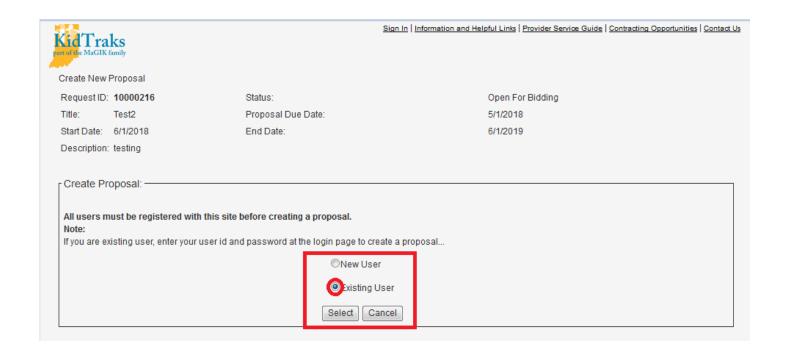
To begin the online proposal submission process, click on the *Create Proposal* link which will transfer the applicant to the *Create New Proposal Page*.



3.0 ATTAIN AUTHORIZATION TO CREATE A PROPOSAL

3A AUTHORIZATION FOR EXISTING KIDTRAKS VENDORS

From the *Create New Proposal Page*, applicants are required to identify whether they are an existing online KidTraks vendor, or if they need to register as a new user. In the below example, we illustrate the selection of an existing online KidTraks vendor.

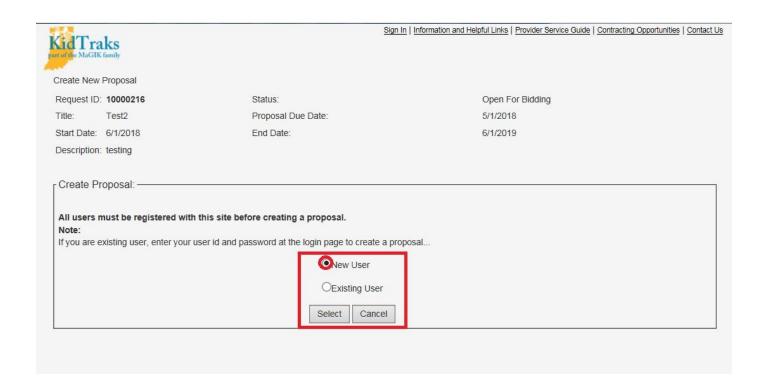


When an applicant identifies themselves as an *Existing User* and clicks on the *Select* button, they are transferred to the *KidTraks Login Page* as demonstrated below. Here the applicant enters their KidTraks *User ID* and *Password*, then clicks on the *Login* button. The applicant then must return to the *RFP Inquiry Page* and select the desired *RFP ID* corresponding to the desired proposal for submission. Existing users may now advance to page 12 to continue the online proposal creation process.

🌈 Management Gatew	vay for Indiana's Kids
Sign In	Online Reporting Case Management KidTraks Financials NYTD
Enter password	KEEPING KIDS SAFE
Sign In ☐ Remember Me Reset Password?	it's up to us!

3B AUTHORIZATION FOR PROSPECTIVE KIDTRAKS VENDORS

Vendors not registered as online KidTraks users must complete the registration process. This begins by identifying yourself as a *New User* from the *Create New Proposal Page* and then clicking on the *Select* button as demonstrated below.



3C PROPSECTIVE KIDTRAKS VENDOR REGISTRATION

The applicant is then transferred to the *Registration Page*. Here the user completes the online form and clicks on the *OK* button as illustrated below.

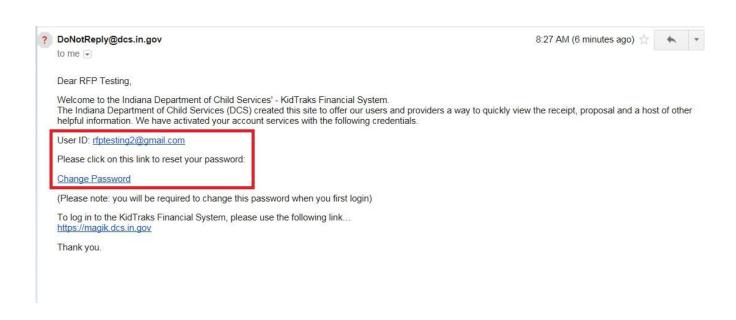
New User Registration	
Create a new account	
First Name:*	RFP
Last Name:*	Testing
Email Address:*	rfptesting2@gmail.com
Confirm Email Address:*	rfptesting2@gmail.com
Phone:	555-555-5555
Ext:	12345
Sign up to receive E-mail from	n the following distribution lists.
Foster Parents	All foster parents regardless of licensing agency
Foster Parent Vendors	Foster Parents who have been paid in last 6 months
85 1902 Enter value above: 851902	

A successful registration is indicated at the bottom of the $Registration\ Page$ when the form is completed and the OK button is selected.

Email Address:*	rfptesting2@gmail.com	
Confirm Email Address:*	rfptesting2@gmail.com	
Phone:	555-555-5555	
Ext:	12345	
Sign up to receive E-mail fro	m the following distribution lists.	
Foster Parents	All foster parents regardless of licensing age	gency
Foster Parent Vendors	Foster Parents who have been paid in last 6	6 months
851902		
Enter value above: 851902		
OK Cancel		
Your registration has been su	uccessfully submitted. You will receive an email s	shortly which contains your temporary password and login instructions. Thank yo

As indicated in the successfully submitted message on the *Registration Form* above, a confirmation notice is sent to the email address provided. Contained in the email is a link to *Change your Password*. By clicking on the link you will be taken to a page to create a new password.

Note: Please check your spam folder for confirmation emails. Confirmation emails are sent out immediately upon registration submission.



Once you enter in your new password, click on Change My Password.

Please submit the following information: Email Address: RFP Testing New Password: Re-enter New Password: Change My Password Back to Login

Once your password has been successfully changed click on *Back to Login*. You will then be directed to the KidTraks login page to log in.



Change Password Please submit the following information: Email Address: RFP Testing * New Password: * Re-enter New Password: Change My Password Back to Login Password changed successfully;

From the *KidTraks Login Page*, enter your *User ID* (your email address) and paste your *Passwor*d. Click on the *Login* button.

Management Gateway for Indiana's Kids

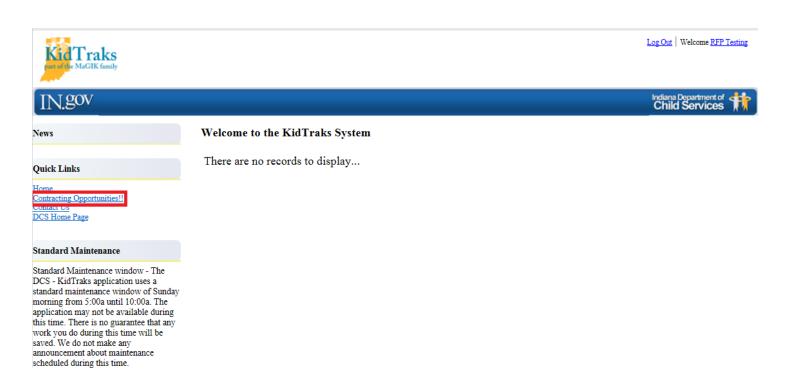


11

Once you are successfully logged into KidTraks, you will be directed to the screen below. Click on KidTraks.



Next, click on Contracting Opportunities.



4.0 ONLINE PROPOSAL FORMS AND ATTACHMENTS

10000240

Shelley's Test

From the RFP Inquiry Page, select the RFP ID corresponding with the RFP desired for proposal submission.

KidTraks **Contracting Opportunities:** Thank You for Helping Protect our Children, Families, and Future!!! 12 Request CodeTitle Service Start DateService End DateProposal Due DateStatus 10000183 12/31/2018 12/31/2018 10000000 Sample Only 07/01/2011 06/30/2019 07/07/2018 10000263 Hudson #13 01/01/2018 06/30/2018 06/30/2018 10000257 Hudson #11 06/30/2018 06/30/2018 01/01/2018 10000256 Hudson #10 01/01/2018 06/30/2018 06/30/2018 10000253 06/30/2018 Hudson #8 04/01/2018 06/30/2018 10000254 04/01/2018 06/30/2018 06/30/2018 Hudson #9

Open For Bidding 10000223 Test March 14 2018 03/01/2018 04/07/2019 06/14/2018 Open For Bidding 10000244 April 23 rd asra proposal 04/05/2018 05/05/2018 06/09/2018 Open For Bidding 07/07/2018 06/01/2018 Open For Bidding 10000252 test 05/26/2018 10000209 Another Test. 07/01/2018 07/01/2020 05/31/2018 Open For Bidding 10000248 RFP Test Create2 04/24/2018 05/16/2018 05/30/2018 Open For Bidding 10000241 test April 20 aaa 04/05/2018 05/05/2018 05/25/2018 Open For Bidding test 3444444 05/05/2018 05/25/2018 10000246 Open For Bidding 10000242 Test RFP Swapna 04/22/2018 05/31/2018 05/19/2018 Open For Bidding 10000247 RFP Test Create 04/23/2018 05/31/2018 05/16/2018 Open For Bidding 10000264 **BA Test** 05/15/2018 06/15/2018 05/10/2018 Open For Bidding 10000268 Hudson #11 07/01/2018 12/31/2018 05/09/2018 Open For Bidding 10000270 Hudson #15 12/31/2018 05/09/2018 Open For Bidding 10000216 Test2 06/01/2018 06/01/2019 05/01/2018 Open For Bidding 10000221 Gram Test2 05/01/2018 05/01/2019 04/30/2018 Open For Bidding

04/30/2018

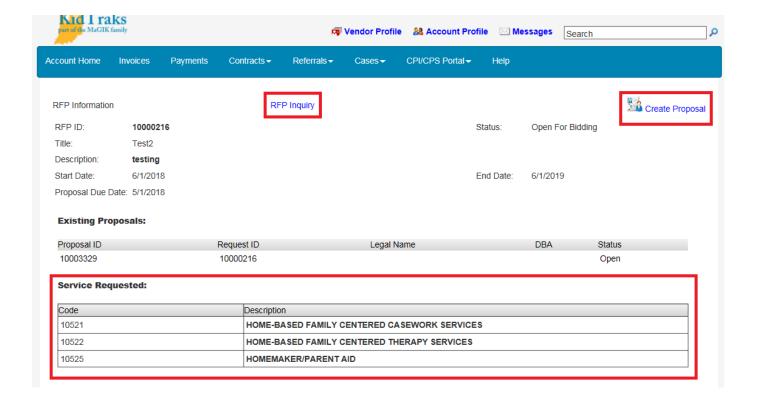
05/31/2018

04/27/2018

Open For Bidding

4A RFP INFORMATION PAGE

Once you have selected the RFP desired for proposal submission, you will be directed to the RFP Information Page below, which provides some additional information. There are two links provided: the *RFP Inquiry* and *Create Proposal* links. Also, the *Service Standard(s)* for the selected RFP are itemized. Please verify that the selected RFP is the one intended for proposal submission. If not, the RFP Inquiry link will return you to the previous *RFP Inquiry Page*. In the provided example of *Test2*, we will begin to create the online proposal by clicking on the *Create Proposal* link.



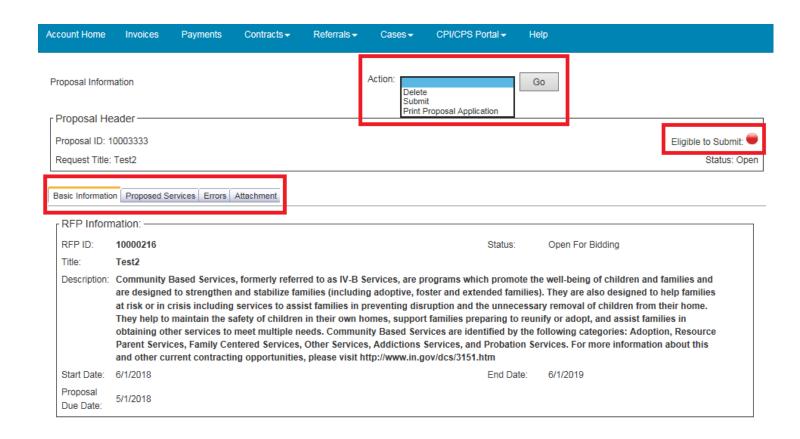
4B PROPOSAL INFORMATION PAGE

The first page presented to the applicant after clicking upon the *Create Proposal* link is the *Proposal Information Page*. Note how the *Proposal Information Page* is divided into four sections which are accessed via the tabs *Basic Information*, *Proposed Services*, *Errors*, and *Attachment*. Clicking on the individual tabs will allow you to navigate between the proposal sections.

In addition, from the *Proposal Information Page*, the user is provided with options to *Delete*, *Submit*, or *Print Proposal Application* by clicking on the down arrow of the dropdown menu entitled *Action*. This dropdown menu with its respective options are available on the *Proposal Information Page* no matter which tab is selected.

Note: If the applicant selects *Delete*, the entire proposal will be deleted. Only correctly completed proposals will qualify for submission. The option to *Print Proposal* is available at any time in the process – whether the proposal has been submitted or if it is still open.

Also note there is an *Eligible to Submit* icon in the *Proposal Header* which provides the applicant with a gauge as to whether or not the proposal is ready for submittal. When you click on the red icon, you will be transferred to the *Errors* tab where a listing of errors is provided. If the icon registers as green, the proposal is ready for submission.



4C BASIC INFORMATION PAGE

The first form presented for completion is the *Basic Information* form. There are four links provided on the *Basic Information* form: *Certified Minority Owned Business*, *Certified Women Owned Business*, *Buy Indiana Entity, and Veteran-Owned Business*. These links all open to *Indiana Department of Administration (IDOA) Pages* which provide more information on how to qualify for these programs. For more information please see the IDOA Requirements document (Attachment IDOA 1) and the corresponding IDOA required attachments (Attachment IDOA 2-4). If already certified in any of these programs, please select the applicable program category(s).

Complete the *Basic Information* form by filling out <u>all</u> sections. The Chief Executive Officer, Financial Officer, Contact Person for Proposal, and Disaster Contact are critical sections to complete as the contact information entered are transferred into KidTraks. Once the form is completed, click on the *Save* button at the bottom of the page. Clicking on the *Cancel* button will remove your entries from the completed fields. Clicking on the *Close* button will log you out of KidTraks and return you to the *KidTraks Login Page*.

Note: If you navigate away from the *Proposal Information Page* prior to clicking on the *Save* button, all entries will be lost. *Never* use the browser *Back* button to return to previously viewed pages!

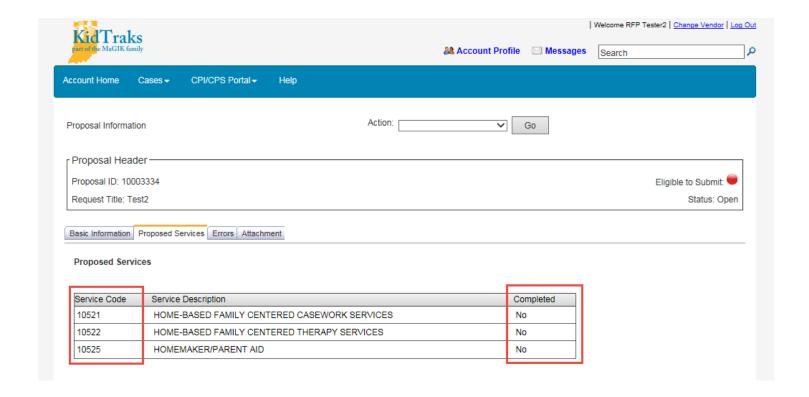
Legal Applicant/Agency Name:*			
Doing Business As:			
Registered with Secretary of State:*	ONot Registered OF	Registered	
Federal EIN # or SS#:		Medicald ID:	
☐Physical Address same as Mailing A	Address		
Mailing Address:			Physical Address:
Address Line 1:*			Address Line 1:
Address Line 2:			Address Line 2:
City:			City:
State:			State:
Zlp5:			Zlp5:
Zlp4:			Zlp4:
Applicant's Legal Status: OFor Prof		Minority Owned Business Women Owned Business	
Onot For			`
Osale Pro	oprietorship Veteran-	Owned Business	
OPartners	ship		_
Oother			
Chief Executive Officer:			
Name:			Telephone:
Email Address:			Fax:
Financial Officer:			
Name:			Telephone:
Email Address:			Fax:
Contact Person for Proposal:			
Name:			Telephone:
Email			Fax:
Address:			
Disaster Contact:			
Name:			Telephone:
Email			Fax:
Address:			

After clicking on the *Save* button, and if the *Basic Information* form is not completed correctly, error notifications will be visible via a red asterisk by the section in question, as well as bulleted explanations at the bottom of the page. See below for an illustration of an incomplete *Basic Information* form.

Proposal Information	Errors Attachment	Action:	CPWCPS F	Portal ▼ Help Go		Eligible to Submi
Proposal Header Proposal ID: 10003330 Request Title: RFP Phase 2 #2 Basic Information Proposed Services RFP Information: RFP ID: 1000025 Title: RFP Pha Description: RFP Pha Start Date: 7/1/2019	se 2 #2	Action:		▼ Go		Filiable to Outerin
Proposal ID: 10003330 Request Title: RFP Phase 2 #2 Basic Information Proposed Services RFP Information: 1000025 Title: RFP Phase RF	se 2 #2					Flicible to Outroit
Request Title: RFP Phase 2 #2	se 2 #2					Elizible to Outroit
RFP Information Proposed Services RFP Information:	se 2 #2					Status: C
RFP Information: RFP ID: 1000025 Title: RFP Pha Description: RFP Pha Start Date: 7/1/2019	se 2 #2					
RFP ID: 1000025 Title: RFP Pha Description: RFP Pha Start Date: 7/1/2019	se 2 #2					
Description: RFP Pha Start Date: 7/1/2019				Status:	Open For Bidding	
Start Date: 7/1/2019						
Proposal Due Date: 6/30/201				End Date:	6/30/2020	
	9					
Legal Applicant/Agency Name:*					*	
Doing Business As:						
Registered with Secretary of State:*	○Not Registered	d				
Federal EIN # or SS#:	Medicaid	ID:				
Physical Address same as Mailing Ad	idress					
Mailing Address:			Physical Addre	ess:		
Address Line 1: *	*		Address Line 1:*		*	
Address Line 2:			Address Line 2:			
City:*	*		City:*		*	
State:*			State:*	*		
Zip5:*			Zip5:*	*		
Zip4:			Zip4:			
© Partnershi		ty Business	S			
Other			S			
		Business	Selephone:*			
Other Chief Executive Officer: Name:*		Business	Felephone:*			
Chief Executive Officer: Name:* Email Address:*		Business				
Chief Executive Officer: Name:* Email Address:*		Business	Fax:			
Chief Executive Officer: Name:* Email Address:* Financial Officer: Name: Email		Business	Felephone:*			
Chief Executive Officer: Name:* Financial Officer: Name: Email Address:		Business	Telephone:			
Chief Executive Officer: Name:* Email Address:* Financial Officer: Name: Email		Business	Telephone:			
Contact Person for Proposal:		ausiness	Fax: Telephone: Fax: Telephone:			
Contact Person for Proposal: Contact Person for Proposal: Email Address: Contact Person for Proposal: Email Address:		ausiness	Fax: Telephone: Fax:			
Chief Executive Officer: Name:* Email Address:* Financial Officer: Name: Email Address: Contact Person for Proposal: Name:* Email		ausiness	Fax: Telephone: Fax: Telephone:			
Chief Executive Officer: Name:* Email Address:* Financial Officer: Name: Email Address: Contact Person for Proposal: Name:* Email Address:* Disaster Contact:		ausiness	Fax: Telephone: Fax: Telephone: Fax:			

4D SELECTING APPLICABLE SERVICES FOR PROPOSAL

The next section of the online proposal submission to be completed is found under the *Proposed Services* tab. Click on the corresponding tab located on the *Proposal Information Page* as indicated below. The *Proposed Services Section* lists those *Services Standards* available for the selected RFP. Note the column indicating the completion status of each referenced service. To begin filling out the *Proposed Services* form(s), click on the corresponding *Service Code*.

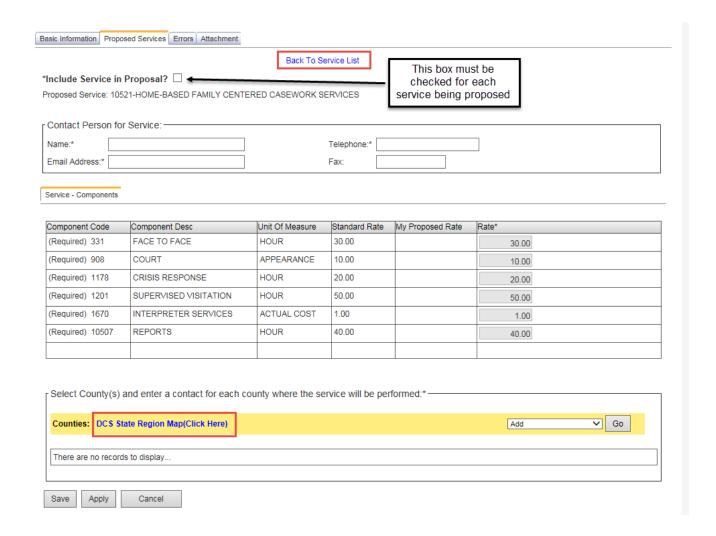


4E PROPOSED SERVICES FORM

Begin the form completion by filling in the *Contact Person for Service* section of the form. Note that on the *Proposed Services* form, there are two links provided: *Back to Service List* and *DCS State Region Map (Click Here)*. The *DCS State Region Map (Click Here)* link is addressed in Section 4G County/Contact Table. Clicking on the *Back to Service List* link will return you to the table itemizing all of the proposed *Service Standards* relevant to the selected RFP.

If you want to include this Service Standard in your proposal submission, you must check *Include Service in Proposal*, shown below.

Note: If you navigate away from the *Proposal Information Page* prior to clicking on the *Save* button, all entries will be lost. *Never* use the browser *Back* button to return to previously viewed pages!



4F COMPONENT CODE TABLE

Found next on the *Proposed Services* form is the *Component Code Table* (Billable Units). Here you will find the listing of all components relevant to the selected *Service Standard* within the RFP. This table also provides the applicant with the relevant *Component Codes* (Billable Units), Component Description, their Units of Measure, and their respective standardized rates.

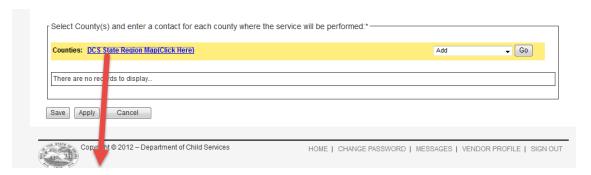
Some Service Standards require that all the components be selected. These components will have a standard rate that cannot be negotiated. These are shown under the *Rate* column. These components with a fixed standard rate will have a field that cannot be edited, as shown below under My Proposed Rate column. In the example below for Home Based Family Centered Casework none of the rates can be edited within this column. By applying for this service your agency agrees to provide the service at the fixed standard rate.

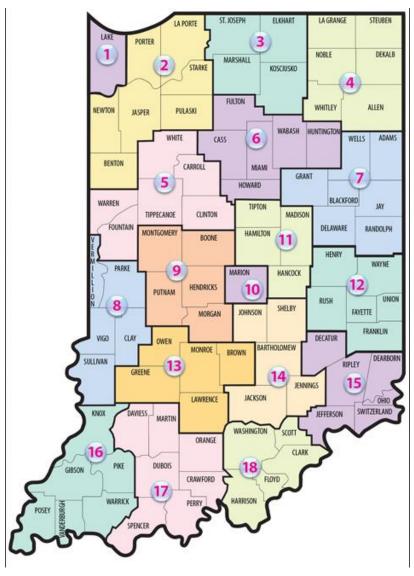
Service - Com	ponents						
Component	Codo	Component Door	Unit Of Measure	Standard Rate	My Dranged Date	Date*	
Component	Code	Component Desc	Unit Of Measure	Standard Rate	My Proposed Rate	Rate*	
(Required)	331	FACE TO FACE	HOUR	30.00		30.0	0
(Required)	908	COURT	APPEARANCE	10.00		10.0	0
(Required)	1178	CRISIS RESPONSE	HOUR	20.00		20.0	0
(Required)	1201	SUPERVISED VISITATION	HOUR	50.00		50.0	0
(Required)	1670	INTERPRETER SERVICES	ACTUAL COST	1.00		1.0	0
(Required)	10507	REPORTS	HOUR	40.00		40.0	0

4G COUNTY/CONTACT TABLE

Next on the *Proposed Services* form is the county selection area. To select the regions and/or counties corresponding to the associated services, click on the dropdown menu and select *Add*. Note: Clicking on the *DCS State Region Map (Click Here)* link will open up a browser window with an illustration of the state of Indiana identifying which counties are in which regions as depicted below.

Once Add has been selected from the county dropdown list, click on the Go button.

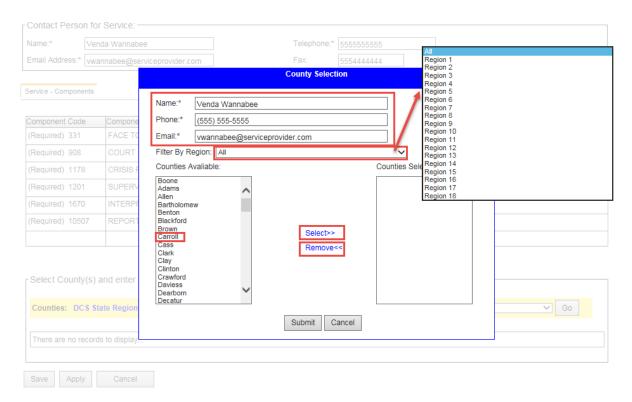




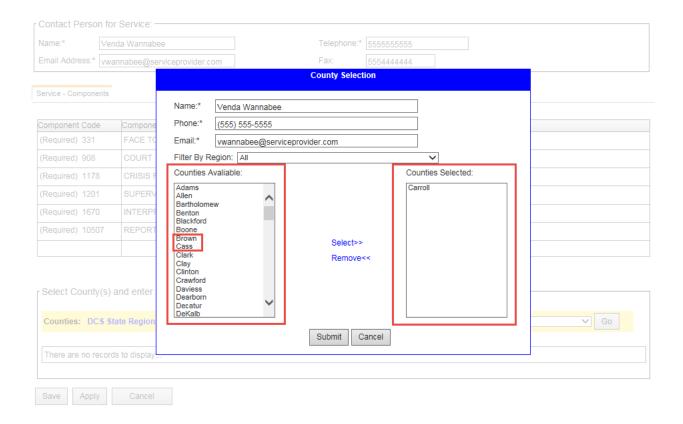
Clicking on the *Go* button opens up the *County Selection* dialog box. Begin by filling in the *Name*, *Phone* and *Email* fields. Note: Each county and/or region requires the entry of corresponding contact information.

There are two ways to populate the *Counties Selected* field. The first option is to click on the *Filter By Region* dropdown list which will provide a window listing all of Indiana's regions as demonstrated below. See previous page for instructions on accessing a map of Indiana providing a region legend.

For our purposes we've elected to bypass the region option and select by county. Illustrated below is the selection of Carroll County from the *Counties Available* list. Once the desired county is selected, click on the *Select* link to move it into the *Counties Selected* field. Repeat this process to select all counties desired for service representation. Counties may be removed from the *Counties Selected* field by highlighting the applicable counties and clicking on the *Remove* link.



Having selected Carroll County for our service representation, it appears in the *Counties Selected* field and disappears from the *Counties Available* listing as illustrated below. Next, click on the *Submit* button.



4H FINALIZING PROPOSED SERVICES FORM

Once the county(s) and/or region(s) have been selected and the appropriate contact information has been entered and submitted for service representation, the record(s) appear in the *Counties Table* of the *Proposed Services* form.

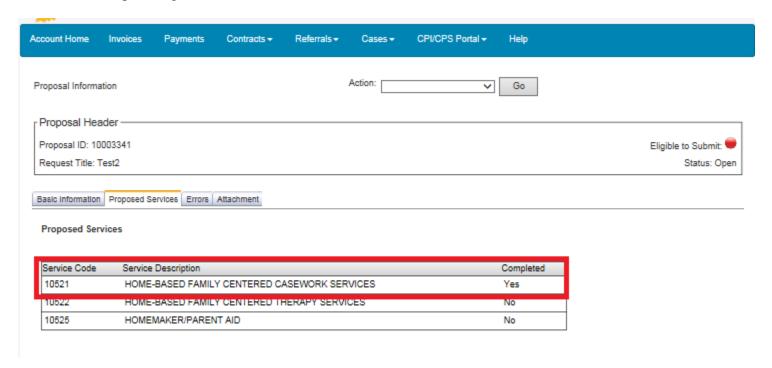
Complete the form by clicking on the *Save* or *Apply* button. Clicking on the *Save* button will save all entries and return you to the *Services Section* listing all services pertinent to the selected RFP. Clicking on the *Apply* button will save all entries and maintain your placement on the current page. Clicking on the *Cancel* button will remove all field entries and return you to the *Services Section* listing.

County/Region records may be deleted by clicking on the box corresponding to the county/region you wish to delete. Then select *Delete* from the dropdown menu and click on the *Go* button.

Proposal Information		Act	ion:	∨ Go		
Proposal Header —						
Proposal ID: 10003341						Eligible to Submit: 🥮
Request Title: Test2						Status: Open
Basic Information Propos	ed Services Errors Attachment					
		Back To Ser	vice List	n't forget to		
*Include Service in F	Proposal? 🗹			ck this box!		
Proposed Service: 1052	1-HOME-BASED FAMILY CENTER	RED CASEWORK SE		CR tills box:		
Control Donos for	See from					
Contact Person for	Service:					
Name:* Vend	la Wannabee	1	Telephone:* 55558	555555		
Email Address:* wwar	nabee@servicepvoider.com	ı	Fax: 55544	44444		
Service - Components						
Component Code	Component Desc	Unit Of Measure	Standard Rate	My Proposed Rate	Rate*	
(Required) 331	FACE TO FACE	HOUR	30.00		30	.00
(Required) 908	COURT	APPEARANCE	10.00		10	.00
(Required) 1178	CRISIS RESPONSE	HOUR	20.00		20	.00
(Required) 1201	SUPERVISED VISITATION	HOUR	50.00		50	.00
(Required) 1670	INTERPRETER SERVICES	ACTUAL COST	1.00		1	.00
(Required) 10507	REPORTS	HOUR	40.00		40	.00
Select County(s) a	nd enter a contact for each co	unty where the sen	vice will be perfo	rmed:*		
Counties: DCS Sta	te Region Map(Click Here)				Ad	d ✓ Go
D Region Co	ounty	County Desc	First Name	Phone		Email
	•	-				
Region 5 08		Carroll	Venda Wannabee	(555) 555-5555		vwannabee@servicepvoider.com
Save Apply	Cancel					

By clicking on *Save*, you will be directed to the screen shown below. By clicking on *Apply*, the data will be saved but the user will not be directed to the next screen. In this example, the user completed all requirements under the Proposed Services tab for *Home Based Family Centered Casework Services*. Note the *Yes* comment under the Completed Section.

If the user wants to apply for the other available Service Standards, they should select the Service Code link from this screen. If the user only wants to apply for *Home Based Family Centered Casework Services*, the user should move on to 4I Uploading Attachments.

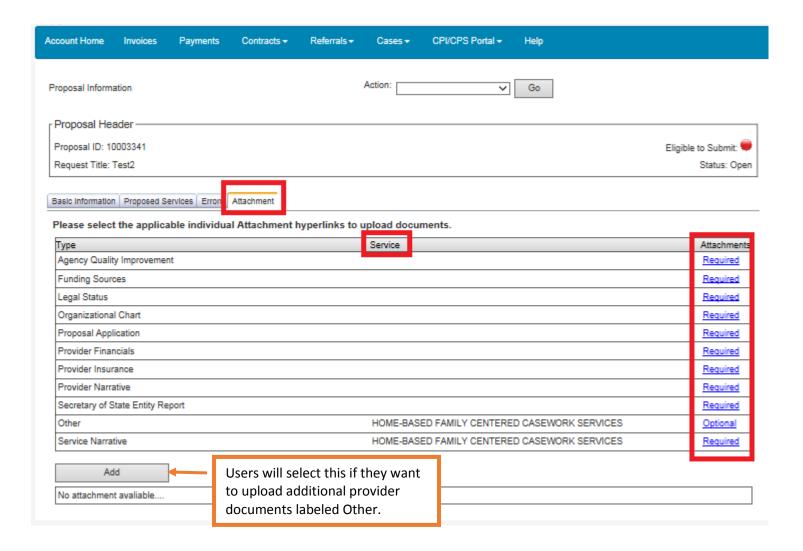


4I UPLOADING ATTACHMENTS

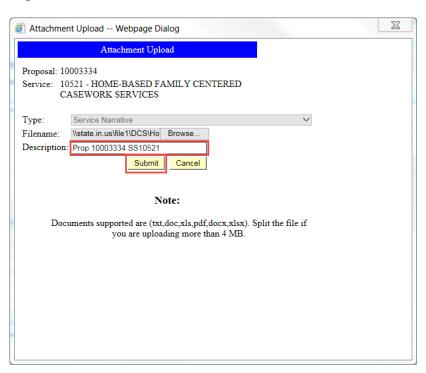
Under the Attachment tab within the Proposal Information screen, users will find the *Required* or *Optional* attachments needed for proposal submission.

In the screen below, you will see the list of *Required* and *Optional* attachments. Listed first are the *Required* attachments per contract Type. In this example, the RFP is for Community Based Services. Below these attachments are *Required* or *Optional* attachments specific to the Service Standard the user is proposing for. These are identified under the Service column. In the example below the user only applied for *Home Based Family Centered Casework Services*.

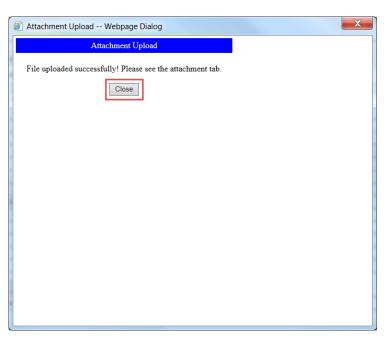
To add an attachment click on the *Required* or *Optional* link under the Attachment column. <u>Descriptions of each attachment type can be found in Appendix B. The attachments are specific to the RFP type and proposed Service Standard.</u>



Click on *Browse* to select the document you wish to upload from your computer. Once the document has been uploaded, type in the Description of the document. Then select *Submit*.



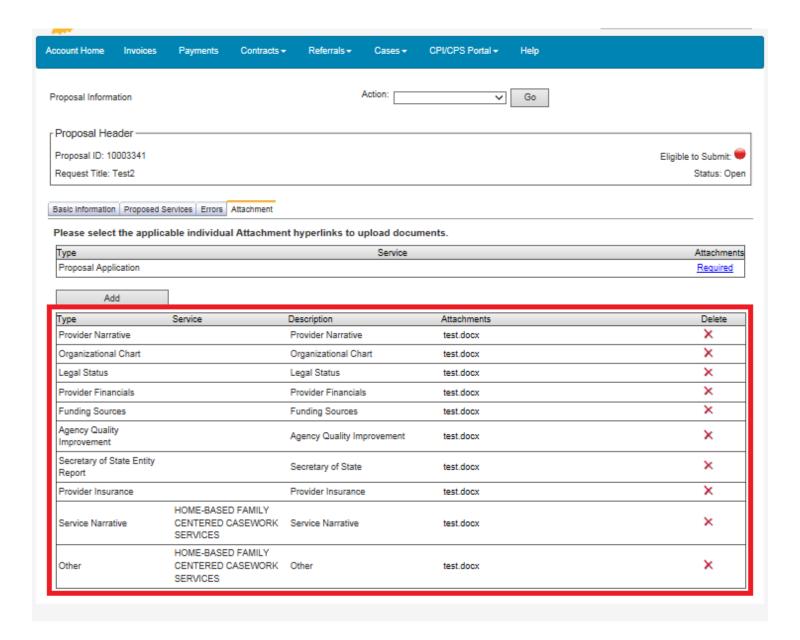
Once the *Submit* button has been selected, an *Attachment Upload* dialog box will appear indicating that the upload was completed successfully. Click on the *Close* button.



4J DELETING ATTACHMENTS

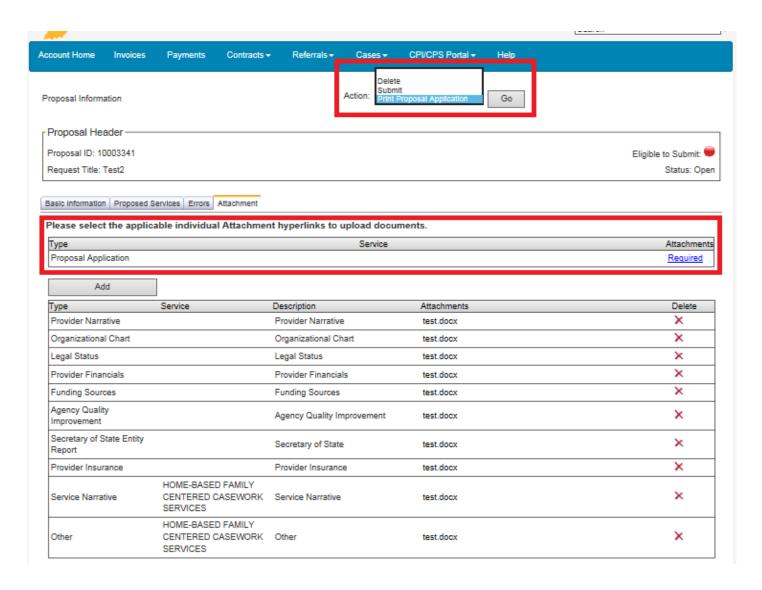
As the user uploads attachments, the attachments move to a completed section at the bottom of the screen. To delete an uploaded attachment, click on the X under the *Delete* column. To delete attachments from your proposal, simply click on the "X" next to the attachment you wish to delete.

When an attachment has been selected for deletion and the "X" has been clicked upon, a message window will appear asking you to verify that you want to delete the chosen attachment from the proposal. Click *OK* to continue with the deletion or *Cancel* to cancel the deletion.



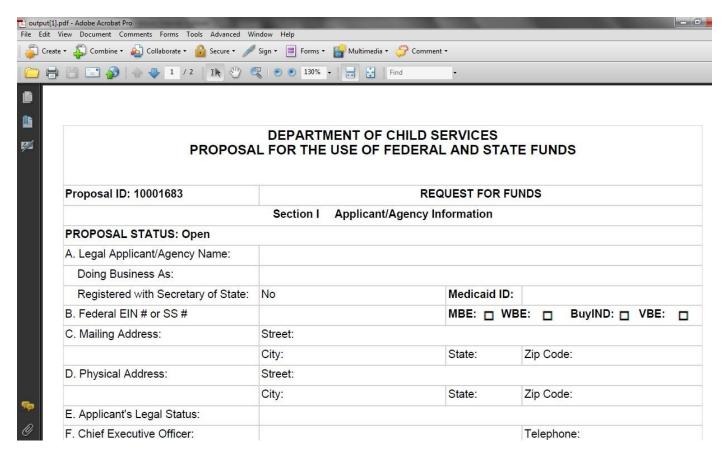
4K PRINTING PROPOSAL APPLICATION

The screen below shows the Proposal Application has not yet been uploaded. Users should select *Action: Print Proposal Application* and *Go.* That will generate a PDF version of the user's Proposal Application.



4L SIGNING PROPOSED APPLICATION

A pdf file will open that will look like this:



The user must complete the Application as instructed, including signing the Application in <u>blue ink only</u>. Incomplete or unsigned Applications will not be processed.

6/1/2018 to 6/1/2019	
ns in the Request for Proposal. I agree to comply of standards. I understand that this proposal will be reply 01, 2018, hard copy post marked later than Turn of contained in this proposal is true and accurately a designee authorized to sign proposals on behalf of	rejected if it is incomplete, submitted esday, May 01, 2018, and/or is reflects the intent of this agency in
*	
<u>_</u>	Title:
-	
SIGN IN BLUE INK ONLY	
Submit an original (signed) proposal	
DEPARTMENT OF CHILD SERVICES ATTN: PROPOSALS 302 W. WASHINGTON ST. MS 47 INDIANAPOLIS, IN 46207	
	ns in the Request for Proposal. I agree to comply standards. I understand that this proposal will be reported to 2018, hard copy post marked later than Turn contained in this proposal is true and accurately designee authorized to sign proposals on behalf of SIGN IN BLUE INK ONLY Submit an original (signed) proposal DEPARTMENT OF CHILD SERVICES ATTN: PROPOSALS 302 W. WASHINGTON ST. MS 47

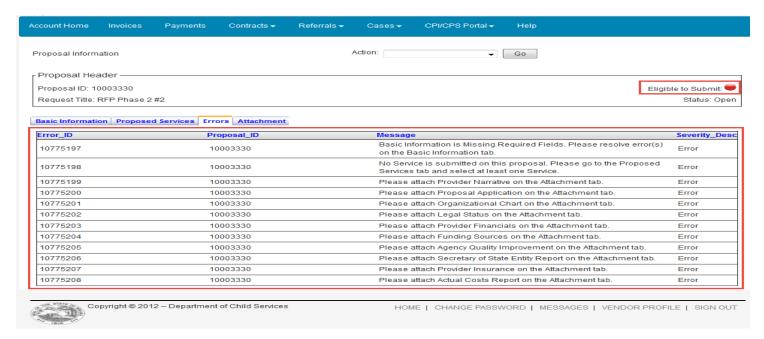
4M UPLOADING PROPOSAL APPLICATION

Once the *Proposal Application* is signed, the user will upload the document in the same manner as the other attachments. As shown in the screen below, the *Proposal Application* has been uploaded showing all attachments within the completed section at the bottom of the screen.

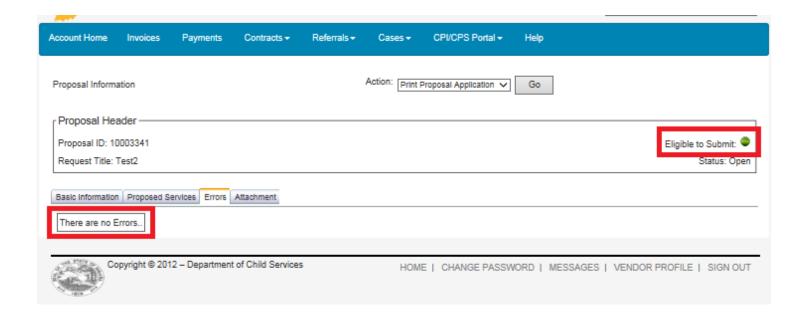
	Services Errors Attachment	nt hyperlinks to upload docum	nents.	
Add				
Гуре	Service	Description	Attachments	Delete
Provider Narrative		Provider Narrative	test.docx	×
Proposal Application		Proposal Application	test.docx	X
Organizational Chart		Organizational Chart	test.docx	X
Legal Status		Legal Status	test.docx	×
Provider Financials		Provider Financials	test.docx	×
Funding Sources		Funding Sources	test.docx	×
Agency Quality Improvement		Agency Quality Improvement	test.docx	×
Secretary of State Entity Report		Secretary of State	test.docx	×
Provider Insurance		Provider Insurance	test.docx	×
Service Narrative	HOME-BASED FAMILY CENTERED CASEWORK SERVICES	Service Narrative	test.docx	×
Other	HOME-BASED FAMILY CENTERED CASEWORK SERVICES	Other	test.docx	×

5.0 PROPOSAL SUBMISSION 5A ELIGIBILITY TO SUBMIT

When users are ready to submit their proposal, it is important to look at the color of the Eligible to Submit button. If this button is Red, the proposal is not ready to be submitted and the user should check the Errors tab. Users can either click on the Eligible to Submit button or the Errors tab to view the errors.



In the screen below, the error has been corrected and the Proposal is ready for submission. Note the Green Eligible to Submit button.



Users should select *Submit* from the *Action* dropdown list located on the *Proposal Information Page* and click on the *Go* button.

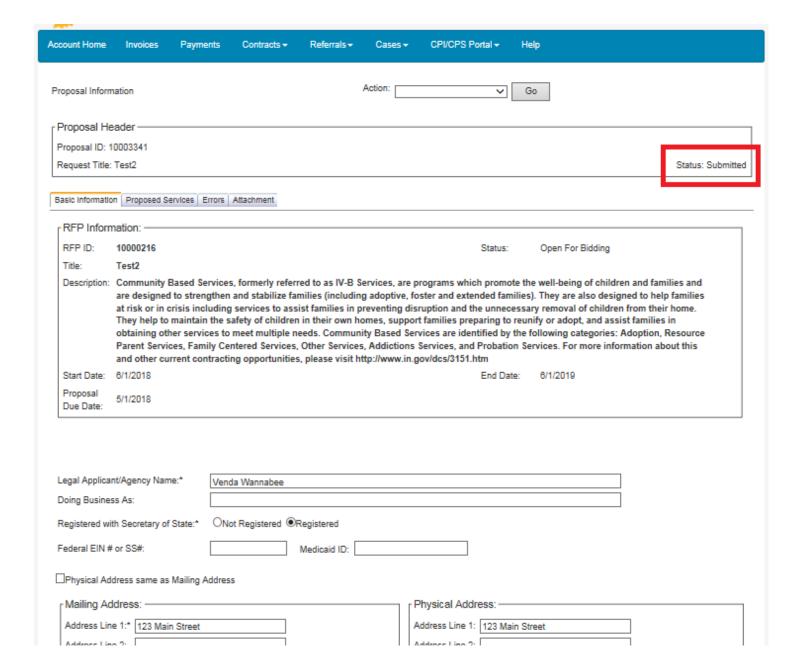
Note: The *Action* dropdown list is available from any of the sections (tabs) located on the *Proposal Information Page*.

Note: It is not possible to edit or delete a proposal once it has been successfully submitted.

count Home	Invoices	Payments	Contracts ▼	Referrals ▼	Cases ▼	CPI/CPS Portal ▼	Help			
oposal Inforn	nation				Action: Subr	nit 🔻	Go			
roposal He	eader									
roposal ID: 1	10003341								Eligible to Su	ubmit
Request Title:	Test2								Stat	tus: Op
asic informatio	on Proposed S	Services Errors	Attachment							
RFP Inform	nation:									
RFP ID:	10000216					Status	: Oper	For Bidding		
Title:	Test2									
	Parent Servi and other cu	ices, Family Co	entered Services	, Other Service	es, Addictions	rvices are identified b Services, and Probat gov/dcs/3151.htm	-			
Start Date:	6/1/2018					End D	ate: 6/1/2	019		
Proposal Due Date:	5/1/2018									
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5B SUCCESSFUL PROPOSAL SUBMISSION

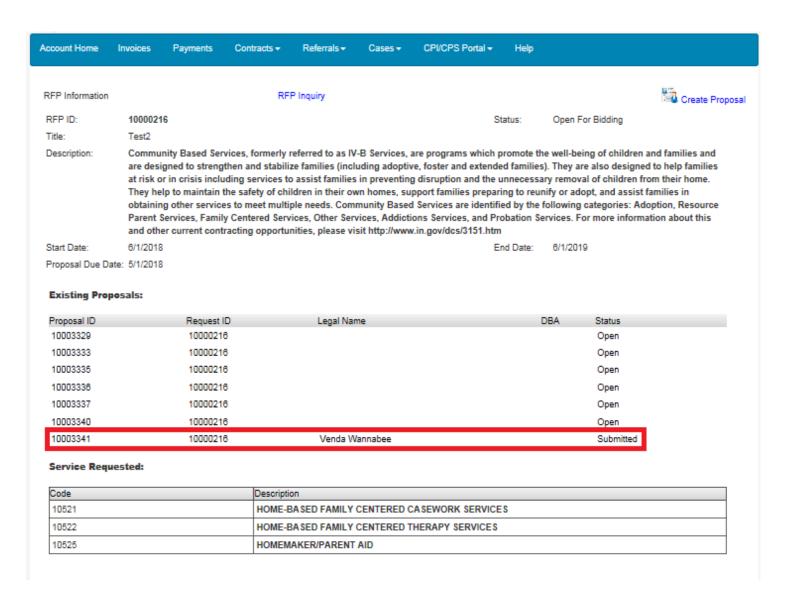
Once the proposal has been submitted, the Status of the proposal will show as Submitted. Select *Close* at the bottom of the screen to exit this page.



5C REVIEW PROPOSAL SUBMISSION

To review your submitted proposal(s), simply click on *Close* from the screen above to return to the *RFP Inquiry Page*. In the example below the provider opened several proposals, but only submitted one.

Note: It is possible to review your proposal both before and after submission.

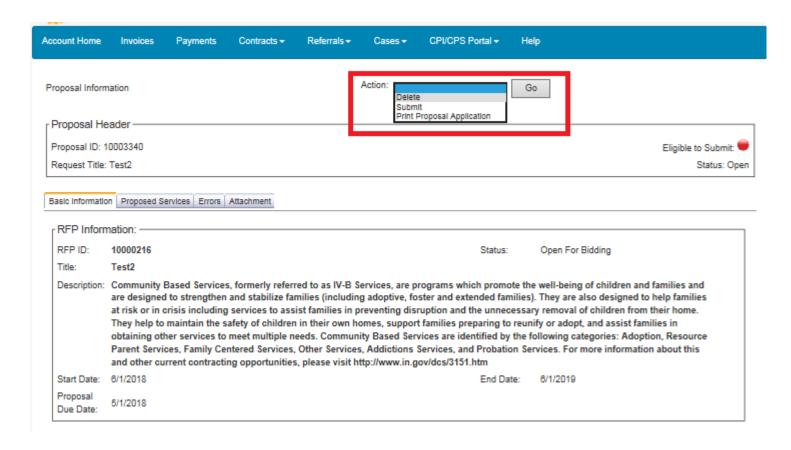


6.0 DELETING PROPOSALS

Note: It is not possible to edit or delete a proposal once it has been successfully submitted.

Should you decide you don't want to submit a proposal for the selected RFP select the *Delete* option from the *Action* dropdown list as demonstrated below. Next, click on the *Go* button and follow instructions on the following screen.

Note: The *Action* dropdown list is available from any of the sections (tabs) located on the *Proposal Information Page*.



7.0 APPENDICES

Appendix A: Helpful Tips

- This guide is best viewed in the screen resolutions of 1024 x 768 or 800 x 600.
- Those vendors using IE browsers which include the "Compatibility View" feature should have it deselected when viewing KidTraks sites.
- Some of the pages in this guide are legal size (8.5"x14") rather than letter size (8.5"x11) in order to accommodate the graphics.
- For new users requesting authorization, please check your spam folder for password emails. Confirmation emails are sent out immediately upon registration submission.
- **Do Not** use the browser *Back* button to return to previously viewed pages!
- If you navigate away from the *Proposal Information Page* forms prior to clicking on the *Save* button, all entries will be lost.
- When users select *Save* and the screen refreshes, sometimes it scrolls down to the bottom of the screen. This may appear that you are on a blank page; however, you just need to scroll up.
- Service Code refers to the number assigned to a Service Standard.
- Component Code refers to the number assigned to a Component (Business Unit).
- Both Service Codes and Component Codes are used in the billing for services and will appear in Attachment A if a contract is entered into.
- A Service Narrative is required for each Service Standard proposed.
- The application must be <u>signed in blue ink</u> and uploaded as an attachment.
- Please refer to your RFP and Appendix B to clarify which document attachments are required for submission completion.
- When uploading attachments, file formats are restricted to Word documents (.doc), Excel documents (.xls), and Adobe Acrobat documents (.pdf).
- If an applicant elects to delete an open proposal, the entire proposal will be deleted. Only open proposals may be deleted or edited.
- Only completed proposals will qualify for submission.
- Proposals can be edited after they have been saved. They cannot be edited after they have been submitted.

The Department of Child Services (DCS) has legal limitations in answering questions regarding the RFP process. All questions/inquiries regarding an RFP should have been submitted in writing by the deadline listed in the RFP. To access a list of responses to submitted questions please refer to the DCS Web site. Only answers posted on the DCS Web site, (http://www.in.gov/dcs/3153.htm), will be considered official and valid by the State. Inquiries are not to be directed to any staff member of DCS. Such action may disqualify the respondent from further consideration for a contract resulting from an RFP. However, for questions regarding technical issues with the online application, please email childwelfareplan@dcs.in.gov.

APPENDIX B: ATTACHMENT DESCRIPTIONS

Provider Documentation

Providers should upload one copy of each of the following documents per RFP.

Attachment Name: Provider Narrative

Contract Type: Community Based and Youth Service Bureau

Document Description: This document will be listed as an attachment on the DCS Website located within the

specific RFP you are applying. Respondents should provide one Provider Narrative for each proposal

submitted.

Attachment Name: Organizational Chart

Contract Type: Community Based

Document Description: Please provide an organizational chart documenting your agency's leadership structure. The chart should include the position and the name of the individual holding that position.

Attachment Name: Legal Status **Contract Type:** Community Based

Document Description: Please provide supporting documentation of your agency's legal status, including a

Certificate of Existence from the Secretary of State.

Attachment Name: Provider Financials **Contract Type:** Community Based

Document Description: Please provide the last 2 years Profit & Loss Statements.

Attachment Name: Funding Sources **Contract Type:** Community Based

Document Description: Please provide supporting documentation of other funding sources.

Attachment Name: Agency Quality Improvement

Contract Type: Community Based

Document Description: Please provide your agency's practice for assessing quality of services and

monitoring improvement.

Attachment Name: Secretary of State Entity Report

Contract Type: Community Based

Document Description: Within the Secretary of State website (https://bsd.sos.in.gov/publicbusinesssearch) the provider must find their entity report. This report is the requested attachment. The status of the report

should be Active and the Business Entity Report due date should be in the future.

Attachment Name: Provider Insurance **Contract Type:** Community Based

Document Description: Please provide supporting documentation of agency's current insurance.

Attachment Name: Budget

Contract Type: Child Advocacy Center, Community Partners, Youth Service Bureau, Community Based

(Specialized Services only)

Document Description: This document will be listed as an attachment on the DCS Website located within the specific RFP you are applying. Respondents should submit a completed budget in compliance with the

outlined format per RFP.

Attachment Name: Actual Costs Report

Contract Type: Healthy Families

Document Description: This document will be listed as an attachment on the DCS Website located within the specific RFP you are applying. Respondents should submit a completed report in compliance with the outlined

format.

Attachment Name: Other

Contract Type: Community Based

Document Description: This section is for any additional documents you want to upload as supporting documentation for your proposal. Additionally, this attachment category will be used for IDOA required

attachments 2-4.

Service Standard Documentation

Providers should upload one copy of each of the following documents specific to the service standard they are applying for within the RFP.

Attachment Name: Service Narrative

Contract Type: All Service Standard: All

Document Description: This document will be listed as Attachment D on the DCS Website located within the specific RFP you are applying. Respondents should provide one Service Narrative for each Service Standard they are applying for. (NOTE: If respondents are proposing for Community Partners for Child Safety, respondents must include a service narrative for each region being proposed. The region number should be included in the service narrative).

Attachment Name: Licensed Child Placing Agency Documentation

Contract Type: Community Based **Service Standard:** Family Prep

Document Description: Respondents must provide supporting documentation of licensure.

Attachment Name: Comprehensive Service Certification

Contract Type: Community Based

Service Standard: Comprehensive Home Based Services

Document Description: Respondents much provide certification for the Comprehensive Home Based Service

they are proposing.

Attachment Name: Child Parent Psychotherapy (CPP) Certification

Contract Type: Community Based **Service Standard:** Counseling

Document Description: Respondents must provide CPP certification documentation.

Attachment Name: Functional Family Therapy (FFT) Certification

Contract Type: Community Based

Service Standard: Functional Family Therapy (FFT)

Document Description: Respondents must provide FFT certification documentation.

Attachment Name: DMHA Certification **Contract Type**: Community Based

Contract Type. Community Based

Service Standard: Detoxification, Residential Substance Use, Substance Use Disorder Assessment, Substance

Use Outpatient Treatment

Document Description: Respondents must provide DMHA certification documentation.

Attachment Name: DMHA ASAM Scoring Designation Level

Contract Type: Community Based

Service Standard: Residential Substance Use Treatment

Document Description: Respondents must provide their ASAM level, as shown in the letter and certificate designated by DMHA. If respondents are in the designation process, please upload any communication you have had with DMHA regarding this process. More information about ASAM designation levels is provided

through this link: https://www.in.gov/fssa/dmha/3073.htm

Attachment Name: Indiana Coalition Against Domestic Violence Certification

Contract Type: Community Based

Service Standard: Domestic Violence Batterers Intervention Services

Document Description: Respondents must provide Indiana Coalition Against Domestic Violence certification

documentation.

Attachment Name: Family Centered Treatment (FCT) Certification

Contract Type: Community Based

Service Standard: Family Centered Treatment (FCT)

Document Description: Respondents must provide FCT certification documentation.

Attachment Name: CSAYC Certification (Optional)

Contract Type: Community Based

Service Standard: Sexually Harmful/Reactive Youth

Document Description: If applicable, respondents should provide CSAYC certification documentation.

Attachment Name: Specialized Services Supporting Documentation

Contract Type: Community Based **Service Standard:** Specialized Services

Document Description: Respondents must provide documentation (including licensure, certification, etc.) to

support the specialized service they are proposing.

Attachment Name: Specialized Populations Training, Certification, or Credentials (Optional)

Contract Type: Community Based

Service Standard: Any Community Based Services

Document Description: If applicable, respondents should provide any training completion or in-progress

documentation, certification, or credentials for working with specialized populations.

Attachment Name: Evidence Based/Promising Practice Documentation or Curriculum (Optional)

Contract Type: Community Based

Service Standard: Father Engagement, Parent Education, Detoxification/Withdrawal Management, Substance

Use Disorder Assessment, Substance Use Outpatient Treatment

Document Description: If applicable, respondents should provide any evidence based/promising practice

documentation (in-progress or completion) or curriculum.