



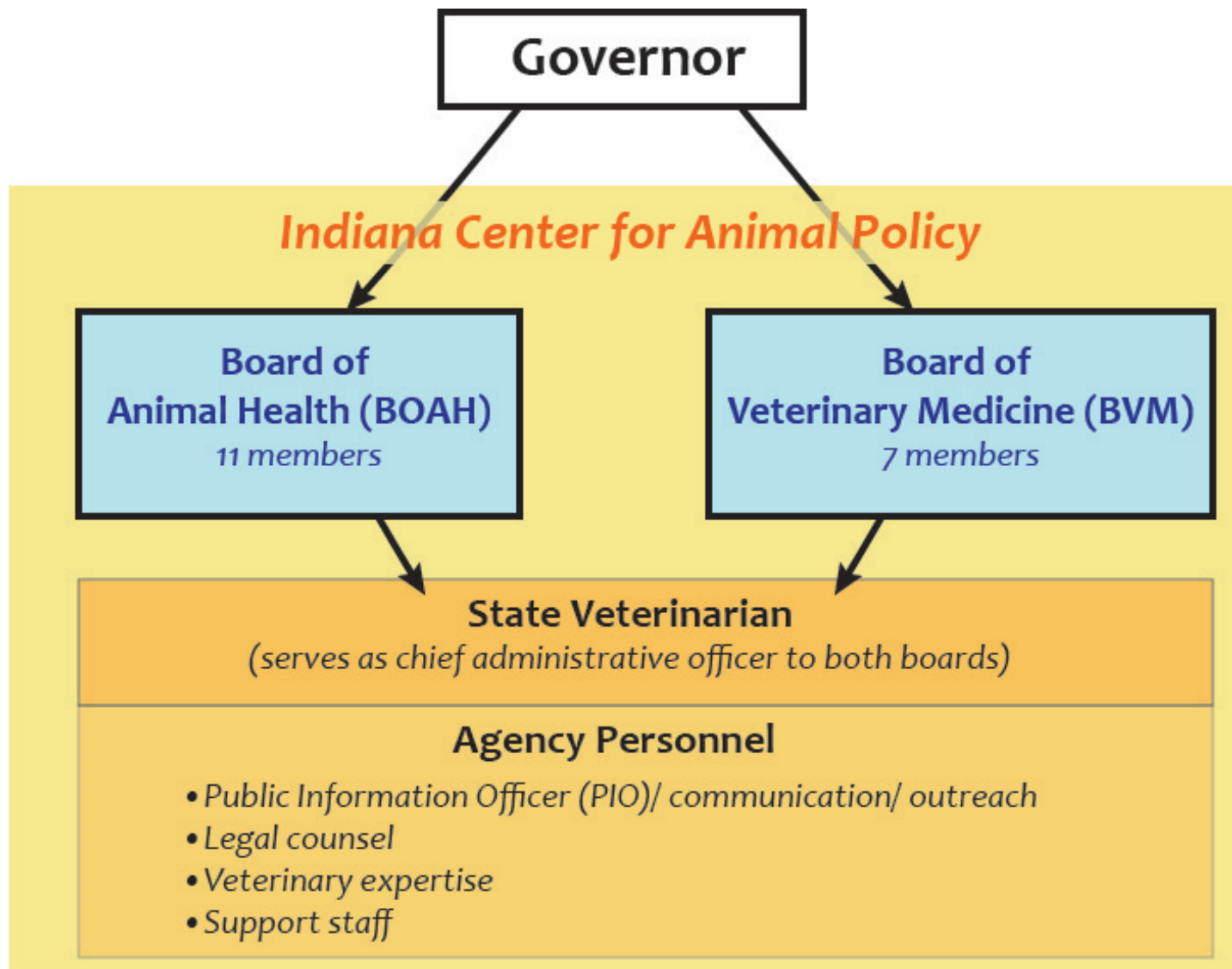
Stakeholder Listening Session

11 May 2023



Board Members

- Jerry Rodenbarger, DVM; Board Chair
- Paul Clemente, DVM; Vice Chair
- John Schnarr, DVM
- Steven Sunbury, DVM
- Ashli Selke, RVT
- Natalie Goodwin; Consumer Member
- Vacancy



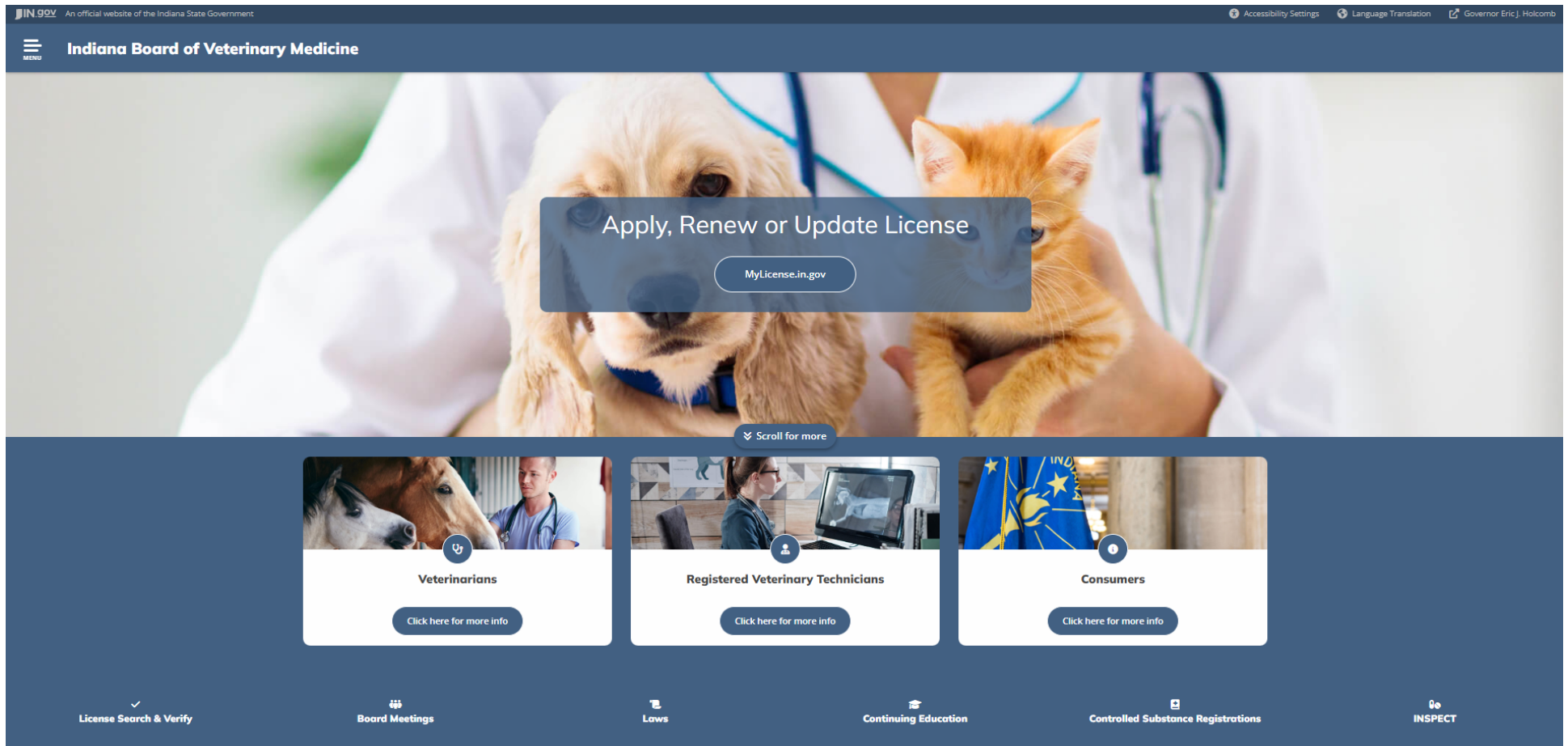
Continuity

- MyLicense.IN.gov interface
 - Remains the same
- Consumer complaints
 - Remains with the Indiana Office of Attorney General
- Controlled Substance Registrations
 - Remains with PLA

What's New, Beginning July 1

- Address: US Mail & Meetings
 - 1202 E. 38th Street; Discovery Hall, Ste. 100; Indianapolis 46205
 - Indiana State Fairgrounds campus
- Phone Number
 - 317-544-2409
- Email
 - VetBoard@VetBoard.in.gov
- Website
 - Coming soon!

New VetBoard Website **Preview**



New VetBoard Website **Preview**


- *Essential Functions & Resources*

The screenshot displays the new VetBoard website interface. At the top, the heading "DVM Licensing" is centered. Below it, four white boxes with blue icons represent different functions: "License Status" (document icon), "Application Instructions" (document with checkmark icon), "Continuing Education" (document with checkmark icon), and "Testing" (pencil icon). Each box contains a list of links or information. At the bottom, a white box titled "Network / System Status" shows a green "Online" status with a circular progress indicator and a message about PLA Online Services.

DVM Licensing


- License Status**
 - [Track Your Application](#)
 - [Free Search & Verify](#)
 - [Search, Verify & Print](#)
 - [Fee Schedule](#)
 - Digital Certification for another state
- Application Instructions**
 - Licensure by Exam
 - Licensure by Reciprocity
 - [Provisional Licensure](#)
 - [Inactive Status](#)
 - [Controlled Substance Registration](#)
 - [Graduates of International Programs](#)
 - Printable (Mail-in) Forms
- Continuing Education**
 - [CE Requirements](#)
 - [Approved CE Sponsors](#)
 - Application for Approval
 - [Uploading Documentation](#)
- Testing**
 - National Board of Veterinary Medical Examiners
 - P.O. Box 1356
 - Bismarck, ND 58502
 - Telephone: (701) 224-0332
 - FAX: (701) 224-0435
 - Email: mail@nbvme.org
 - Website: <https://www.icva.net/>
 - [International Council for Veterinary Assessment](#)

Network / System Status

 Online

PLA Online Services is currently not aware of any issues. In order to begin, please select **Get Started >>** in the section above.

New VetBoard Website **Preview**

 **Indiana Board of Veterinary Medicine**

Laws

🏠 Indiana Board of Veterinary Medicine > Laws

Indiana Laws

The Indiana Board of Veterinary Medicine is prohibited from providing legal advice on issues in the statute and administrative rules. For legal advice please consult an attorney.

The most current version of the Indiana statutes and administrative rules may be accessed using the Legislative Service links below:

Indiana Veterinary Practice Act

Veterinarians- Indiana Code § 25-38.1	+
Professional Competence- Title 888, Article 1.1	+

General Provisions

Applicability of Certain Provisions in IC 25-1- Indiana Code § 25-0.5	+
General Provisions- Indiana Code § 25-1	+
Professional Corporations- Indiana Code § 23-1.5	+
Attorney General- Indiana Code § 4-6	+

What's New

Laura Turner, JD
Board Director





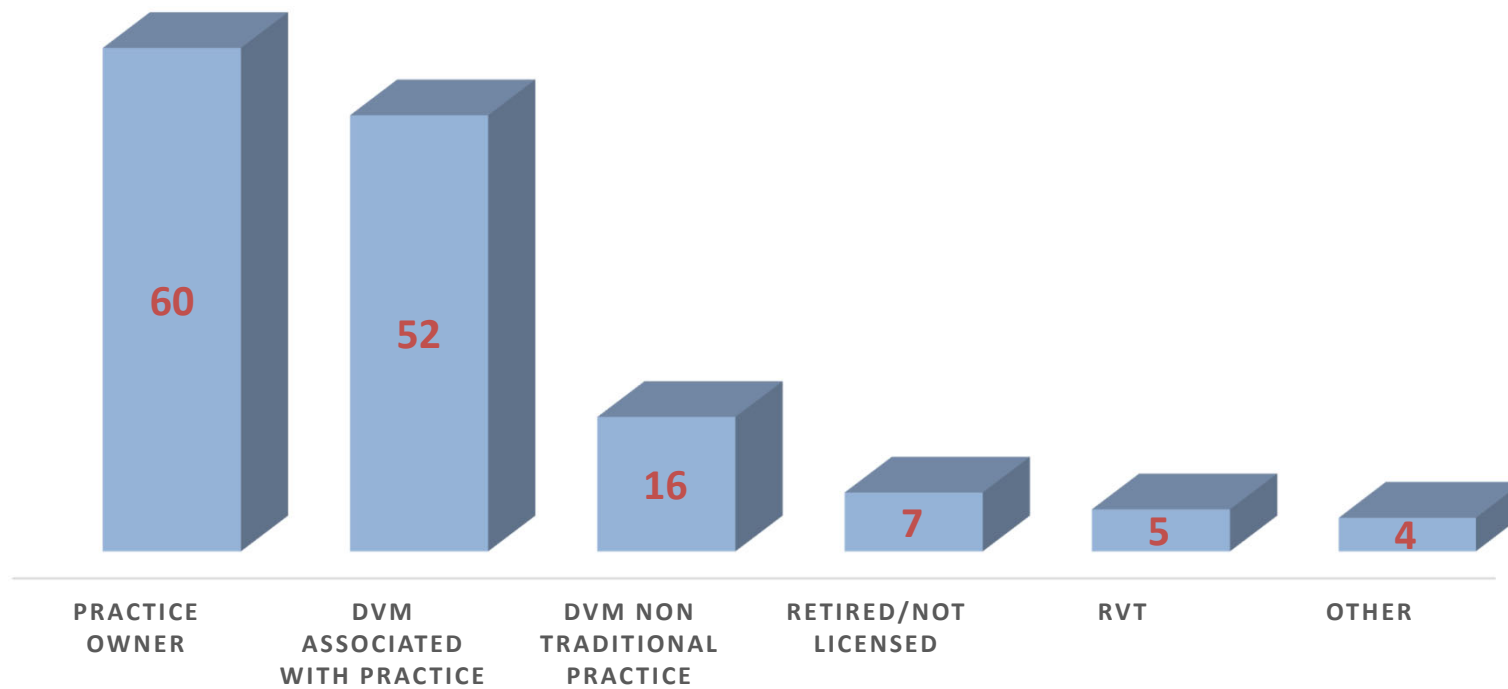
Stakeholder Survey Results

March 2023

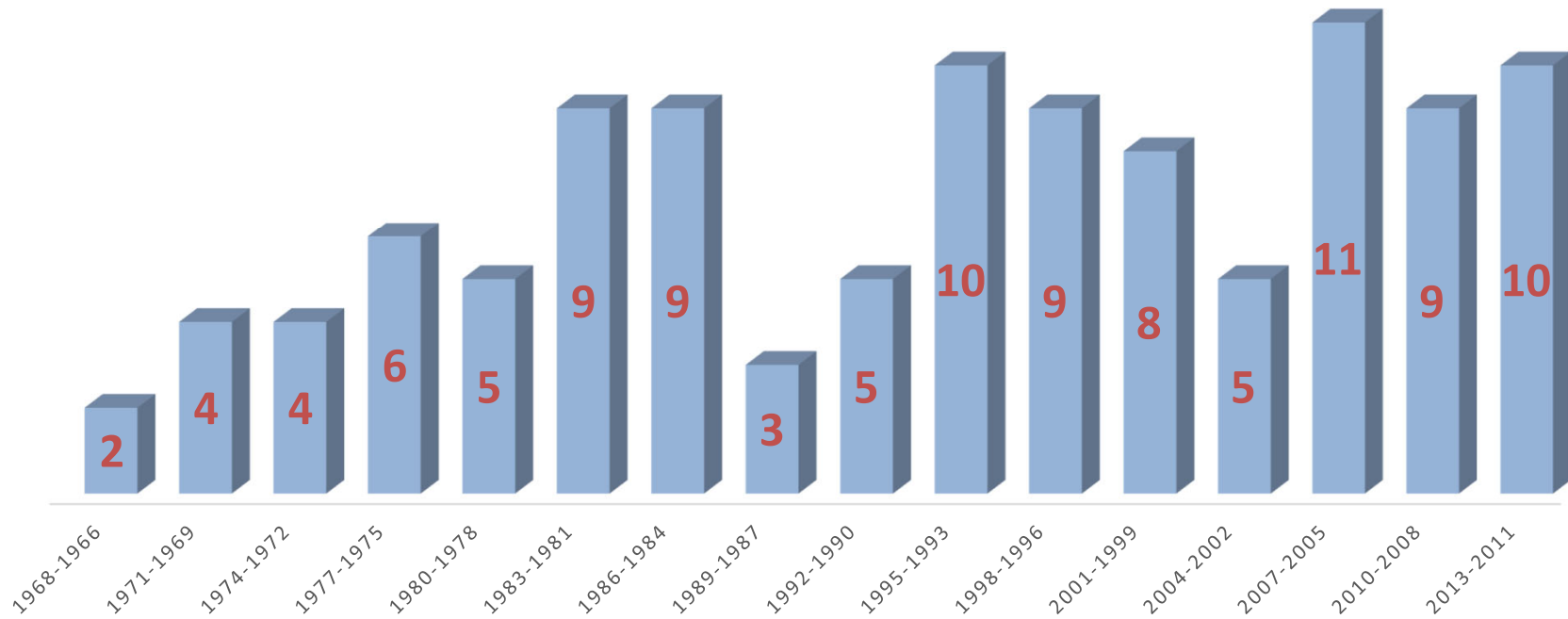
Stakeholder Survey

- Nine-question survey for feedback and input
- Total of 147 responses
 - Paper surveys at Crossroads Veterinary Conference booth
 - Online option

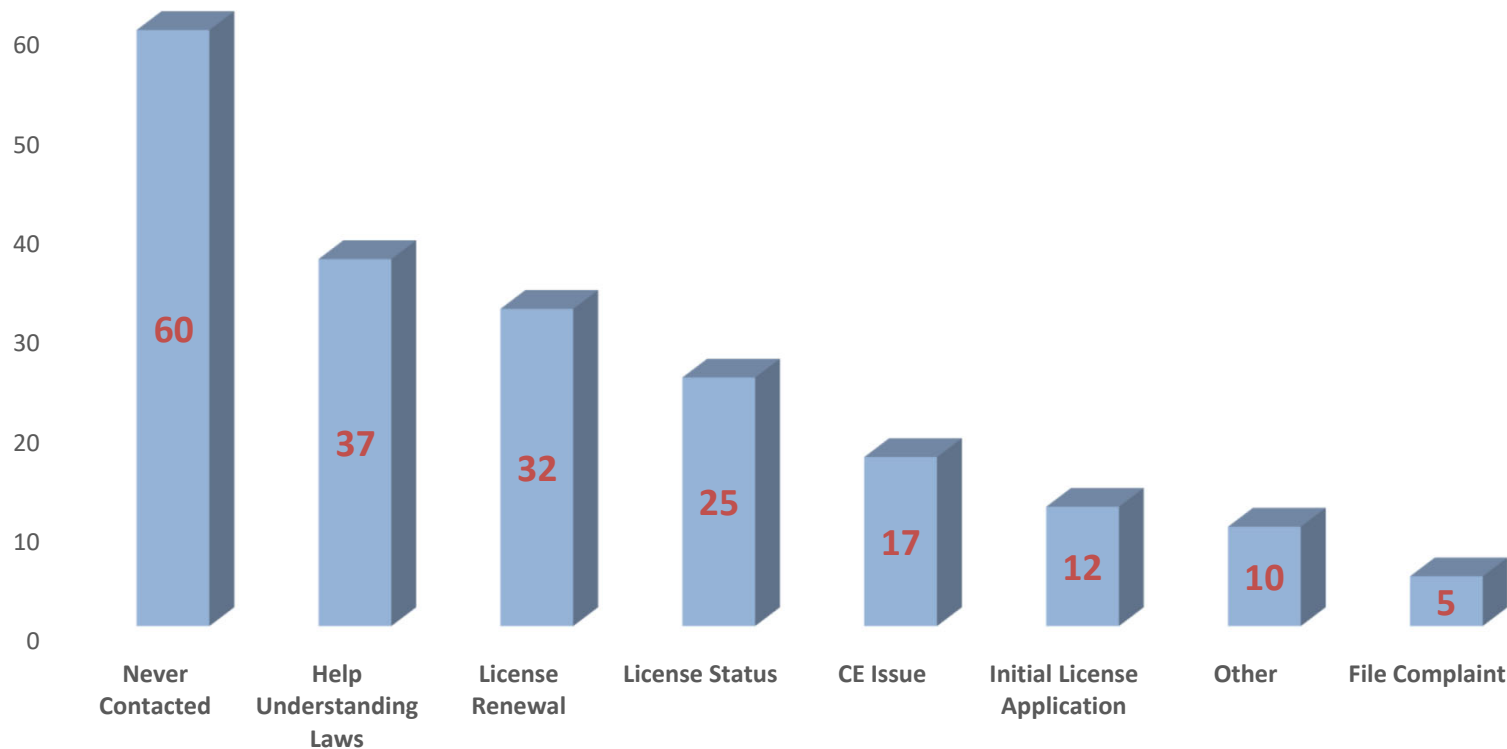
What is Your Professional Role?



Year Graduated from Veterinary College?



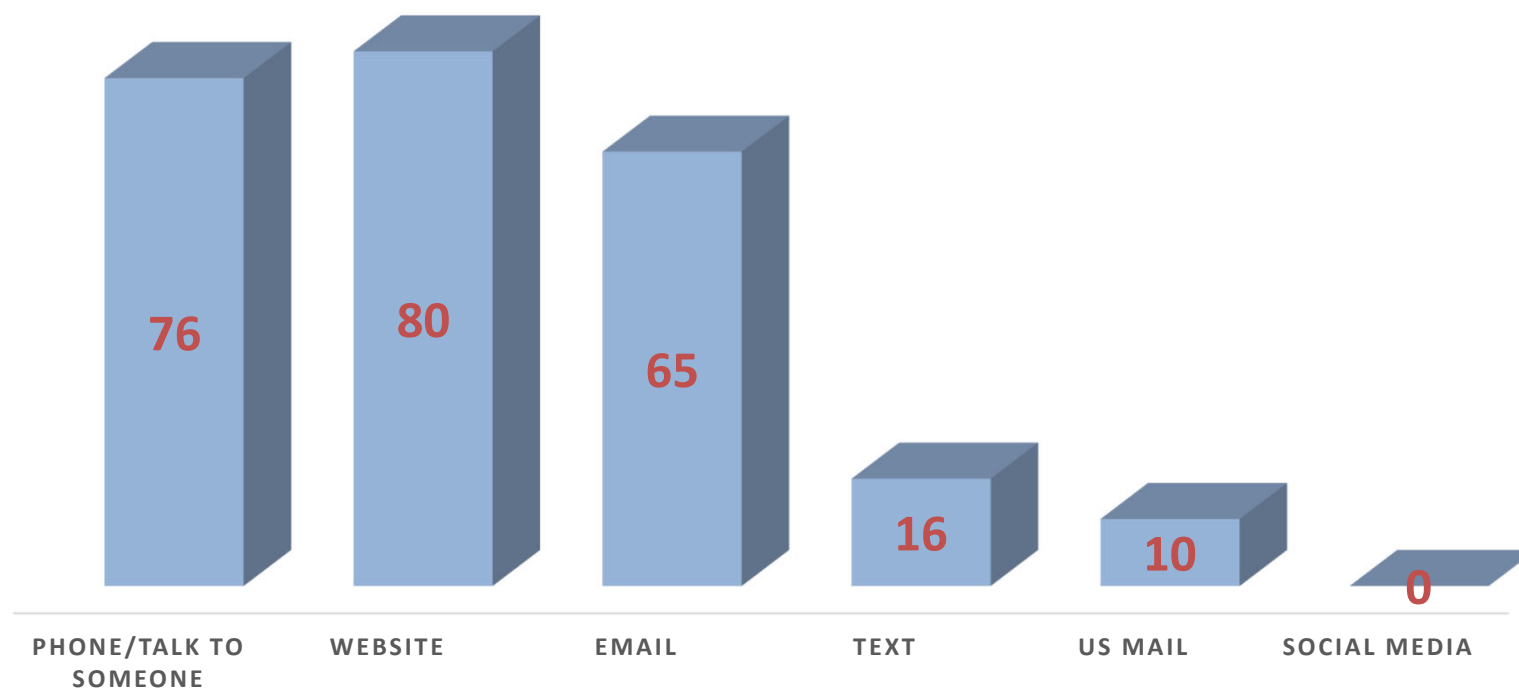
What Is Your Primary Reason for Contacting the VetBoard?



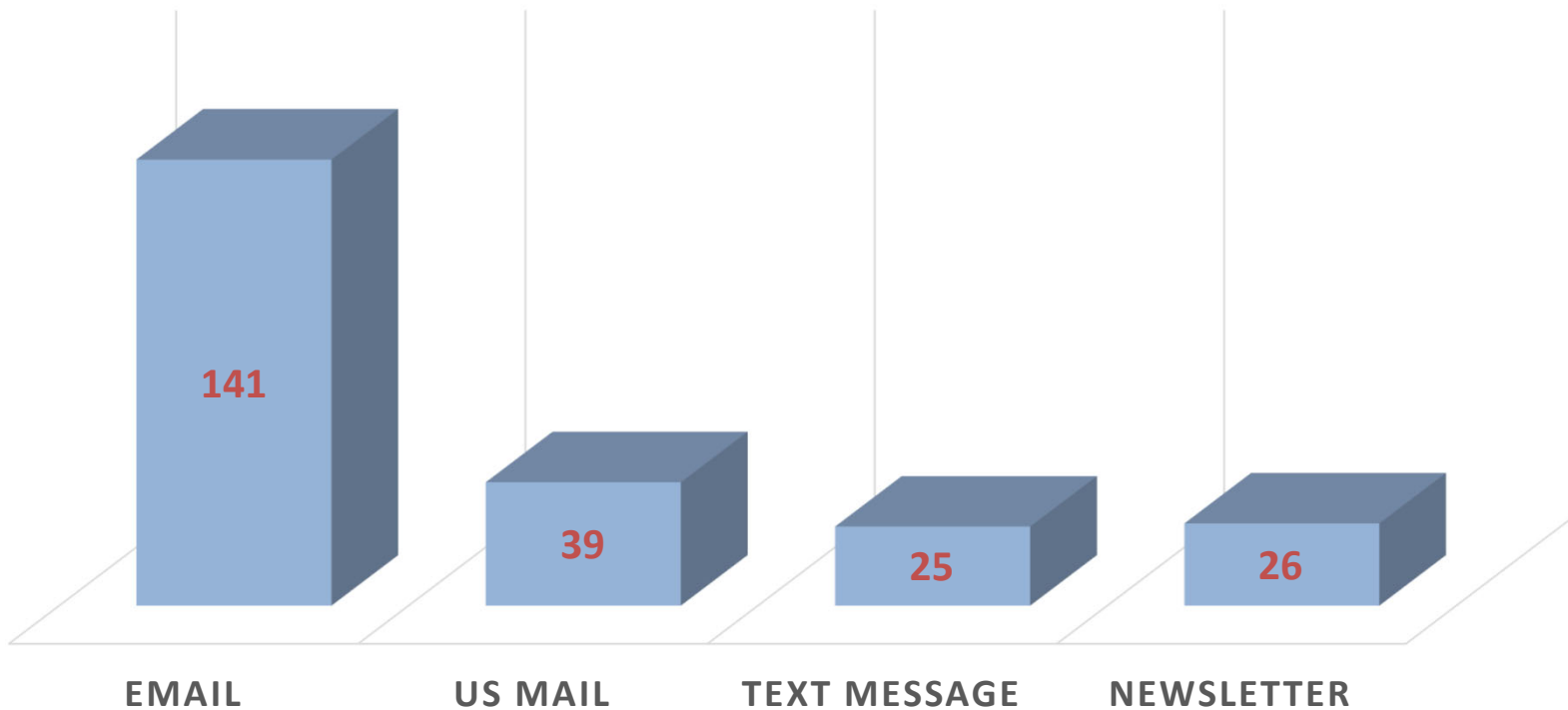
Other Reasons:

- Name change
- License verification for another state
- Reinstatement
- Complaint filed against me
- Transporting animals interstate/internationally

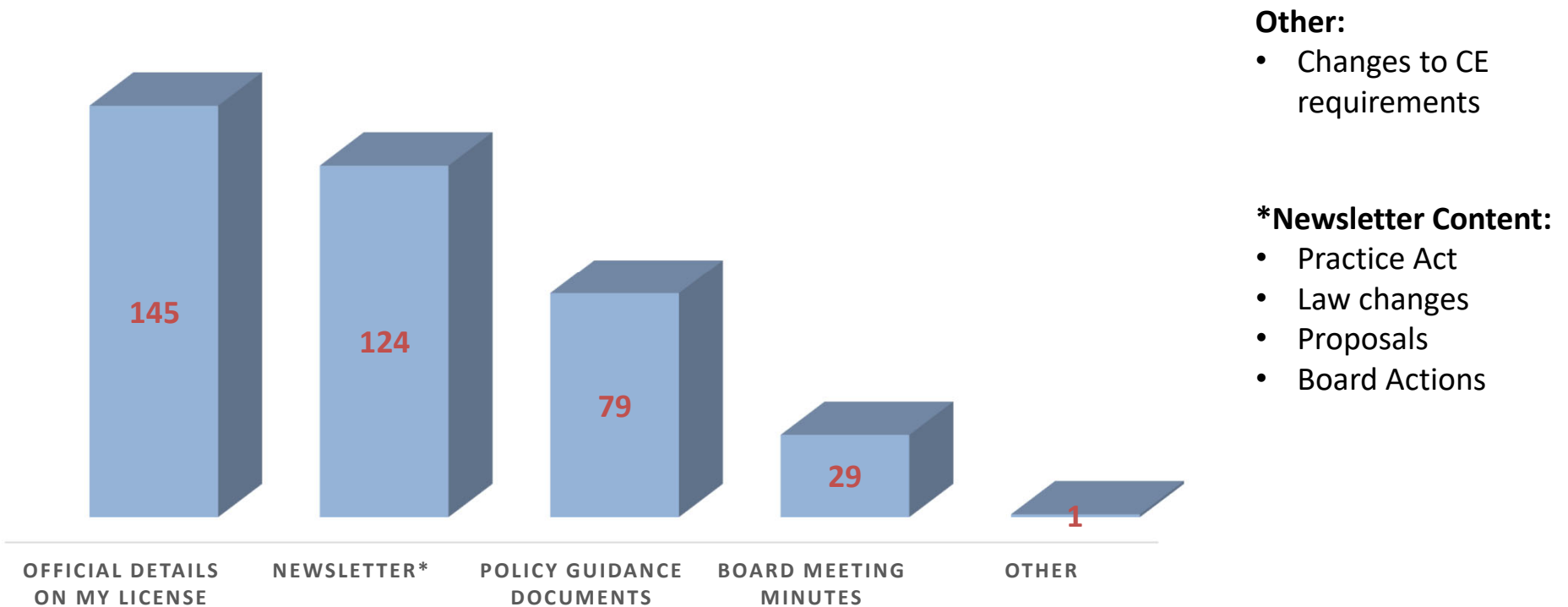
How Do You Seek Information from VetBoard?



How Do You Prefer to Receive Information from the VetBoard?



What Communication Do You Want to Receive from the VetBoard?



Rank the Most Important Issues the VetBoard Needs to Address

1. Guidance on virtual visits/telehealth
2. Reciprocal licensing with other states
3. Practice-based VCPR
4. Standards for veterinary practice facilities
5. Establishment of a state-based loan repayment program
6. Temporary or emergency licensing
7. Recognition of mid-level practitioner category

“Other” Important Issues Cited

- Clarification of RVT rules and license protection for RVTs
- Lay persons practicing veterinary medicine
- Veterinarian and staff shortage
- Online pharmacies
- Need more large-animal veterinarians, including equine
- Continuing education updates and opportunities
- Cannabis
- Mental health resources available for practitioners
- Reduction of cost of veterinary education/predatory loan practices

Those licensed in another state: What makes that state a model for Indiana's VetBoard?

- *32 responses + 111 "does not apply"*
- AK & TX: temporary or emergency licensing
- GA & NC: some of the best; web portal for **uploading CE** and checking license status/renewal and obtaining verifications are good; Indiana has one of best license verification systems vs. manual
- HI & FL: licensing exam with **state-specific practice questions**
- I have been very pleased with Indiana vs. the other 7 that I am licensed in. You are way better than Illinois!

The background features a dark blue horizontal band across the top. Overlapping this band and extending to the right is a large, light blue circle. The text is positioned on the dark blue band, partially overlapping the circle.

Anything you want to tell us about
the licensing program in Indiana?

Compliance Issues...

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byhwijdw#d#hqvng#yhwulqduldqv#q#qgldq/#
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frp solqw#ru#qldw#EYP #qyhwijdw#rq#
z lkrxw#kdybq#r#b#frqxp hu#frp solqw#
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dnh#dq#ndvhu#sdw#r#b#frp solqw2frqfhuqvl

In Elkhart and La Grange counties there are countless numbers of individuals and Amish individuals that have their own business of treating horses. They are Injecting joints and even performing surgeries! How do we address these individuals since we cannot get paper evidence. Also how do we address the veterinarians that are supplying medications to these individuals.

I would like to see more direction as to how to handle individuals in and out of state that travel here to perform functions that should be only done by a veterinarian. Easy ways to report and get follow-up with the offending parties for things such as equine dental work, surgery, etc.

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wkrvh#d | #sulfwlrqhu#htxlqh#
ghqwlw/#k lrsulfwruv/#wF,#p ruh#
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wkh#yhwulqduldqv#z kr#kdyh#d lvhg#
wklv#lvvxh#ER U# HD UV#

Current Board Authorities...

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surwhfvlrq#duh#p ruh#p sruwdqw#k dq#
fuhdwlqj#l#p lg 0chyho#s udfwlvlrqhu#
W k lv#lv#y lwdc#r #k h#ix wxuh#r i#k h#
sur ihvvlrq\$

I#k lqn#k dw#p ruh#ch { le ldw# #
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There should be broader reciprocity of licenses
- particularly for minor species practitioners that
travel around the country to help with
underserved areas (poultry, etc)

We must have VCPR regulations that are
clear in all dispensing situations, is a much
bigger problem than you realize

Continuing Education...

P dnh#F H#uhodwhg#wr#frqwurodhg#xevwdqfhv#
dydlodech#lw#Vwdwh#P hhwlgj#ru#rqolqh

Can you review allowing LIVE online webinars to count as in person CE? With the technical advances in the last few years, why does someone have to be physically in a room for CE to count? I also don't understand the requirement for in person v online CE? Seems more important to make sure certain TOPICS are covered (similar to other professional licenses) than in person v online.

Surylgh#lssuryh#F H#derxw#krz #r#ghdz lw#
frp solqw#

Licensing is fine. To repeat, I do not feel continuing education should be mandatory. Energies best spent overseeing those not giving great standard of care.

I would love to have access to better opioid education. The one that comes from IVMA is lacking. Would love to have better accreditation education. I am starting to think the "live" CE requirements are outdated. I would rather that my info coming from BOAH was tracked to small animal vs large animal practitioner, but that's a minor point.

Customer Service...

Indiana has a good licensing program

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EYP #gxubj#k#h#ssoldwlrq#surfhv#l#h#h#kh|#
z h#h#u|l#j#r#h#h#s#ixd

*Time from passing boards (VTNE) to
actually receiving license can be excessive
in some cases (4+ months) with lack of
communication as to why*

P |#h{shulhqfh#z dv#q#rw#jrrg1##Wkh#hp dlo#
dgguhvv#iurp #p |#dssoldwlrq#z dv#
lqfruhfw#dgg#q#r#r#qh#hyhu#uhvsrqghg#wr#
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olfhqvh1

N hhs #xs #k#h#j uhdw#z run\$

Thus far it is has been difficult to connect with someone on the
telephone when there is a problem

Iw#tg lilfxow#r#j hw#d#krog#r#shrsn#y#l#skrqh#
dgg#hp dlo

Getting the initial license, CSR, and DEA take way too long. We
have had incoming interns/ residents have to practice without a
license for months because it took too long

It is fairly easy to renew online. I love that I get reminders.

Getting proof of licensure that was acceptable for VA was
frustrating at best. Indiana would only "sell" me the proof
directly (to my email address only), VA would only
accept proof sent directly to them (not through me) and
would not accept the PLA website as proof of licensure.

High Hopes...

I am excited to see how the new board helps us recruit more veterinarians to Indiana

I#z l#h#q#j rrg#kdqgv#
p ry#q#j #iruz d#g1

I#shufhlyh#l#v#d#dihw| #qhw# khq#
v#kdwl#rqv#d#uh#q#f#hdu#l#g#d#p #y#hu| #
vdw#v#l#hg

I would like more information about controlled substances and guidance for veterinarians.

Would like communications about my specific license by text, and update type of stuff by email.

Hope this speeds up licensing for our incoming residents and interns!
We have high hopes.

We need help getting and keeping doctors in Indiana!

Next Steps

- License Renewals!
 - Veterinarians: Oct. 15
 - Registered Veterinary Technicians: Jan. 1
- Board Meeting: July 26 @ New Office
- VetBoard Newsletter

