

INDIANA DEPARTMENT OF CHILD SERVICES

Regional Request for Proposal to Provide:

Community-Based Services

Regional Child Welfare Services

Response Due Date:

June 10, 2016

Services and Outcomes Division
Indiana Department of Child Services
302 W. Washington St., Room E306
Indianapolis, Indiana 46204

SECTION ONE

1.0 GENERAL INFORMATION AND REQUESTED PRODUCTS/SERVICES

1.1 INTRODUCTION

The Department of Child Services (DCS), in accordance with its State Plan requires multiple child welfare services in all 18 regions and 92 counties. The regions and included counties are listed below. It is the intent of DCS to solicit responses to this Request for Proposals (RFP) in accordance with the statement of work, proposal preparation section, and specifications contained in this document. This RFP is being posted to the DCS website www.in.gov/dcs/3159.htm for downloading. Neither this RFP nor any response (proposal) submitted hereto are to be construed as a legal offer.

Region 1: Lake

Region 2: Jasper, LaPorte, Newton, Porter, Pulaski, Starke.

Region 3: Elkhart, Kosciusko, Marshall, St. Joseph.

Region 4: Adams, Allen, DeKalb, Huntington, LaGrange, Noble, Steuben, Wells, Whitley.

Region 5: Benton, Warren, Fountain, White, Tippecanoe, Carroll, Clinton

Region 6: Cass, Fulton, Howard, Miami, Wabash.

Region 7: Blackford, Delaware, Grant, Jay, Randolph.

Region 8: Clay, Parke, Sullivan, Vermillion, Vigo.

Region 9: Montgomery, Putnam, Hendricks, Boone, Morgan.

Region 10: Marion

Region 11: Hamilton, Tipton, Madison, Hancock.

Region 12: Fayette, Franklin, Henry, Rush, Union, Wayne.

Region 13: Brown, Greene, Lawrence, Monroe, Owen.

Region 14: Bartholomew, Jackson, Jennings, Johnson, Shelby.

Region 15: Dearborn, Decatur, Jefferson, Ripley, Ohio, Switzerland.

Region 16: Gibson, Knox, Pike, Posey, Vanderburgh, Warrick.

Region 17: Crawford, Daviess, Dubois, Martin, Orange, Perry, Spencer.

Region 18: Clark, Floyd, Harrison, Scott, Washington.

1.2 PURPOSE OF THE RFP

The purpose of this RFP is to select Community-Based Services vendors/providers that can satisfy the DCS need for the provision of a comprehensive array of child welfare services to all 18 regions and the corresponding 92 local offices in the State. Service may only apply to the Region and individual counties and Service Standard identified in this RFP.

Community-Based Services, formerly referred to as IV-B Services, are programs which promote the well-being of children and families and are designed to strengthen and stabilize families (including biological, adoptive, foster, and extended families). Services shall be provided in accordance with the Service Standards (Attachment A).

If funding is available, DCS may consider contracting for specialized or innovative services that do not adhere to the service standards. Respondents who wish to propose such services should refer to them as Specialized

Services when completing the application. Please be sure the program and budget are outlined in detail in the service narrative and budget narrative. Billable units must be assigned a rate and defined.

DCS is currently interested in receiving specialized services proposals for:

- Transitional Housing Programs for Substance Use Affected Clients
- Services for children who have Pervasive Developmental Disorder or other developmentally delays or intellectual disabilities
- Specialized Vocational Educational Programming to youth

Medicaid

DCS strongly encourages applicants to become Medicaid eligible providers. Many children and adults who are served by DCS are covered by Medicaid. DCS intends to refer those Medicaid eligible children and adults to Medicaid eligible providers for Medicaid Clinic Option services where available and appropriate.

Respondents should note changes within the service standards: There are various methods of payment for certain components in the Community-Based Service Standards: Medicaid Clinic Option (MCO), Medicaid Rehabilitation Option (MRO) and Department of Child Services (DCS). It is the responsibility of the service provider to know which services are billable to Medicaid. MRO services can only be billed by the Community Mental Health Centers (CMHC). The Medicaid Clinic Option services can be billed to Medicaid by Medicaid approved providers. DCS will make payment for authorized services that cannot be billed to Medicaid. It is the responsibility of the Service provider to know which method of billing is appropriate/allowable. It should also be noted the qualifications of the workers addressed in the service standard are based on the funding source. The provider is responsible for making sure the qualifications are being met.

Below are the Service Standards and the method of payment. See Attachment A for the full Service Standard.

Service Standards – March 1, 2016

<u>Service</u>	<u>Service Standard</u>	<u>Method of Payment</u>
		DCS funding
		Medicaid Rehabilitation Option (MRO)
		Medicaid Clinic Option (MCO)
ADOPTION	Child Preparation	DCS
	Family Preparation	DCS
FAMILY CENTERED SERVICES	Home-Based Family Centered Casework Services	DCS
	Home-Based Family Centered Therapy Services	DCS/MRO
	Homemaker/Parent Aid	DCS/MRO
	Comprehensive Home Based Services	DCS
	Family Centered Treatment	DCS
RESOURCE PARENT SERVICES	Resource Family Support Services	DCS
	Support Group Services for Resource Families	DCS
OTHER SERVICES	CHINS Parent Support Services	DCS/MRO
	Counseling	DCS
	Diagnostic and Evaluation Services	DCS
	Domestic Violence - Batterer Intervention Services	DCS/MCO
	Domestic Violence - Survivor and Child Intervention Services	DCS
	Father Engagement Programs	DCS
	Functional Family Therapy	DCS

	Parent Education	DCS
	Parenting / Family Functioning Assessment	DCS
	Sex Offender Treatment	DCS/MCO
	Transition from Restrictive Placement	DCS/MRO/MCO
	Tutoring/Literacy Classes	DCS
	Visitation Facilitation-Parent/Child/Sibling	DCS
ADDICTIONS	Drug Testing and Supplies	DCS
	Random Drug Testing	DCS
	Detoxification Services	DCS/Medicaid
	Residential Substance Use Treatment	DCS/Medicaid
	Substance Use Disorder Assessment	DCS/MCO
	Substance Use Outpatient Treatment	DCS/MCO/MRO
PROBATION SERVICES (primarily)	Day Reporting/Treatment	DCS
	Truancy Termination	DCS

1.3 SUMMARY SCOPE OF WORK

Contractors chosen will be expected to provide Community-Based Services in a manner that is consistent with the Principles of Child Welfare Services (Attachment F). These specifications include but are not limited to: length, quality and type of service, qualifications of staff, documentation requirements, as well as, program reports and evaluation.

1.4 QUESTION/INQUIRY PROCESS

All questions/inquiries regarding this RFP must be submitted in writing by the deadline of **9 a.m. Eastern Time on 5/23/2016**. Questions/Inquiries must be submitted utilizing Attachment M (Required Question Form) via email (ChildWelfarePlan@dcs.IN.gov) and must be received by The Department of Child Services by the time and date indicated above.

Following the question/inquiry due date, the Department of Child Services personnel will compile a list of the questions/inquiries submitted by Respondents. The responses will be posted to the Department of Child Services website according to the RFP timetable established in Section 1.14. Only answers posted on the Department of Child Services website www.in.gov/dcs/3153.htm will be considered official and valid by the State. No Respondent shall rely upon, take any action, or make any decision based upon any verbal communication with any State employee.

Inquiries are not to be directed to any staff member of DCS. Such action may disqualify Respondent from further consideration for a contract resulting from this RFP.

If it becomes necessary to revise any part of this RFP, or if additional information is necessary for a clearer interpretation of provisions of this RFP prior to the due date for proposals, an addendum will be posted on the Department of Child Services website. If such addenda issuance is necessary, the Department of Child Services may extend the due date and time of proposals to accommodate such additional information requirements, if required.

1.5 DUE DATE FOR PROPOSALS

To be considered, proposals must be submitted electronically through the Proposal Portal by June 10, 2016.

All electronic copies of the proposal must submitted online by 12pm (EDT) on 6/10/2016.

Any proposal not submitted electronically by 12pm EDT on 6/10/2016 will not be considered.

1.6 PROPOSAL CLARIFICATIONS, PROPOSAL DISCUSSIONS, AND CONTRACT DISCUSSIONS

The State reserves the right to request clarifications on proposals submitted to the State. The State also reserves the right to conduct proposal discussions, either oral or written, with Respondents. These discussions could include request for additional information, request for cost or technical proposal revision, etc. Additionally, in conducting discussions, the State may use information derived from proposals submitted by competing respondents only if the identity of the respondent providing the information is not disclosed to others. The State will provide equivalent information to all respondents which have been chosen for discussions. Discussions, along with negotiations with responsible respondents may be conducted for any appropriate purpose. The Department of Child Services or its appointed representatives will initiate and facilitate all discussions. Any information gathered through oral discussions must be confirmed in writing.

1.7 REFERENCE SITE VISITS

Following an award, The State may require site visit(s) to a Respondent's working support center to aid in the evaluation of the Respondent's provision of service.

1.8 TYPE AND TERM OF CONTRACT

The State intends to sign a contract with multiple Respondent(s) to fulfill the requirements in this RFP. (Sample Contract in Attachment H) (Exhibit 1 of the Contract is in Attachment I)

The term of the contract shall be for a period determined by the timing of the request for the proposal and the necessary period of time to activate a contract. All contracts will end **June 30, 2017**. The state may exercise the option to extend contracts for two years.

1.9 CONFIDENTIAL INFORMATION

Respondents are advised that materials contained in proposals are subject to the Access to Public Records Act (APRA), IC 5-14-3 et seq., and, after the contract award, the entire RFP file may be viewed and copied by any member of the public, including news agencies and competitors. Respondents claiming a statutory exception to the APRA must place all confidential documents in a sealed envelope clearly marked "Confidential" and must indicate on the outside of that envelope that confidential materials are included. The Respondent must also specify the statutory exception of APRA that applies. The State reserves the right to make determinations of confidentiality. If the Respondent does not identify the statutory exception, DCS will not consider the submission confidential. If the State does not agree that the information designated is confidential under one of the disclosure exceptions to APRA, it may seek the opinion of the General Counsel for the Department of Child Services. Prices are not confidential information.

1.10 SECRETARY OF STATE REGISTRATION

If awarded a contract, the Respondent will be required to register the agency's legal name, and be in good standing, with the Secretary of State. This legal name must be used on all documents included in the proposal process. The registration requirement is applicable to all limited liability partnerships, limited partnerships, corporations, S-corporations, nonprofit corporations and limited liability companies. Information concerning registration with the Secretary of State may be obtained by contacting:

Secretary of State of Indiana
Corporation Division
402 West Washington Street, E018
Indianapolis, IN 46204
(317) 232-6576
www.in.gov/sos

Note: When you complete the application, your agency's legal name must match your registered name with the Secretary of State. If it does not and your agency is selected for a contract, the contract will be delayed until this is resolved.

Before contracts are moved through the signature process they must pass review by the Department of Workforce Development (DWD) and Department of Revenue (DOR). If an agency that is accepted for a contract by DCS has unpaid unemployment insurance or unpaid taxes to the State, the contract will be held until these issues are resolved. Any issues must be resolved with DWD/DOR. It is extremely important that all agencies are aware of this review to prevent delays in the timely execution of the contract.

1.11 COMPLIANCE CERTIFICATION

Responses to this RFP serve as a representation that the respondent has no current or outstanding criminal, civil, or enforcement actions initiated by the State, and it agrees that it will immediately notify the State of any such actions. The Respondent also certifies that neither it nor its principals are presently in arrears in payment of its taxes, permit fees or other statutory, regulatory or judicially required payments to the State. The Respondent agrees that the State may confirm, at any time, that no such liabilities exist. If such liabilities are discovered, the State may bar the Respondent from contracting with the State, cancel existing contracts, withhold payments to setoff such obligations, and withhold further payments or purchases until the entity is current in its payments on its liability to the State and has submitted proof of such payment to the State. If, in an audit or review by the State, it is discovered that there is a non-compliance issue with either the service standard or the contract, the State may elect to impose a financial penalty.

1.12 AMERICANS WITH DISABILITIES ACT

The Respondent specifically agrees to comply with the provisions of the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq. and 47 U.S.C. 225).

1.13 SUMMARY OF MILESTONES

Key RFP Dates: Activity	Date
Issue of RFP	5/17/2016
Bidders' Conference	
Deadline to Submit Electronic Questions	5/23/2016 9:00 am EST
Answers to Vendor questions posted on DCS website	5/25/2016
Submission of Proposals	6/10/2016 12pm EDT
The following timeline is only an illustration of the RFP process. The dates associated with each step are not to be considered binding. Due to the unpredictable nature of the evaluation period, these dates are commonly subject to change.	
Regional Review	June-July
Notification of Awards	July 2016
Contract Start Date	8/1/2016
Contract End Date	6/30/17

SECTION TWO

Community-Based Services Program Proposal

2.0 PROPOSAL PREPARATION INSTRUCTIONS

2.1 GENERAL

To facilitate the timely evaluation of proposals, a standard format for proposal submission has been developed and is described in this section. The proposal/application will be submitted electronically. (See Attachment B for instructions on electronic submission.)

Each Program Proposal must include

1. Application: The application information needed to complete the application process is located online at this website: <http://www.in.gov/dcs/3159.htm>. The electronic application is located at <https://financials.dcs.in.gov/Public/RFP/RequestAvailable.aspx>. It includes agency information, geographic area to be covered and proposed unit rates.
2. Service Narrative: The Service Narrative template must be used (Attachment D). One Service Narrative should be completed for each standardized service (e.g., Homemaker, Parent Education, etc.). This portion of the proposal allows the applicant to provide specific information regarding the proposed service.
3. Budget: The Budget template (Attachment E) must be used only for the following services:
 - Drug testing and supplies
 - Random drug testing
 - Substance use outpatient treatment (for drug screen costs only)
 - Substance use disorder assessment (for drug screen costs only)
 - Specialized Services

Respondents will be required to print the Program Proposal from the Proposal Portal website and sign the application in blue ink. This application and all of the submitted attachments should be submitted and uploaded as indicated in the table below.

Note: Respondents will submit only one proposal for all of the service standards and selected Region/counties to be served.

The RFP submissions must include the following:

	Submitted Electronically by Date on Regional Request for Proposal
Upload Application	<input type="checkbox"/>
Upload Attachment E(s) – Service Narrative(s)	<input type="checkbox"/>
Upload Budget if applicable in 2.1 item 3	<input type="checkbox"/>
Change proposal status to submitted	<input type="checkbox"/>

Prior to submitting the proposal, it is vital that the proposal be reviewed to ensure that all required information is included.

Proposals cannot be submitted electronically without the required program service narrative(s). All proposals must be submitted in entirety electronically no later than the date listed on the RFP and a signed copy uploaded no later than the date listed on the RFP.

2.2 APPLICATION

The application is prepared online. It includes agency information, geographic area to be covered and proposed services with corresponding unit rates. It also includes the certification that the respondent agrees to the assurances (Attachment G), sample contract (Attachment H), Child Welfare Principles (Attachment F) and service standards (Attachment A). The application should be signed by a person authorized to commit the Respondent to its representations and who can certify that the information offered in the proposal meets all general conditions. This document is to be uploaded.

2.3 SERVICE NARRATIVE

The Service Narrative (Attachment D) must utilize the provided template. The Service Narrative will need to be completed for each proposed service standard and uploaded.

Proposals must identify and meet service components in the Service Standards (See Attachment A for Service Standards). Proposals must identify history of quality service, program name/service standard/referral process, service demographics process, practice model, and program evaluation as reflected in the service standard.

2.4 RATES

DCS has set standardized rates for each billable unit. No rate will be approved above the standard rate. Note: Respondents can only select those billable units indicated in the service standards. Medicaid billable units and rates should not be included in the application.

2.5 BUDGET

A Budget (Attachment E) is required only for the following services:

- Drug testing and supplies
- Random drug testing
- Substance use outpatient treatment (drug screen cost only)
- Substance use disorder assessment (drug screen cost only)
- Specialized Services

SECTION THREE

PROPOSAL EVALUATION

3.1 PROPOSAL EVALUATION PROCEDURE

The State will select a group of personnel to act as a proposal evaluation team. Subgroups of this team, consisting of one or more team members, will be responsible for evaluating proposals with regard to compliance with RFP requirements. All evaluation personnel will use the evaluation criteria stated in Section.

The Department of Child Services designee will, in the exercise of sole discretion, determine which proposals offer the best means of servicing the interests of the State. Recommendation by the Regional Service Councils will be considered when determining which proposals will be accepted for contracts.

The procedure for evaluating the proposals against the evaluation criteria will be as follows:

1. Each proposal will be evaluated for adherence to requirements and Assurances on a pass/fail basis. Proposals that are incomplete or otherwise do not conform to proposal submission requirements may be eliminated from consideration.
2. Each proposal will be evaluated on the basis of the categories included in Section 3.2. A point score has been established for each category.
3. Based on the results of this evaluation, the qualifying proposal determined to be the most advantageous to the State, taking into account all of the evaluation factors, may be selected by the Department of Child Services for further action, such as contract negotiations. If, however, the Department of Child Services decides that no proposal is sufficiently advantageous to the State, the State may take whatever further action is deemed necessary to fulfill its needs. If, for any reason, a proposal is selected and it is not possible to consummate a contract with the Respondent, the Department of Child Services may begin contract preparation with the next qualified Respondent or determine that no such alternate proposal exists. The State may also choose multiple respondents to provide services.

3.2 EVALUATION CRITERIA

Proposals will be evaluated based upon the proven ability of the Respondent to satisfy the requirements of the RFP in a cost-effective manner. Each of the evaluation criteria categories is described below with a brief explanation of the basis for evaluation in that category (Attachment K). The points associated with each category are indicated following the category name (total maximum points = 25). If any one or more of the listed criteria on which the responses to this RFP will be evaluated are found to be inconsistent or incompatible with applicable federal laws, regulations or policies, the specific criterion or criteria will be disregarded and the responses will be evaluated and scored without taking into account such criterion or criteria.



Protecting our children,
families and future

ATTACHMENT K PROPOSAL SCORING TOOL

Proposal ID: _____	Region: _____	Date: __/__/____
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• **Provider:** _____

Service: _____

Instructions:

1. Adherence to Mandatory Requirements is Pass/Fail. The Regional Child Welfare Services Coordinator will supply information of Pass/Fail for this question.
2. Please complete one score sheet for each Service Standard being proposed.
3. Remember to rate each statement listed on the score sheet. A rating should be selected for each numbered item.

The leader will collect the evaluations and the confidentiality forms and return them to the Regional Child Welfare Services Coordinator.

Adherence to Mandatory Requirements (followed instructions and standard format and inclusion of a budget if applicable)	(circle one) PASS FAIL
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Justification for Fail:

1. HISTORY OF QUALITY SERVICES
This section of the narrative should describe your agency’s ability to deliver services to at-risk children and their families. This section should document your agency’s history of collaboration and work with DCS, Probation, schools or other community agencies. Information should be specific to county/agency/region served.

Fail (0 Points)	Does Not Meet Criteria (1-2Points)		Meets Criteria (3- 4 Points)		Exceeds Criteria (5 Points)
0	1	2	3	4	5
Proposal fails to address this section.	Proposal does not clearly state service provision history. They fail to deliver an effective plan for serving at risk children and families. The agency does not clearly define history of working relationships with DCS, Probation, schools, or other community agencies within proposed county or region.		The proposal provides a detailed history of past services rendered. The plan for delivering community based services to at risk families and children is clear and concise and takes into account demographic information for the areas served and provides documentation of experience in serving that demographic.		The proposal provides a concise, detailed outline specific to the services rendered to at risk children and their families. The agency provides documentation of an exemplary long standing partnership with DCS, Probation, Schools, or other community agencies within the specific counties or regions served.

2. PROGRAM NAME/SERVICE STANDARD & INTAKE/REFERRAL PROCESS
The Service Narrative should identify the service standard and description of the intake/ referral process. Description of the intake/ referral process should include from the time an agency receives the referral to the initiation of services for the referral. Identify key positions that ensure the initiation timeframes of referrals will be met as outlined in DCS service standards. (e.g., how is referral email monitored, timeframes, FCM or Probation Officer first contact, family contact, referral initiation)

Fail (0 Points)	Does Not Meet Criteria (1-2Points)		Meets Criteria (3- 4 Points)		Exceeds Criteria (5 Points)
0	1	2	3	4	5
Proposal fails to address this section.	Proposal does not clearly define the service standard and does not have a clear description of the intake/referral process. Fails to identify the plan for initiation of the referral. Fails to identify the staff members that will ensure compliance to the timeframes stated in the service standard.		Identifies the correct service standard and proposes a structured and clear intake process. Includes detailed information regarding the initiation process and how timelines will be adhered to. Key staff members are identified in regards to responsibilities in adhering to the timeframes established in the DCS service standard.		Recognition of the proposed service standard initiation timeframes and a concise/detailed explanation of the agency’s referral and initiation process. Provides detailed information, in regards to the organization of the agency: focusing on the key elements of ensuring the intake/referral process is smooth (even in the absence of the reported key personnel), including a

			back-up plan to ensure timelines are always met.		
3. SERVICE DEMOGRAPHICS					
Describe the capacity of your agency to provide the service within all of the counties for the Region(s) you are proposing. Please indicate any specialized populations are you able to serve or specialized staff expertise. (e.g., clients suffering from substance use disorders, mental health issues, multilingual staff availability, special training or credentials) Describe your agency's ability to serve diverse cultural populations.					
Fail (0 Points)	Does Not Meet Criteria (1-2Points)		Meets Criteria (3- 4 Points)		Exceeds Criteria (5 Points)
0	1	2	3	4	5
Proposal fails to address this section.	Proposal fails to identify a specific/target population that will benefit from the service. Fails to identify not only caseload capacity per worker for the specific service standard but also agency capacity. Fails to describe agency's effort to serve a culturally diverse population.		Agency clearly identifies the target service population. Proposal provides caseload and agency capacity and identifies the agency's ability to serve a culturally diverse population.		Agency provides demographic information for the area to be served and matches that information with their proposed target population. Provides concrete and detailed information regarding their capacity and a detailed plan for increasing capacity if needed in the future, including plans for model sustainability. Agency provides a detailed description of ability to serve the identified cultures in the proposed area.
4. PRACTICE MODEL					
Describe any Evidence-Based and/or Promising Practice Models to be utilized in delivering the proposed service. Describe Respondent's experience and training related to the service delivery model.					
<ul style="list-style-type: none"> o What are specific certifications that you have to provide this service, if applicable. Please attach a copy of your certification or licensing agreement. (e.g., certification as an addictions services provider, certification in a particular Evidence Based Practice) 					
If an Evidence-Based/Promising Practice Model is not utilized for the service(s), you must justify the service delivery method/model(s) to be utilized.					
<ul style="list-style-type: none"> o Include estimated length of service, methods (i.e. in home, office-based, individual, family, group, etc.). The method or model utilized must be consistent with the DCS Service Principles and the Service Standards. 					
Describe the supervision structure. (e.g., ratio of supervisors to direct workers, frequency and method of supervision, supervision tools)					
Fail (0 Points)	Does Not Meet Criteria (1-2Points)		Meets Criteria (3- 4 Points)		Exceeds Criteria (5 Points)
0	1	2	3	4	5
Proposal fails to address this section.	The proposal fails to: describe an evidenced based/promising practice model for the delivery of service; the proposal fails to adequately describe the components of the model/practice; justification for the model/practice choice is not given; the evidenced practice reference does not coincide with the proposed practice; and/or the proposal does not demonstrate a sufficient understanding of the model and required components including training, certification, fidelity, and assurance.		The proposal effectively describes an evidence based/promising practice model that coincides with the proposed service. If an evidenced based/promising practice model is not being utilized, the agency describes a model that is appropriate for the proposed service. The description clearly and concisely describes the components of the model/practice they intend to utilize. The proposal demonstrates a full understanding of the model and required components including training, certification, fidelity, and assurance.		The agency proposes to implement an evidence based/promising practice model, which meets the needs of the targeted population, and outlines the viability for offering immediate service under the proposed evidence based/promising practice model. They provide a clear and concise plan for implementation, sustainability, and integration into daily service provision. The agency clearly articulates how model fidelity will be ensured.
5. PROGRAM EVALUATION					
The Service Narrative should describe the agency's prior years' outcome related to serving the proposed target population. If outcomes are not available, describe the agency's plan to capture clients' outcomes. Description should also include specific quality improvement/ assurance plans that the agency has implemented to ensure quality service delivery. Provide an example of when your agency has used data to make decisions about the program.					
Fail (0 Points)	Does Not Meet Criteria (1-2Points)		Meets Criteria (3- 4 Points)		Exceeds Criteria (5 Points)
0	1	2	3	4	5

Proposal fails to address this section.	Proposal fails to describe any prior years' outcome data related to the target population and/or does not describe the agency's plan to capture quality outcomes. No mention of quality improvement or quality assurance is included.	The agency's prior years' outcomes are discussed and/or the proposal described the agency's plan to capture service outcomes. A detailed quality improvement/quality assurance plan is referenced.	The agency clearly demonstrates collection of outcome data and implementing their quality improvement/quality assurance plan. An effective use of outcome data is provided and includes the use of outside stakeholder input in planning improvements.
STEP 2 TOTAL POINTS			/25
Comments:			
Evaluator Signature:	Print Name:	Date:	
Evaluator Signature:	Print Name:	Date:	
Evaluator Signature:	Print Name:	Date:	

The Department of Child Services designee will, in the exercise of sole discretion, determine which proposal(s) offer the best means of servicing the interests of the State. The exercise of this discretion will be final. DCS reserves the right to contract with multiple respondents for the same service within the same region & local office.

SECTION FOUR

REPORTS

4.0 REPORTS

Providers will be required to prepare, maintain, and provide any statistical reports, program reports, other reports, or other information as requested by DCS relating to the services provided.

4.1 MONTHLY REPORTS

Two templates for monthly reports have been developed. One is specific to Visitation and the other is general to all other services. Note that visitation can be contracted through its own service standard or there are several service standards under which visitation is a component. In all of these instances, the “Visitation Monthly Report” should be used as the reporting tool for visitation regardless of the service standard under which it is being delivered.

NOTE: The Visitation Monthly report has two parts. The first part is the actual monthly report. The second page is a report for each visit. The report for each visit should be returned to the FCM/Probation Officer within 3 days. These should be summarized monthly.

A generic monthly report has been developed for all other service standards. It is titled “Monthly Progress Report”.

These monthly reports are due by the 10th of the month following service.

See Attachment J for templates of: Monthly Progress Report and Visitation Progress Report

SECTION FIVE

See <http://www.in.gov/dcs/3159.htm> for attachments

ATTACHMENTS

A	Service Standards	
B	Unit Rates	
C	Application	Instruction on how to complete the electronic Application
D	Service Narrative	One per service standard being proposed
E	Budget	Only if applicable
F	Principals of Child Welfare Services	For your information. A signed Application certifies agreement to adhere to the Principals of Child Welfare Services.
G	Assurances	For your information. A signed Application certifies the Assurances.
H	Sample Contract	Sample only
I	Exhibit 1	Certification of Completion of Required Criminal and Background Checks
J	Reporting Forms	Expectations for reporting once a provider has a contract to provide services.
K	Proposal Scoring Tool	Tool that DCS staff will use to score the proposals
L	Federal Selected Disallowed Expenses	For your information. Expenses that are not allowed.
M	Required question form	RFP questions must be submitted with this form to the DCSchildwelfareplan@dcs.in.gov
N	Clinical Interview and Assessment Document	Required report document for all clinical interview and assessments