

BMV Communications



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FOR IMMEDIATE RELEASE

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BMV Announces Completion of Senior Leadership Team *New Chief Financial Officer Hired*

INDIANAPOLIS—Kent Abernathy, Commissioner of the Indiana Bureau of Motor Vehicles (BMV), announced new Chief Financial Officer (CFO), Jeff Moon, began with the BMV on August 17.

Moon, a licensed Certified Public Accountant (CPA), earned his Bachelor of Arts in accounting from Ball State University and most recently comes to the BMV from Adayana, Inc. where he served as CFO.

“Jeff Moon has more than 20 years of finance experience and with his addition as our new CFO, our BMV senior staff is complete,” said Abernathy.

Since being appointed Commissioner of the BMV in February 2015, Abernathy has made significant changes to the agency’s senior leadership team within his first six months. Other recent BMV senior staff hires include [Chief of Staff](#) Peter Lacy, who previously served as Vice President of National Operations for a half-billion dollar distribution company; Adam Krupp, who joined the agency as [General Counsel](#) and has both Indiana state government experience as well as private sector experience as a litigator for a top national law firm; and new [Chief Information Officer](#) Chris Riester, who brings extensive IT design and management knowledge to the agency and served as president and CEO of an IT firm.

These recent hires join well-experienced Chief Operating Officer Kevin Garvey who has led significant improvements to the BMV credential and registration processes while improving customer service at branches state-wide.

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In addition to the senior management team, the agency recently formed a Project Management Office led by Manny Mendez, a Lean Six Sigma Black Belt who joins the BMV from Indianapolis Mayor Greg Ballard's office. The BMV is also in the process of hiring a director for the newly formed Central Office Internal Audit Division that will be charged with continuous reviews of the internal control systems and operational processes of the agency.

"Over the last several years, the BMV has successfully reduced average branch visit times to 15 minutes and most recently earned a 95.5% customer satisfaction rating in an externally conducted customer survey," Abernathy said. "We are confident that with the experience and professional background of our team, we will succeed in making the Indiana BMV the most efficient and trustworthy motor vehicle agency in the country."