

BMV Communications



Media Contacts:

[Dennis Buterbaugh](#) 317-233-5323

[Sarah Adolf](#) 317-233-2517

FOR IMMEDIATE RELEASE

Nov. 16, 2016

BMV Hosts Grand Opening of Relocated Kendallville License Branch

New Location Features Increased Capacity

Kendallville, IN—Kent Abernathy, Commissioner of the Indiana Bureau of Motor Vehicles (BMV), hosted a Grand Opening of the relocated Kendallville license branch today. The new branch includes features designed to serve more customers in a shorter time.

The new license branch, located at 856 North Lima Road, features more computer testing stations and more customer service terminals than the old Kendallville location. The Kendallville branch last year processed almost 38,000 transactions. Average visit times for Kendallville customers is 12 minutes and 10 seconds this year.

“We recognize that the Kendallville area is a growing community and this new branch location will help in serving all those customers,” said Commissioner Abernathy. “This new location is bigger and better in almost every way.”

The new location features:

- Five new computer knowledge testing stations. The old location still used paper-based knowledge testing.
- Three additional customer service terminals for a total of eight. The old branch only had five terminals.
- A public restroom and a larger customer seating area.
- Overall branch size is increased by 750 square feet.

BMV Communications



Media Contacts:

[Dennis Buterbaugh](#) 317-233-5323

[Sarah Adolf](#) 317-233-2517



Regional Manager Holly Alber, Deputy Commissioner of Branch Operations Noah Shelton, Commissioner Kent Abernathy and Kendallville Branch Manager Debbie Moynahan cut the ceremonial ribbon.

For more information about BMV Branch locations and hours or to complete an online transaction, please go to www.myBMV.com.

###