

Commission on  
Improving *the* Status  
*of* Children in Indiana

# Commission on Improving the Status of Children

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FEBRUARY 20, 2019

# Agenda

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1. Welcome and Introductions
2. Consent Agenda

# Agenda

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## 3. Strategic Priority: Educational Outcomes

- Dr. Jennifer McCormick

# Agenda

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## 3. Strategic Priority: Educational Outcomes

- Melaina Gant and Christy Berger: Task Force Update

# Agenda

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## 4. Strategic Priority: Mental Health & Substance Abuse

- Dr. Jerry Seward, FSSA



# The NeuroDiagnostic Institute (NDI)

February 2019

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Elevation from NE on 16<sup>th</sup>



# Northwest Elevation, dawn





January 2019



# NDI at a Glance



- 159 beds: 65 dedicated to children and adolescents; 94 to the adult population
- Intermediate Length of stay between 4 and 6 months.
- Over 1000 admission/year
- Three units operated by others in public/private partnership
- Shared Services
  - Food service
  - Security/grounds keeping
  - Parking
  - Professional services

# Primary Health Integration



- Co-location with Community East Hospital
- Shared clinical services
  - Imaging
  - Consultation
  - Food Service
  - Jane Pauley FQHC services next door
  - Shared training site for CHE residents and students
  - Institutional Review Board

# Timeline

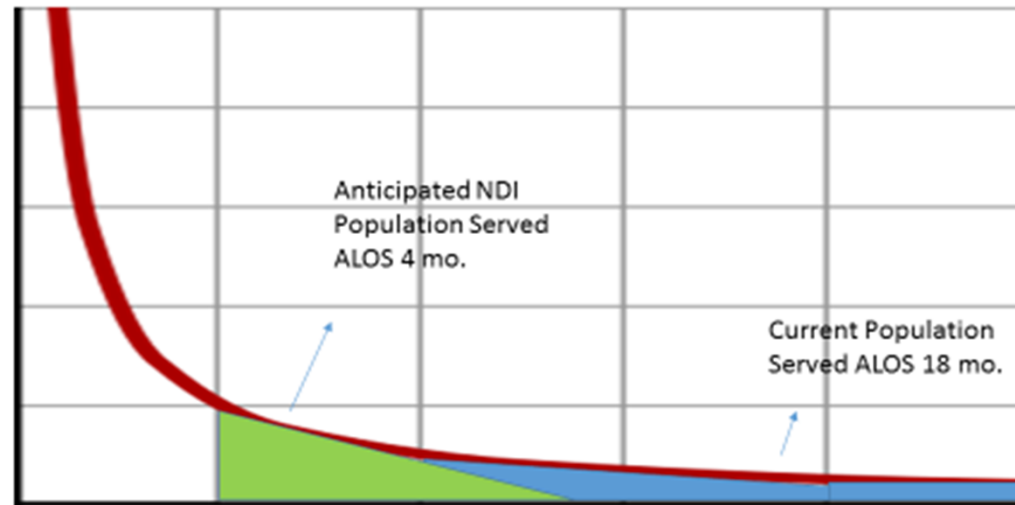


- Building construction complete starting 2/28/2019
- Commissioning and equipping NDI Jan-Feb 2019
- Cerner Millennium go-live 2/4/2019
- Staff building training starting March 2019
- Carter to NDI patient transition March 20, 2019
- NDI starts accepting admissions around 4/1/2019

# Why I think we can decrease ALOS for NDI



Visual representation of new ISPHN population





# NDI Floor Map

- 7 West: **10 bed Adol. Autism** 7 East: Adult PICU
- 6 West: Treatment Mall 6 East: General Adult
- 5 West: **Adult SUD (CHE)** 5 East: **(CHE) Acute**
- 4 West: **Adol. SUD** 4 East: General Adult
- 3 Northwest: Adol. F. 3 SW: Child 3 East Adol. M
- 2 Northwest: Neuro-Cognitive 2 East: Psych/Med
- 1 West: Admiss/Clinic/Admin 1 East: Pharmacy/Conf.
- B West: Mech/Storage B East: MedRec/Train/Storage
- **Bold indicates new programming**

# Fourth Floor West Dayroom



# Planned Modalities

- ECT and rTMS
- Diagnostic EEG and electrical brain mapping
- Sleep Lab
- Infusion room
- Imaging in collaboration with CHE
- Virtual Reality Room
- Physical Therapy
- Tele-psychiatry





# Staffing



- Two RFP's were successfully completed that increased our recruiting bandwidth for psychiatrists, nurses and BHRA's.
- An RFP will be released that will identify the Autism specialty provider for services on 7W.
- All but a handful of employees at Carter will transition to NDI and additional staff have been contracted via Maxim.

# Technologies



- Card Access role based security
- Vocera staff communication devices
- 368 monitoring cameras, some with audio recording capability
- Wireless Network throughout with video conferencing on all units
- Nihon Kohden patient monitoring system in ATC and units
- Nihon Kohden EEG and Sleep Lab technology
- Cerner Millennium EHR
- Virtual Reality equipment

# Education and Training Collaborations



- Community Hospitals psychiatric residency and medical student programs
  - IU psychiatric residency program (future)
  - Marian University osteopathic medical school students and nursing students
  - IU nursing, social work, psychology programs
  - University of Indianapolis Psychology Internship
  - Ivy Tech nursing program
  - Indiana Wesleyan, Psychiatric Nurse Practitioner prog.
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# School



- We provide educational opportunities for all student-patients
- Done in collaboration with IPS
- We will have multiple class rooms, a computer lab, multi-function rooms, and indoor exercise areas.
- Outdoor playground

# Front Facade



# Rear Facade





# Playground



# Computer Lab





# Video Ed. and Reward Room



# Basketball Court



# PLAYGROUND



# NEOS



# Return to Historical Mission



- Treatment
- Training
- Research

# Agenda

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## 4. Strategic Priority: Mental Health & Substance Abuse

- Dr. Leslie Hulvershorn and Sirrilla Blackmon: Task Force Update

# Agenda

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## 5. Strategic Priority: Juvenile Justice & Cross System Youth

- Amy Karozos, Indiana Public Defender Council

# Agenda

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## 5. Strategic Priority: Juvenile Justice & Cross System Youth

- Don Travis: Task Force Update



# Agenda

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## 6. Strategic Priority: Child Safety & Services

- Cynthia Smith, DCS and Julie Whitman, CISC Executive Director



DCS Prevention presentation to the  
Commission on the Status of Children

February 20, 2019

# Statewide Framework for Prevention

- Create basic structure for prevention activities
- Build on existing resources and other department's resources and needs assessments



*Indiana children will live in safe, healthy and supportive families and communities*

# DCS Prevention programs

- Healthy Families
- Community Partners for Child Safety
- Youth Service Bureaus
- Project Safe Place
- Prevent Child Abuse Indiana through Villages (funding from the Kids First Trust Fund)



*Indiana children will live in safe, healthy and supportive families and communities*

# Healthy Families Indiana

- Voluntary, evidence-based home visitation program designed to promote healthy families and children for up to 5 years old
- Model is focused on prenatal/newborns
- 45 sites around the state in all 92 counties serving 10,000 families in SFY 2018
- To promote positive parenting
- To promote/encourage positive child development
- To prevent child abuse and neglect
- Funded by TANF and State funds
- Additional Maternal Infant Early Childhood Home Visiting (MIECHV) grant



*Indiana children will live in safe, healthy and supportive families and communities*

# Community Partners for Child Safety

- Home based case management services to connect families to resources to strengthen the family and prevent child abuse and neglect
- Families will demonstrate improvement in family functioning
- 7 agencies contracted and served 10,000 families in SFY 2018
- Additional funding through Regional Service Councils to administer prevention funds for other community based programs
- Connected to child intervention assessment and child intervention case closes
- Funded by State, Community Based Child Abuse Prevention (CBCAP federal), Kids First Trust Fund



*Indiana children will live in safe, healthy and supportive families and communities*

## Philosophically linked to prevention

- Collaborative Care
- Older Youth Services
- Some Comprehensive Home Based Services
- Children's Mental Health Initiative



# Statewide Framework for Child Maltreatment Prevention

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## **Goal:**

Increase the effectiveness, alignment, and coordination of existing child maltreatment prevention efforts and identify new opportunities to support the resilience and wellbeing of vulnerable children and families to decrease the incidence of child maltreatment in Indiana.



# Statewide Framework for Child Maltreatment Prevention

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## **Project deliverables:**

1. Statewide framework that includes agreed-upon values, outcomes, indicators, and strategies aligned with the state's priorities for child safety and wellbeing.
2. Toolkit that local communities can use to innovate and customize their efforts to prevent child maltreatment and build resiliency of families in alignment with the overall framework.

# Statewide Framework for Child Maltreatment Prevention

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## **Step 1:**

Convene state partners to:

- Identify shared values
- Identify priority outcomes
- Identify available data sources and indicators to measure the outcomes
- Identify available programs and resources that play a role in achieving the outcomes
- Identify a small group of pilot counties or regions

# Statewide Framework for Child Maltreatment Prevention

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## **Step 2:**

Convene local stakeholders in pilot counties to:

- Provide feedback on statewide values, outcomes, indicators, and interventions
- Identify access points for parent data collection

# Statewide Framework for Child Maltreatment Prevention

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## **Step 3:**

Gather data from parents and caregivers on family and community needs and supports

- Surveys
- Focus groups

# Statewide Framework for Child Maltreatment Prevention

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## **Step 4:**

Reconvene state partners with pilot county stakeholders to:

- Review parent data
- Review and finalize framework of values, outcomes, indicators, and strategies
- Identify gaps and potential policy recommendations

# Statewide Framework for Child Maltreatment Prevention

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## **Step 5:**

- Finalize framework and toolkit

## **Step 6:**

- Disseminate framework and toolkit

# Statewide Framework for Child Maltreatment Prevention

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## **Project Cost and Timeframe**

- Best current estimate is a cost of \$50,000-75,000
- Potential sources of grant funding are being explored
- Timeframe approximately 18 months

# Agenda

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## 6. Strategic Priority: Child Safety & Services

- Julie Johns-Cole, Indiana 211



# Indiana 211

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Julie Johns-Cole, State Director – [julie.johns-cole@in211.org](mailto:julie.johns-cole@in211.org)

The mission of the Indiana 211 Partnership is to connect Hoosiers with needs to human services through 2-1-1.

2-1-1 is a free and confidential service helping Hoosiers find local resources they need.



# What is 2-1-1?

- 2-1-1 is a free and confidential information and referral service that helps Hoosiers across Indiana find the local resources they need.
- Resources for housing, food, utility assistance, job support, disaster assistance and more.
- Managed by the Indiana 211 Partnership, Inc.
- Service provided by highly-trained Community Navigators



## 2-1-1 in Indiana

- 100% coverage in Indiana
- Available by dialing 2-1-1 or 1-866-211-9966
- Text your ZIP Code to 898-211
  - (available Mon-Fri 8am-5pm)
- Online at [www.IN211.org](http://www.IN211.org)
- Available 24/7/365



Thousands of Hoosiers call or visit 2-1-1 every day seeking resources and assistance.

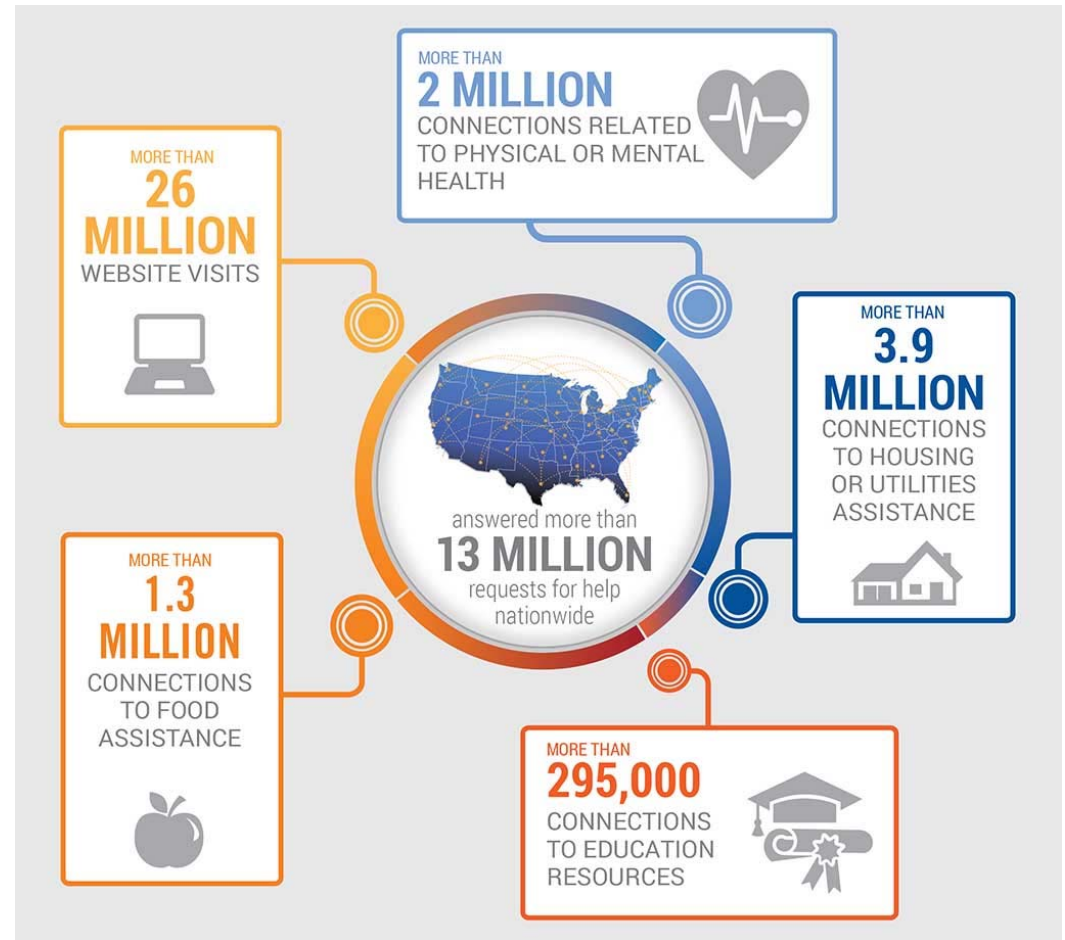


# FY17/18 By the Numbers

- **FY17/18 Statistics for Indiana:**

- We answered **348,700** calls
- Made over **727,000** referrals
- Recorded **364,975** website visits
- Top three needs documented:
  - Utility assistance
  - Housing
  - **Individual, Family & Community Support** (Services that replace, protect or supplement the care and support that is generally available through the family. Assists with the settlement of new residents and advocate for changes that will have a beneficial effect on the community and its residents.)

# 2-1-1 Impact Nationally



# Specialized Services

IN211 can provide a variety of specialized services including:



- **Outreach** (i.e. SNAP Outreach)
- **Contact Center Solutions** (i.e. Pre-screening, hotline management, client intake, and scheduling appointments)
- **Special initiatives** - IN211 participates in Flu on Call<sup>®</sup>, an effort led by the U.S. Centers for Disease Control and Prevention in collaboration with United Way Worldwide and other partners, to establish a national network of telephone help lines staffed by highly trained information and referral specialists and medical professionals designed to be used during a severe influenza pandemic.

# Current Projects

- OpenBeds/2-1-1 – A partnership between FSSA, OpenBeds® a software platform that manages health services, and 2-1-1's database of service providers to give Hoosiers access to addiction treatment options in real time—as well as ongoing services for Hoosiers during and after treatment to help them return to productive and fulfilling lives.



In partnership with FSSA and Lyft, IN211 recently launched an initiative to provide cost free rides to and from substance use treatment and certified recovery support programs. This program is currently offered statewide and rides can be scheduled by dialing 2-1-1.



# Current Projects, continued

## Adult Protective Services

In January 2018 IN211 began answering the Adult Protective Services (“APS”) hotline for the Division of Aging. In addition, IN211 is working to consolidate, update, and manage aging-related resources within Indiana to support the INConnect Alliance and the state’s Area Agencies on Aging.



## MOMS Helpline & Help Me Grow Program

IN 211 partnered with the Indiana State Department of Health to provide support for the MOMS Helpline and Help Me Grow Program. This project includes migrating maternal health-related resources for the MOMS Helpline to a more user-friendly system in order to enhance the network of prenatal and child health care services to help reduce Indiana’s infant mortality rate.



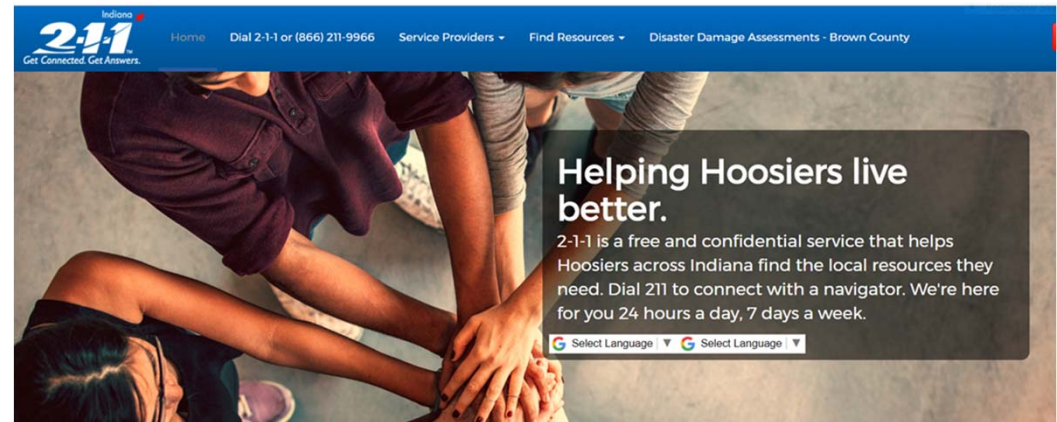
*The key to a healthy baby and a happy mom*





# Indiana 211 Resource Database

- **Overview** – The IN211 database includes details for over 8,000 health, human and social service agencies. These resources are updated at least annually. Resources can be found at [www.IN211.org](http://www.IN211.org)



- **Adding New Resources** - IN211 is always welcoming the addition of health and human services to the database. If your organization would like to be added, please contact the IN211 Resource Department to request inclusion: Email: [database@in211.org](mailto:database@in211.org)

# IN211 Resource Database – Case Manager Portal

- IN211 is preparing to release a resource search specifically for case managers. This form will require entry of the case managers name, organization and contact information in order to access.
- Once entered the user will be redirected to the case manager search form which will take them step by step through how to identify resources for their client. The case manager will be able to download the results of their search to hand to their client or keep a copy for their records.

The screenshot displays the 'Resource Search' interface for case managers. At the top right, there are navigation buttons: 'Designate', 'Summary Template', 'Back to Edit Mode', and 'Export'. Below these is a 'Resource Search Tab' and a 'Search Results' tab. The main content area is titled 'Search Options' and contains a blue header with the text: 'Are you a case manager helping a client to find resources? Try our search designed just for you. At Indiana 211 we know the resources are essential to helping Hoosiers in need. Let us help you find what you are looking for.'

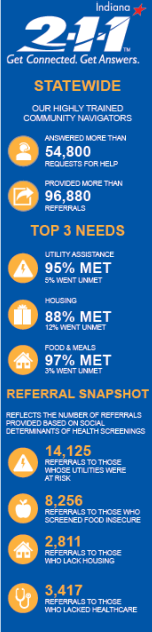
The interface is divided into several sections:

- Search Guide:** A vertical list of four steps: Step 1 (Enter location), Step 2 (Look for specific type of service), Step 3 (Add client's zip code), and Step 4 (Click search).
- Location:** A section with three input fields: 'Street/Physical Address' (with a 'Physical' label), 'City', and 'County'. Each has a 'Contains' dropdown menu. Below these are 'Zip' and 'Sort by' dropdown menus.
- Service Category:** A section with an 'Includes' dropdown menu and a note: 'Add your County, City, or ZIP code of residence to confirm that your area is served by listed services'.
- Associated Sites:** A section with an 'Includes' dropdown menu and a 'Select all that apply' button.

At the bottom, there is a note: 'Required for System Functionality -SA Only'.

# Data and Reporting

- Social and economic factors are strong drivers of how long and how well we live.
- In July 2018, IN211 introduced Social Determinants of Health (SDOH) screening as we transitioned our centers to a new software system.
- The SDOH screening tool is adapted from the Protocol for Responding to and Assessing Patients' Assets, Risks and Experiences (PRAPARE) assessment tool developed by the National Association of Community Health Centers.



October 1 to December 31, 2018

## Community Report

Every day thousands of Hoosiers contact Indiana 211 (IN211) for information and referrals to a variety of human, health and social service organizations. This report provides highlights from the second quarter of Fiscal Year 2018/19.

### INTRODUCING SOCIAL DETERMINANTS OF HEALTH

Social and economic factors are strong drivers of how long and how well we live. In July 2018, IN211 introduced Social Determinants of Health (SDOH) screening as we transitioned our centers to a new software system. The SDOH screening tool is adapted from the Protocol for Responding to and Assessing Patients' Assets, Risks and Experiences (PRAPARE) assessment tool developed by the National Association of Community Health Centers.

### SPOTLIGHT ON TRANSPORTATION

Transportation is an economic and social factor that shapes people's daily lives. Transportation barriers can affect a person's ability to access health care services, attend work appointments or obtain things for daily living. Table 1 illustrates the 1,287 responses of individuals who identified a lack of transportation during the second quarter of FY18/19.

Table 1: Responses by gender to "In the past 12 months, has a lack of transportation kept you from medical appointments, meetings, work or from getting things you need for daily living?"

Response	Female	Male	Trans-gender	Refused/Don't Ask	Total
Yes, it has kept me from medical appointments or getting medication.	344	145	1	10	500
Yes, it has kept me from non-medical meetings, appointments, work or getting things that I need.	486	173	11	108	767
No	1713	466	2	45	2,226

IN211 provide 313 transportation related referrals during Q2-FY18/19.

### SPOTLIGHT ON HEALTH COVERAGE

Uninsured individuals often receive less medical care and have worse health outcomes. As part of our ongoing effort to improve Hoosier's lives we are asking a series of health-coverage-related questions. Table 2 illustrates that 5,708 (70% of individuals screened responded as having health coverage, while 1,132 (15%) responded as lacking health coverage.

Table 2: Displays responses by gender to "Do you currently have health insurance?"

Response	Female	Male	Trans-gender	Refused/Don't Ask	Total
Yes	4295	1264	0	147	5706
No	746	336	1	45	1132
Refused	484	134	2	21	651

Numbers reported above reflect client records entered in our new software platform during Q2-FY18/19.



# How 2-1-1 Can Assist Agencies

- Resource database management
- Call center support
- Data
- Presentations
- Marketing materials




Indiana 211 is a free and confidential service that helps Hoosiers find the local resources they need.

**RECEIVE HELP OR INFORMATION ON:**

Food Counseling  
Shelter Utility Assistance  
Education Child care  
Disaster Assistance More

**CONTACT US:**


 Dial 2-1-1  
 Text your ZIP code to 898211



**INDIANA 211  
CARES ABOUT  
YOUR HEALTH  
AND NUTRITION**

Indiana 211 connects Hoosiers with various resources throughout the state, including SNAP benefits.

Let 211 connect you.  
Call 2-1-1  
Visit [in211.communityos.org](http://in211.communityos.org)



# Questions?

IN211 Contact Information:

Julie Johns-Cole, State Director

[julie.johns-cole@in211.org](mailto:julie.johns-cole@in211.org)

[www.IN211.org](http://www.IN211.org)



# Agenda

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## 7. Committee Updates

- Tamara Weaver and Tyler Brown, Data Sharing and Mapping Committee

# Agenda

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## 7. Committee Updates

- Kathryn Dolan: Communications Committee

# Agenda

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## 7. Committee Updates

- Julie Whitman, Equity, Inclusion and Cultural Competence Work Group



# Agenda

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8. Commission Member Legislative Update

# Agenda

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## 9. Executive Director Update

- Julie Whitman

# Agenda

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10. Future Meeting Topics or other Items from Commission Members

11. Next Meeting: May 8, 2019, Indiana State Library, Author's Room



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## Contact Information

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