



BMV NEWS

FOR IMMEDIATE RELEASE

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BMV Cautions Of Online Driver's License Renewal "Assistance" Companies

Customers should use myBMV.com website

INDIANAPOLIS – Officials at the Indiana Bureau of Motor Vehicles (BMV) are cautioning Hoosiers about websites unrelated to the BMV that charge a fee to obtain the information and forms for renewing an Indiana driver's license that the BMV provides for free.

BMV Commissioner R. Scott Waddell reports that the BMV has been contacted by customers about a website that charges \$34.96 for assistance in obtaining an Indiana driver's license. This particular website, DMV-Renewal.com, requires payment of a fee to obtain "all the details that you need for your driver's license renewal." Some of these websites appear when customers use online search tools to find the official Indiana BMV website.

Waddell reminds all Hoosiers that the official website for the Indiana BMV is **myBMV.com**. On the homepage, customers click on the yellow "Renew Driver's License" box in the right side of the page and are taken to the page with the simple instructions for renewing an Indiana driver's license online or at an Indiana BMV license branch.

He encouraged customers to call the BMV Customer Contact Center at 1-888-692-6841 with any questions about a driver's license renewal website other than **myBMV.com**. BMV officials have also shared this information with the Better Business Bureau.

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