

CHAPTER 254

EXTERNAL GRIEVANCE PROCEDURE CONCERNING HANDICAPPED ACCESSIBILITY

254-1. Policy

It is the policy of Monroe County not to discriminate on the basis of handicapped status in providing programs and services to the public.

254-2. Complaints

All complaints about Monroe County's compliance in its programs and services with handicapped accessibility requirements should be addressed to the Monroe County Attorney, Courthouse, Room 220, Bloomington, Indiana 47404. The Monroe County Attorney shall meet with the complainant and attempt to resolve the complaint.

254-3. Appeal

Should the Monroe County Attorney be unable to satisfactorily resolve the grievance, the complainant may present the grievance in writing to the Board of Commissioners for their consideration and decision. The Board of Commissioners will conduct a hearing and render its decision at the next regular meeting of the Board of Commissioners.

[end of chapter]