

Attachment G
Question and Answer Document

Please submit your questions in the form below by the date and time established in the RFP.

#	RESPONDENT'S QUESTION	STATE'S RESPONSE
1	Page 5: What will the app do? Will it collect contact information or administer the survey?	Please review the summary of the scope of work regarding outreach activities. The app will be developed collaboratively between DCS and the respondent.
2	The January 1 start date is in the middle of a collection period, what is the expectation?	Responded is expected to re-engage 21 year old cohort 2 youth who will be surveyed starting 10/1/17 and engage/re-engage 17 year old cohort 3 youth. This includes distribution of incentives. The start date is July 1, 2017.
3	What is the live chat staffing expectation - 24/7, 9am-5pm?	Weekdays 9am - 5pm
4	Do you already have the live chat capability/tech or will live chat be developed by the respondent?	Live chat capability will be developed by the respondent.
5	Are there any restrictions on the youth incentives?	No, proposed incentives will be approved by DCS.
6	The RFP projects that the date of the RFP Award Recommendation will be November 1, 2016. Should that instead reflect an award recommendation date of November 1, 2017, one month into the 2018 FFY?	The award date is July 1, 2017.
7	During the pre-proposal conference it was mentioned that DCS is responsible for surveying youth who are incarcerated outside the state. Our understanding of NYTD regulations is that youth who are incarcerated, incapacitated or deceased are exempt from the survey, and therefore a failure to administer the survey to incarcerated youth will not be counted against the state. Is it Indiana's policy that incarcerated youth, both inside and outside the state, are eligible to participate in the NYTD follow-up surveys?	Yes, Youth who are incarcerated can be exempt from taking the survey; however, it is not mandatory for them to not be surveyed. Indiana's practice is to attempt to survey any and all living youth who are eligible to participate in taking the survey given that the youth is not incapacitated.
8	What was the first year of completion for the NYTD surveys?	Refer to attachment F on the RFP site.
9	What was the number of surveys completed in the last cohorts?	Cohort 1 Report Period A 19 year old youth out of care: 53 Cohort 1 Report Period B 19 year old youth out of care: 86 Cohort 1 Report Period A 21 year old youth out of care: 20 Cohort 1 Report Period B 21 year old youth out of care: 16 Cohort 2 Report Period A 19 year old youth out of care: 38 Cohort 2 Report Period B 19 year old youth out of care: 44
10	What percentage of surveys were completed associated with those cohorts?	Cohort 1 Report Period A 19 year old youth out of care: 60.2% Cohort 1 Report Period B 19 year old youth out of care: 78.18% Cohort 1 Report Period A 21 year old youth out of care: 19.09% Cohort 1 Report Period B 21 year old youth out of care: 14.29% Cohort 2 Report Period A 19 year old youth out of care: 25.58% Cohort 2 Report Period B 19 year old youth out of care: 40.91%
11	What is the minimum percentage goal of completion?	Federal standards set the minimum participation rate for the follow-up population at 60% of youth who are not in foster care and 80% of youth who are in foster care.
12	Has a Best Practice Model from any state be identified?	Yes, refer to attachment E on the RFP site. Best practices that are not included in this attachment were gained through round table discussions with ACF and other states.
13	Please confirm: Real Time Data is a 1 year lag?	Yes, it typically takes one year for data to be released publicly by ACF
14	What is the engagement expectation for face to face contact with the youth that meet the requirements in the RFP?	Responded should propose face to face contact based upon the summary of the scope of work.
15	DCS discussed at the bidder's conference that they reviewed best practices around the county to support their proposed budget of \$100,000. Would they provide some of those best practices that were researched to support the baseline?	Refer to attachment E on the RFP site. Best practices that are not included in this attachment were gained through round table discussions with ACF and other states.
16	Would DCS support previous older youth as the individual(s) that would be engaging the target population in this RFP?	Yes
17	Please confirm that the sample size is 226 youth for the follow-up population. Thank you	The sample size for 19 year old cohort 2 follow-up population is 219 youth. Note that the sample size will vary between each cohort as it is based on a percentage of the total baseline population.
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