

Victims of Crime Act Victim Assistance Performance Measures Overview Grantee Webinar Fall 2019 – Responses to Participant Questions

The Office for Victims of Crime (OVC) Performance Management Team hosted a training session on October 22, 2019 on Victim Assistance performance measures and entering data in the OVC Performance Measurement Tool (PMT). Below are questions submitted by participants during the webinar with responses from the Performance Management Team.

1. *Is there additional detail on how to define the subcategories in Question 8, Direct Services?*

Additional details on how to define the subcategories in question 8 are forthcoming in the Performance Measure (PM) Dictionary and Terminology Resource. Subgrantees that have questions about how a particular activity should be reported should contact their grantee for guidance. Grantees that have questions should contact the OVC PMT Helpdesk toll-free at 844-884-2503 or email ovcpmt@ojp.usdoj.gov for clarification about specific activities.

2. *When will the webinar recording and slides be available for reference?*

The webinar slides have been disseminated with the webinar follow-up email sent October 30, 2019. The webinar recording will be posted on OVC'S PMT User Training Webinar Series (www.ovc.gov/grants/performance-measurement-tool-webinar-series.html) as soon as possible upon completion of the closed captioning process.

3. *Could OVC add a validation in the PMT system for Question 8 so that the total number of individuals served across all categories is equal to or greater than the total number of individuals served in the quarter?*

OVC will consider this request when planning future enhancements to the PMT system.

4. *Could OVC provide additional guidance on subgrantee monitoring and data verification requirements?*

OVC provides guidance on monitoring subgrantee-reported data in the Victim Assistance PMT User Guide section Reviewing and Completing Data Entry. Grantees that have more specific questions about how to monitor subgrantee data should contact the OVC PMT Helpdesk at 844-884-2503 or email ovcpmt@ojp.usdoj.gov.

5. *Does OVC plan to add additional performance measures to capture training and other types of activities?*

No, OVC does not plan to add additional quarterly performance measures at this time. Data on training, outreach, and other types of activities are reported by grantees annually through the narrative questions.

